```
During delivery of
new car by Sales
Person
        │
        ▼
Customer collects car
        │
        ▼
Ask customer if they
are Journeys Club
member
        │
        ▼
    ◇ Is member? ◇
    NO ←        → YES (SE1)
    │               │
    ▼               ▼
Ask customer if they    Ask customer for
would like to join      MEMBER_ID
Journeys Club               │
    │                       ▼
    ▼               Select ADD_VIN in
  ◇ Join? ◇         CUSTOMER_CARD
NO → End            in PORTAL
YES                     │
    │ (SE2)             ▼
    ▼               Enter car details ──→ Car model
Select NEW_CUST                           Reg number
in PORTAL                                 VIN
    │                                     Invoiced price
    ▼                       │
Enter customer & car        ▼
details ──→         PORTAL sends
    │               notification to
    │               customer app
    │                   │
Name                    ▼
NRIC                Points will be
Mobile              credited at
Email               END_CYCLE
Car model               │
Reg number              ▼
VIN                    End
Invoiced price
    │
    ▼
PORTAL sends invite
email to customer
    │
    ▼
Customer registers
for membership
    │
    ▼
Points will be
credited at
END_CYCLE
    │
    ▼
   End
```

LEGEND

Action by customer

Action by CCB

Action by CCB on Privileges Portal

Automated pricess