# Analyzing the accelerating sales of used cars in a digitally disrupted market

To cater to digitally aware used-car consumers, dealers, investors, and innovators can step up their game.

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Abstract— Used-car selling is being disrupted by the internet revolution, and it's for the better. This new era of digital commerce is more than just about technology; it emphasises the importance of the consumer experience in the used-car purchase process.

#### I. INTRODUCTION

Online suppliers are beginning to erode traditional usedcar dealers' standing and promote growth by empowering digitally savvy customers via three primary capabilities, as indicated by our unique customer research:

- complete end-to-end purchasing capabilities
- extensive vehicle data and photos, along with effective search tools
- unique delivery options

With the development of digital players and the possibility of incumbent-dealer consolidation on the horizon, the developing market will present new dangers and opportunities for firms looking to gain a competitive advantage in an already crowded sector.

Furthermore, while customer purchasing habits are evolving, it is true that the needs of used-car buyers differ significantly from those of new-car buyers. As a result, all used-car merchants must identify their target client categories and quickly design the best ways among a growing number of accessible options in order to provide a uniformly distinctive and distinguishing customer experience.

#### II. CRAIGSLIST

Craigslist is a classified ads website in the United States that has sections for employment, housing, for sale, desired items, services, community service, gigs, résumés, and discussion forums.

Craig Newmark started the service in 1995 as a friend-to-friend email distribution list for local events in the San Francisco Bay Area. In 1996, it transitioned to a web-based service and expanded into more classified areas. In the year 2000, it began growing to other U.S. and Canadian cities, and it presently serves 70 countries.

Spanish, French, Italian, German, and Portuguese were the first non-English languages to be supported by Craigslist in March 2008.

With more than 49.4 million unique monthly visitors in the United States alone, the site offers more than 20 billion[12] page views each month, putting it in 72nd rank overall among websites globally and 11th place overall among websites in the United States (per Alexa.com on June 28, 2016). (per Compete.com on January 8, 2010). Craigslist is the most popular classifieds service in the world, with over 80 million new classified ads added each month.

Every month, the site receives over 2 million new job listings, making it one of the most popular job boards in the world. As of October 2011, the 23 largest U.S. cities listed on Craigslist's home page received over 300,000 listings each day in the "for sale" and "housing" sections alone. Traditional buy/sell ads, community notices, and personal ads are all included in the classified ads.

Craigslist had a workforce of 28 workers in 2009.

#### III. NEW PLAYERS

Carvana, Fair, and Vroom, among others, are among the new digitally savvy entrants aiming to disrupt the market. These businesses can leverage a variety of advanced digital skills, such as big data analytics and advanced digital platforms, to differentiate themselves from traditional used-car dealerships. At the same time, established new-car dealer groups and OEMs are working to maintain and increase this vital revenue stream.

The used-car inventory in the United States is getting younger and more expensive. There has been a significant movement in the market toward later-model vehicles. According to our analysis, the used-vehicle profile will grow substantially younger between 2017 and 2022, with major drop-offs in automobiles seven years and older as more consumers upgrade from older, less expensive vehicles.

#### IV. DATASET

The data contains most all relevant information that Craigslist provides on car sales including columns like price, condition, manufacturer, latitude/longitude, and 18 other categories.

Name of the dataset : vehicles.csv
This dataset consists of :

23867 rows

☐
5 columns

4

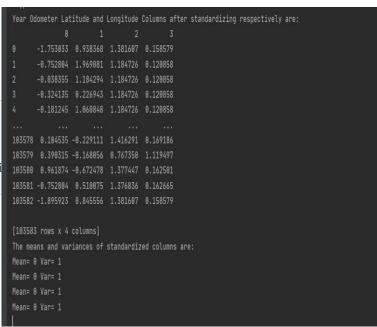
2

he image on the right shows us the percentage of missing values in each column.

