



MD MAZADUL ISLAM

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ABOUT MYSELF

As a highly motivated and results-oriented IT professional with 4+ years of experience in Software Quality Assurance, System Integration Testing, User Acceptance Testing, System Testing, Requirements Analysis, and Test Cases. A quality assurance professional with a drive for improvement and development. I have the ability to do work effectively with minimum supervision as well as a good team player. I am willing to learn and accept challenges for personal development of my personality which is reflected in my commitment, loyalty and dependability in my career.

Summary:

- ✓ Full stack Software Quality Assurance Analyst, System Integration Testing, User Acceptance Testing, System Testing, Test Cases, UX/UI Testing and Software requirement analysis.
- ✓ Holding a degree in Bachelor of Science (Hons) Software Engineer with Multimedia from Limkokwing University of Creative Technology, Malaysia.
- ✓ Skilled in Automation testing, API testing, Postman, wireframe & framework development.
- ✓ Strong analytical and problem-solving abilities with experience in analyzing and understanding business specifications, testing requirements, developing test plans, test scenarios, and traceability matrices.
- ✓ Demonstrated expertise in the Software Development Life Cycle (SDLC) and the full Software Testing Life Cycle (STLC), including requirements gathering and analysis, test planning, test case development, and test execution.
- ✓ Experience in Agile Methodology, Waterfall Methodology & Spiral Methodology.

I have also work experience with

- Mobile loyalty Application
- Reward & Redemption System
- Residential App
- SuiteCRM
- SugarCRM
- SAP Products
- Magento2
- Manual Guide

WORK EXPERIENCE

Fireworks Solutions Sdn Bhd – Selangor, Malaysia

City: Selangor | Country: Malaysia | Website: <https://www.fireworks.digital/>

Senior Software Quality Assurance Engineer

[21/09/2021 – Current]

Job Responsibilities

- ✓ Providing develop the test plans outline the testing approach, scope, resources to ensure Software Quality Assurance, UAT testing, UX/UI Testing, Software Requirement Analysis. Also involve with understand the project requirements, identifying test scenarios, and determining testing priorities.
- ✓ Create detailed test cases based on requirements and specifications provided by developers or business analysts. And Maintain client relationships and co-ordinating with internal team.
- ✓ Providing guidance to the junior team and ensuring they adhere to follow Software Testing Standards.
- ✓ Tested the software product, listed bugs, errors and noticed to developers.
- ✓ Lead and training potential QA team members.

- ✓ Contribute to the full Software Testing Life Cycle.
- ✓ Ensuring adherence to software testing methodologies and best practices.
- ✓ Managed to ensure the project quality plan is achieved.
- ✓ Research new tools and technologies and evaluate their usefulness for the team/company.
- ✓ Work with cross-functional teams to ensure quality throughout the software development lifecycle.
- ✓ Inform the supervisor (Head of Technology) about what resources will be required for software testing.
- ✓ Involved in API testing using Postman.
- ✓ Participate in the client meeting.
- ✓ Participate in Manual Testing QA Review.

 **Stampede Solution Sdn Bhd** – Kuala Lumpur, Malaysia

City: Kuala Lumpur | Country: Malaysia | Website: <https://stampedesolution.com/index.html>

Software Quality Assurance Analyst

[10/09/2018 – 26/02/2020]

Job Responsibilities

- ✓ Created test plans, test cases, test scenarios, and test data for use during the testing phases of the software development lifecycle, for new and existing software systems/products and ensured that test plans and scenarios fully exercise every aspect of the product.
- ✓ Participate in agile methodology like estimation, aligning with product and process requirements throughout development.
- ✓ Participate in scrum meetings, planning meetings, and scoping activities, and work independently and efficiently to meet agreed-upon deadlines.
- ✓ Collaborated with developers during testing to ensure swift defect resolution and use JIRA to track tasks and enhance collaboration for timely project delivery.
- ✓ Collaborated with Cross-Functional Teams to perform Customer Requirement Analysis.
- ✓ Maintaining the bug cycle, bug verification, closure of the assigned testing tasks using bug-tracking tools.
- ✓ Inform the supervisor about what resources will be required for software testing.
- ✓ Identify new tools and process improvements to support team goals and encourage adoption among team members.
- ✓ Maintenance QA support for existing clients on customized software Products.
- ✓ Involved in API testing using Postman.

EDUCATION AND TRAINING

Bachelor of Science (Hons) in Software Engineering with Multimedia

Limkokwing University of Creative Technology [07/01/2020 – 27/12/2021]

City: Cyberjaya | Country: Malaysia | Website: <https://www.limkokwing.net/> | Final grade: CGPA 3.58 (Out of 4.00)

Diploma In Computer Technology

Malvern International Academy [09/11/2015 – 16/11/2018]

Country: Malaysia | Website: <https://malverninternational.edu.my> | Final grade: CGPA 2.84 (Out of 4.00)

Higher Secondary School Certificate (HSC)

Birshreshtha Noor Mohammad Rifles Public School & College [05/01/2010 – 27/12/2011]

Country: Bangladesh | Website: <https://www.noormohammadcollege.ac.bd/> | Final grade: CGPA 4.30 (Out of 5.00)

Secondary School Certificate (SSC)

Comilla Modern High School [15/10/2009]

Country: Bangladesh | Website: <https://comillamodernhighschool.edu.bd/> | Final grade: CGPA 5.00 (Out of 5.00)

LANGUAGE SKILLS

Mother tongue(s): Bengali

Other language(s):

English

LISTENING C1 READING C2 WRITING C2

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Hindi

LISTENING C2 READING A1 WRITING A1

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

SKILLS

My SQA Skills

Manual Testing / Functional Testing / End-to-End Testing / User Acceptance Testing / Security Testing / Performance Testing / Regression Testing / Negative Scenario Testing / API Testing / Usability Testing / Smoke Testing / UI Testing / Compatibility Testing

Testing Methodologies

Agile Methodology / Software Testing Life Cycle (STLC) / Waterfall Methodology / Spiral Methodology

Development Skills

HTML / CSS / JAVASCRIPT / PHP / Python / phpmyadmin / MySQL / Firebase

Developer Tools & Frameworks

SuiteCRM / Magento2 / WordPress / Bootstrap / Visual Studio Code / Sublime Text / Postman

Management Skills

Leadership / Project Management / Teamwork / Communication / User Experience / Problem solving / Creativity

HOBBIES AND INTERESTS

New Technology

Traveling

Cycling

Football

"I certify that the information provided in this resume is true and accurate to the best of my knowledge."

07/03/2025



MD MAZADUL ISLAM