

MAYURESH KARANJKAR

Mayuresh.Karanjkar@Gmail.Com □ (214) 641.5488

Strategic Planning & Execution / Team Building & Leadership/ Program Management / Information Technology Solutions / Business and Data Analytics

- 19 Years of experience in Organization and Customer Success Management, Program Management, Project Management and Customer Relationship Management influencing Organization vision and growth
- Delivered Big Complex programs of \$200k to \$40 million
- Forged effective relationships between customers and delivery teams
- Leader in managing cross functional distributed Waterfall and Agile teams- resulting in exceptional customer experiences
- Awareness and adherence to SOX, CFPB, Investor, Basel and Securitization Reporting GxP, GDP and best practices of Project Management, Data Governance and Stewardship
- Managed programs in Manufacturing (Order Management Data Warehouse and Reporting Management), Financial Services (Business Analytics, Investor and Regulatory Compliance Data Warehouse and Reporting) and Life Sciences (IM Platforms enrichment and support) industry segments

PROFESSIONAL EXPERIENCE

COGNIZANT TECHNOLOGY SOLUTIONS, San Jose, CA

2012- Current

Delivery and Program Director

Implemented solutions for Data Stewardship and Governance team for Data Profiling, Data Quality, Metadata and on-time delivery of operational and regulatory reports. Agile, Kanban and Waterfall Program execution for BI and Analytics solution deliveries, Text Mining for Sentiment Analysis, Customer retention and churn analysis, Customer Satisfaction analysis and Customer360 analysis, BI platform stability. Delivered IT solutions in Capital One, Symantec, Sales Force, Gilead Sciences and Global Foundries

- Implemented the state-of-the-art data environment that received accolades from CIO and business partners
- Developed and implemented data quality framework for Operational and Investor reporting
- Built metrics lexicon and lineage/mapping to data elements
- Built consensus to define success criteria for business, IT and stewardship teams
- Executed Agile Scrum and Kanban programs to enable adoption of Scrum process
- Developed strong partnerships with business unit leaders to drive focus on the strategic program objectives
- Translated business strategy into tactical execution strategy plan
- Provided “go to” leadership, transparency, and visibility to the business unit leaders and executive sponsors
- Managed cross functional resources, including vendors and consultants
- Set up a governance and cadence strategy to monitor and reporting of program goals, CPIs, KPIs, GPIs

FUSION CONSULTING, Irving, TX

2010- 2011

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Solutions Architect

- Executed Data Management in Southwest Airlines and Parkland Hospital
- Implemented Data Quality and ETL solution for insurance Risk Rating/Assessment data delivery

CAPGEMINI CONSULTING, Irving, TX

2010 - 2010

Senior Project Manager

- Data Management and BI solutions for Logistic Group in Praxair
- Motivated and guided onsite and offshore teams resulting in outstanding on-budget, on-time project delivery that drove up organizational effectiveness
- Developed reusable processes for documentation, requirement gathering, solution designs and test case creations

CAPITAL ONE, Plano, TX

1999-2009

Lead BI Center of Excellence (CoE), Delivery Manager and Technical Lead

- Saved more than \$3 million and increased process efficiency by 60% by pioneering, developing and implementing customized data warehouse and data integration solutions
- Provided strategic and tactical leadership for the Data Management Competency Center, and initiated projects that boosted data management productivity by 90% and customer satisfaction by 95%
- Reduced downtime by 80% and fueled on-time data delivery by 90% by eliminating long-standing issues and implementing data management systems and solutions
- Achieved near-perfect (over 99%) record of information delivery and excellence in Customer Satisfaction

EDUCATION & SKILLS

Master of Business Administration (MBA)

BUTLER UNIVERSITY, Indianapolis, IN

Master of Science (MS)

PURDUE UNIVERSITY, West Lafayette, IN

Certifications: Agile Scrum Master Certification (CSM) • UC Berkeley Data Analytics Certification

Affiliations: Project Management Institute (PMI)/ Scrum Alliance • The Data Warehouse Institute (TDWI)

Skills: Project, Program and Engagement Management • Business Development • SOW and Contract Compliance • Transition Management • Governance, KPI and Metrics, Presentation Skills • Business Analytics • Software Development Life Cycle (SDLC) • Project Management Lifecycle (PMLC), Waterfall, DevOps, Agile Scrum and Kanban • Risk & Issues Management • Estimating, Budgeting, Cost Management • Business Intelligence Solutions, Data Analysis, Business Systems Analysis • Oracle, SQL Server, Teradata, My SQL, Mongo DB, SAP, SAS • Machine Learning (ML), Artificial Intelligence (AI), Big Data, Python - Panda, Matplotlib, JSON, Python API • T-SQL, PL SQL • Tableau, Spotfire, Crystal Reports and SSRS • MS Project, VersionOne, JIRA, GUS
