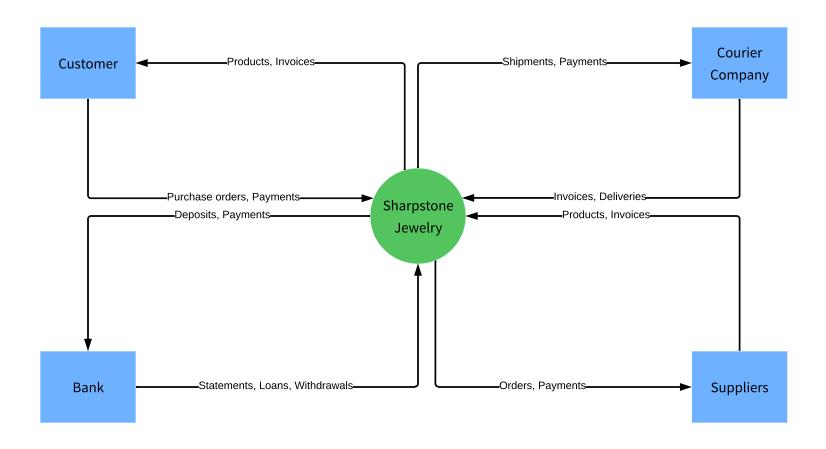
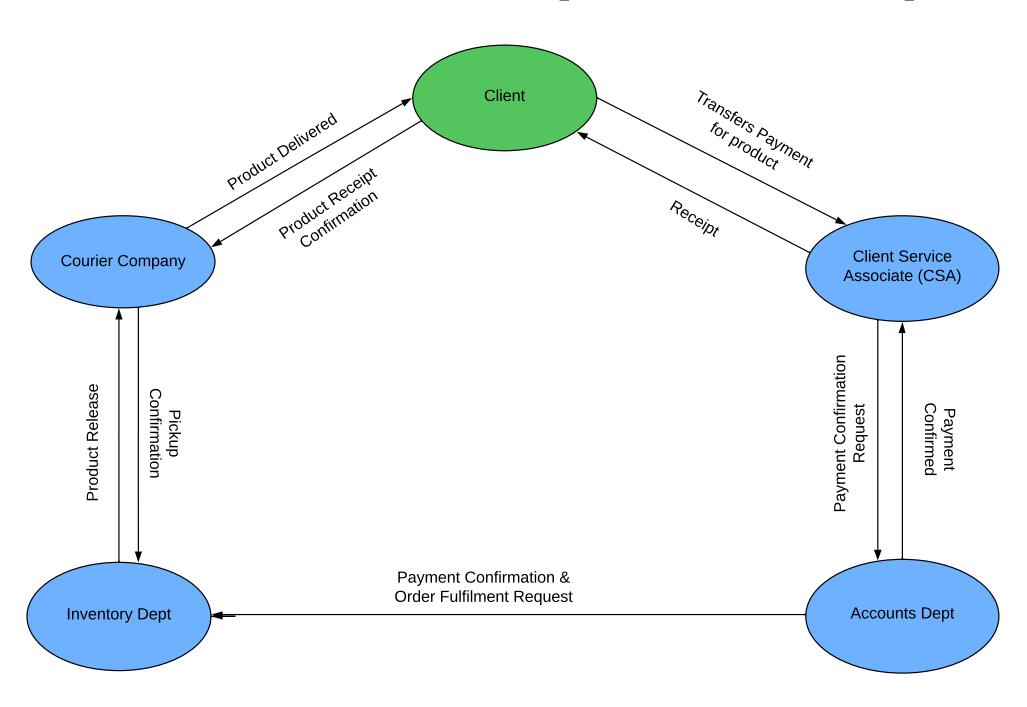
Business Process Model of Sharpstone Jewelry highlighting a sales process inefficiency and improvement