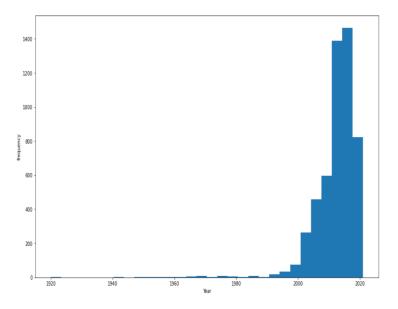
	column name	percent missing			
id	_ id				
url	url	0.000000			
region	region	n 0.000000			
region url	region_url	0.000000			
price	price	0.000000			
year	year	22.440115			
manufacturer	manufacturer	26.097245			
model	model	23.232600			
condition	condition	58.306929			
cylinders	cylinders	53.361865			
fuel	fuel	22.800850			
odometer	odometer	36.161252			
title_status		22.672269			
transmission	transmission	22.600075			
vin	vin	56.490043			
drive	drive	45.472412			
size	size	75.787353			
type	type	43.104160			
paint_color	paint_color	47.575951			
image_url	image_url	22.223533			
description	description	22.225184			
county	county	100.000000			
state	state	0.000000			
lat	lat	23.463810			
long	long	23.463810			

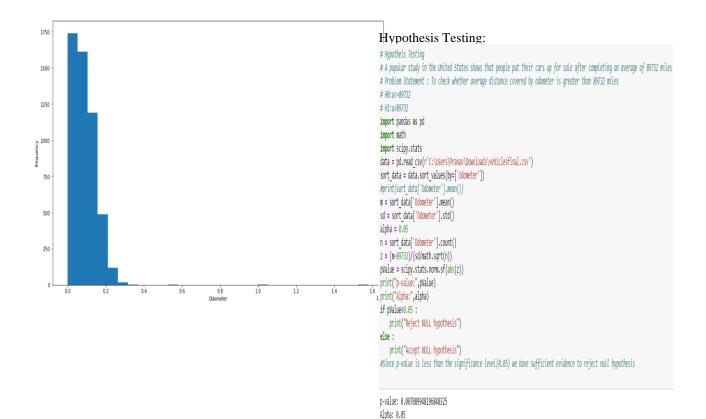
#### Normalization:

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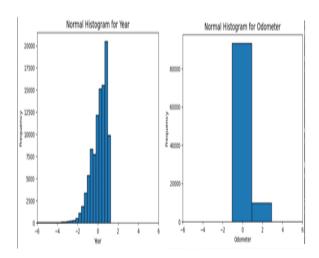


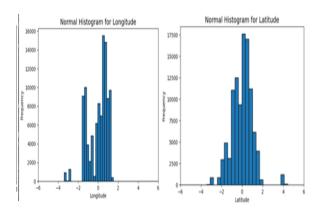
#### Graphs:





### Normalization distribution graphs:





#### Correlation:

Reject NULL hypothesis

Here we can see that Price and Odometer are negatively related (more the distance covered, lesser the price). Similarly Odometer and year.

Year and Price are positively related (more newer the model, higher the price).

ID, Latitude and Longitude are ignored because they have no correlation.

	ID	Price	Year	Odometer	Latitude	Longitude
ID	1.000000	-0.012089	0.013569	-0.008508	-0.102055	-0.059676
Price	-0.012089	1.000000	0.207306	-0.216986	0.009632	-0.056656
Year	0.013569	0.207306	1.000000	-0.331749	-0.019085	-0.056500
Odometer	-0.008508	-0.216986	-0.331749	1.000000	0.010863	0.060800
Latitude	-0.102055	0.009632	-0.019085	0.010863	1.000000	-0.207650
Longitude	-0.059676	-0.056656	-0.056500	0.060800	-0.207650	1.000000

## V. EXISTING APPOACHES AND THEIR SHORTCOMING

#### A. LINEAR REGRESSION

This model does not seem to work well at all as we found results where the RMSE (Root Mean Squared Error) was in the power of 19 and such models are extremely unreliable as they overfit to a huge extent and provide no value in predicting or analyzing. This model assumes that there are only linear relations in the dataset which is a huge gamble and mostly isn't necessarily true and can lead to being extremely costly as mentioned before.

#### B. GRADIENT BOOSTING

Does relatively well compared to Linear Regression

#### VI. DATA MODELLING

Multiple models like:

- Decision Tree Baseline
- XGBoost Baseline
- XGBoost with Parameters
- Random forest baseline

- Decision Tree HyperParam Tuning
- LightGBM with parameters
- MLP Regressor with parameter tuning
- LightGBM with categories & parameters

Are compared and analyzed to make accurate MLP models and prections

#### ACKNOWLEDGMENT

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#### REFERENCES

[1] https://www.mckinsey.com/~/media/McKinsey/Industries/Automotive%20and%20Assembly/Our%20Insights/Used%20cars%20new%20platforms%20Accelerating%20sales%20in%20a%20digitally%20disrupted%20market/Used-cars-new-platforms-Accelerating-sales-in-adigitally-disrupted-market-vF.pdf