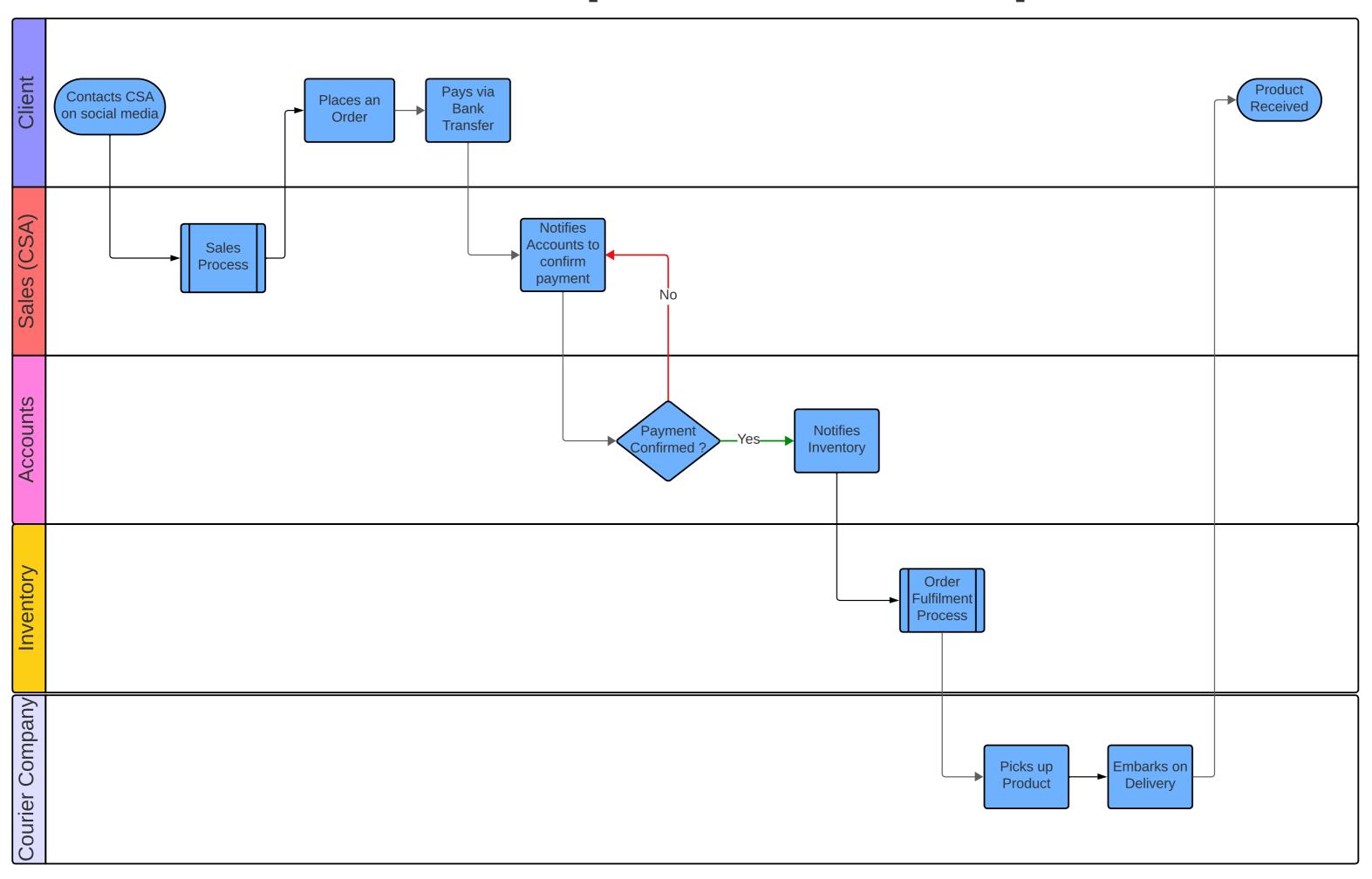
Context Diagram

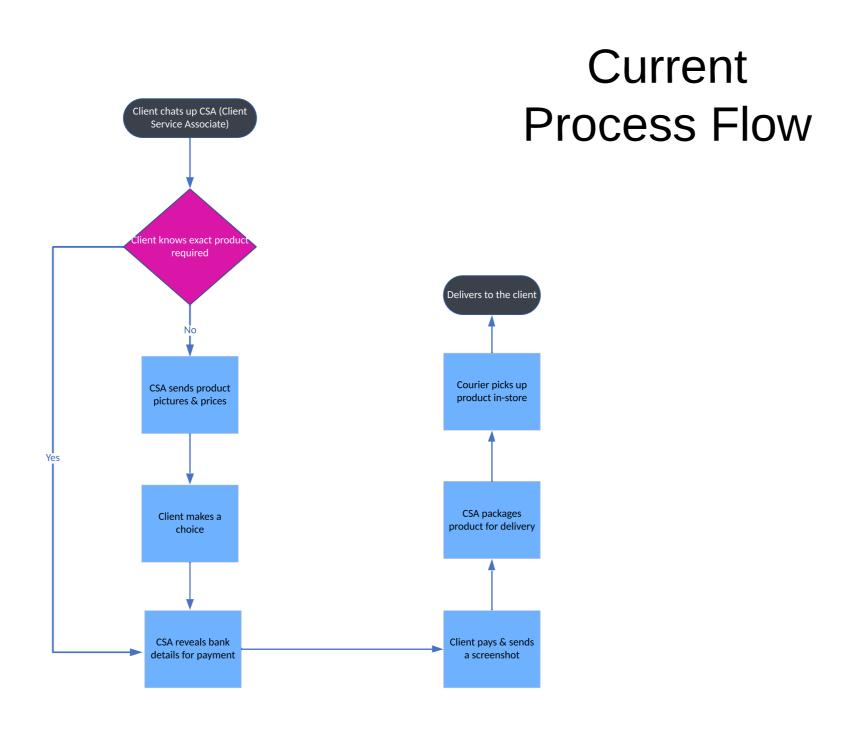


Order Fulfilment [Functional Flow]

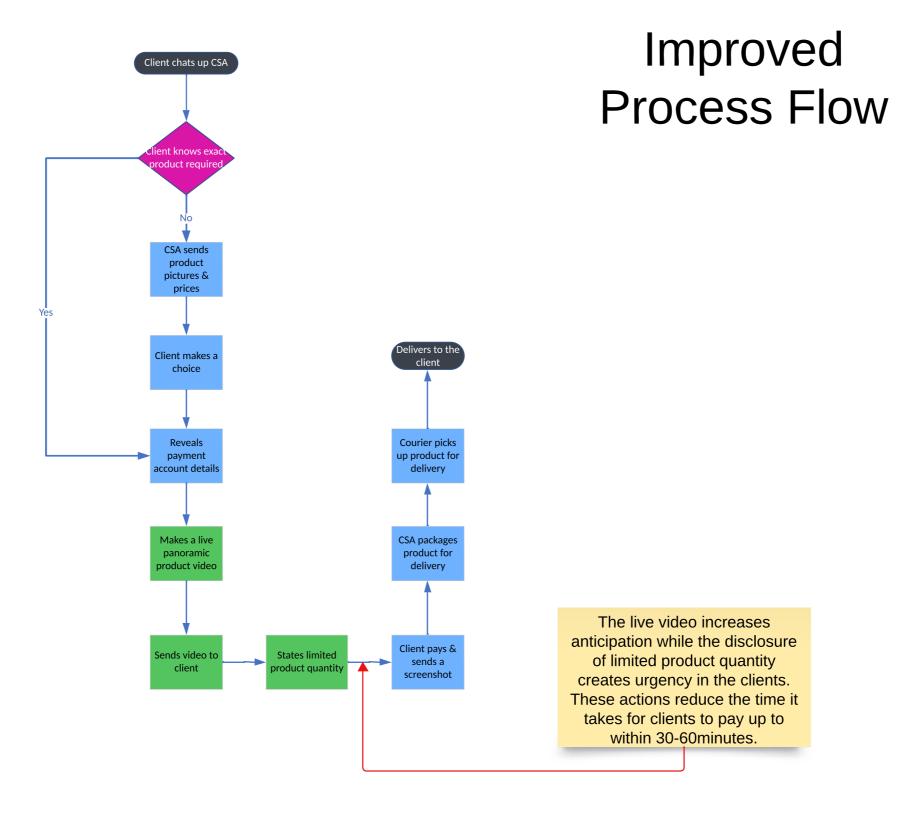


Order Fulfilment [Cross-Functional Flow]





Current Process Flow with Inefficiency Highlighted Client chats up CSA Courier picks up product in-store CSA sends product pictures & prices CSA packages product for deliver Long wait time for client to pay ranging from hours to a no show



End