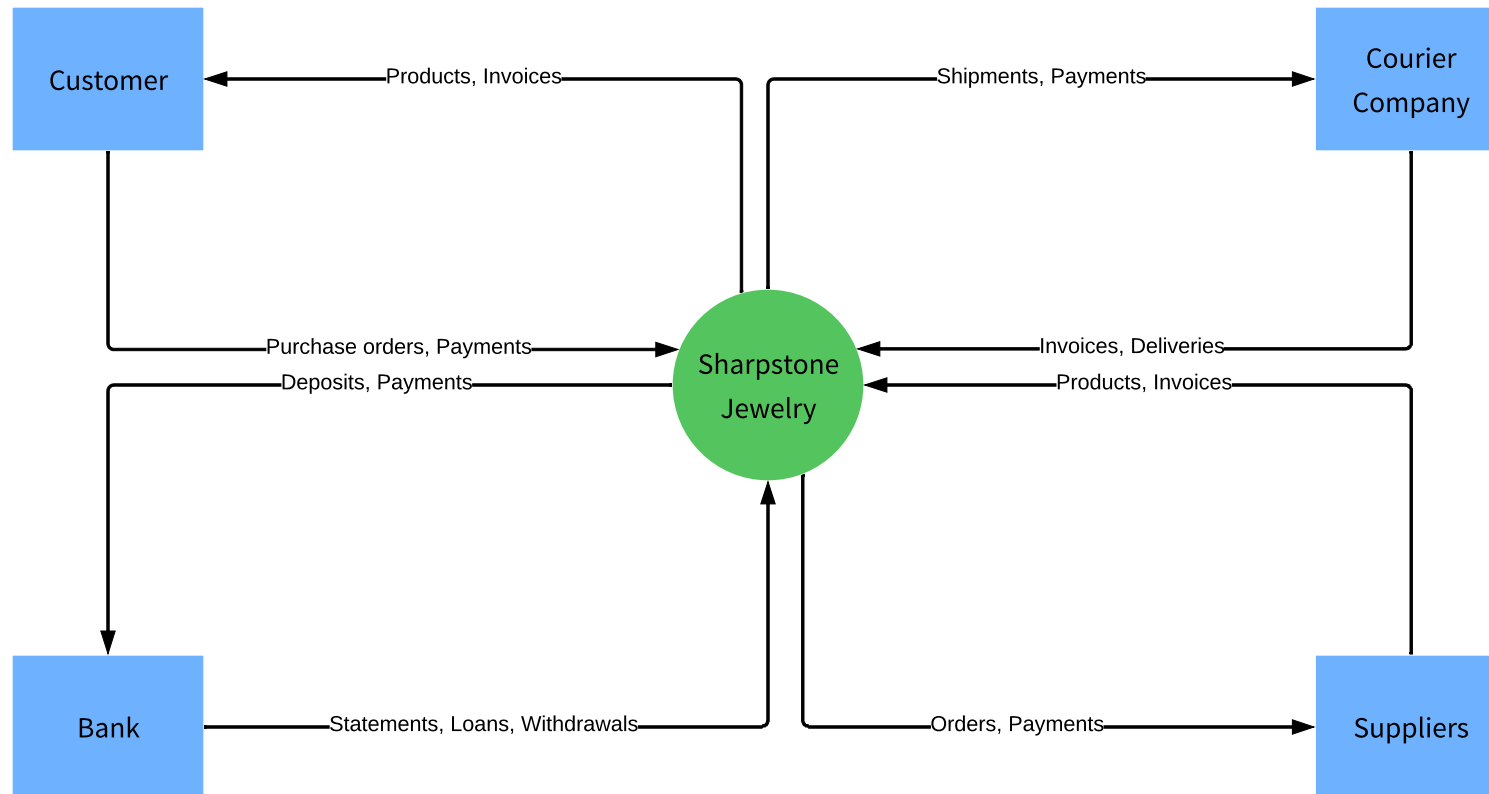
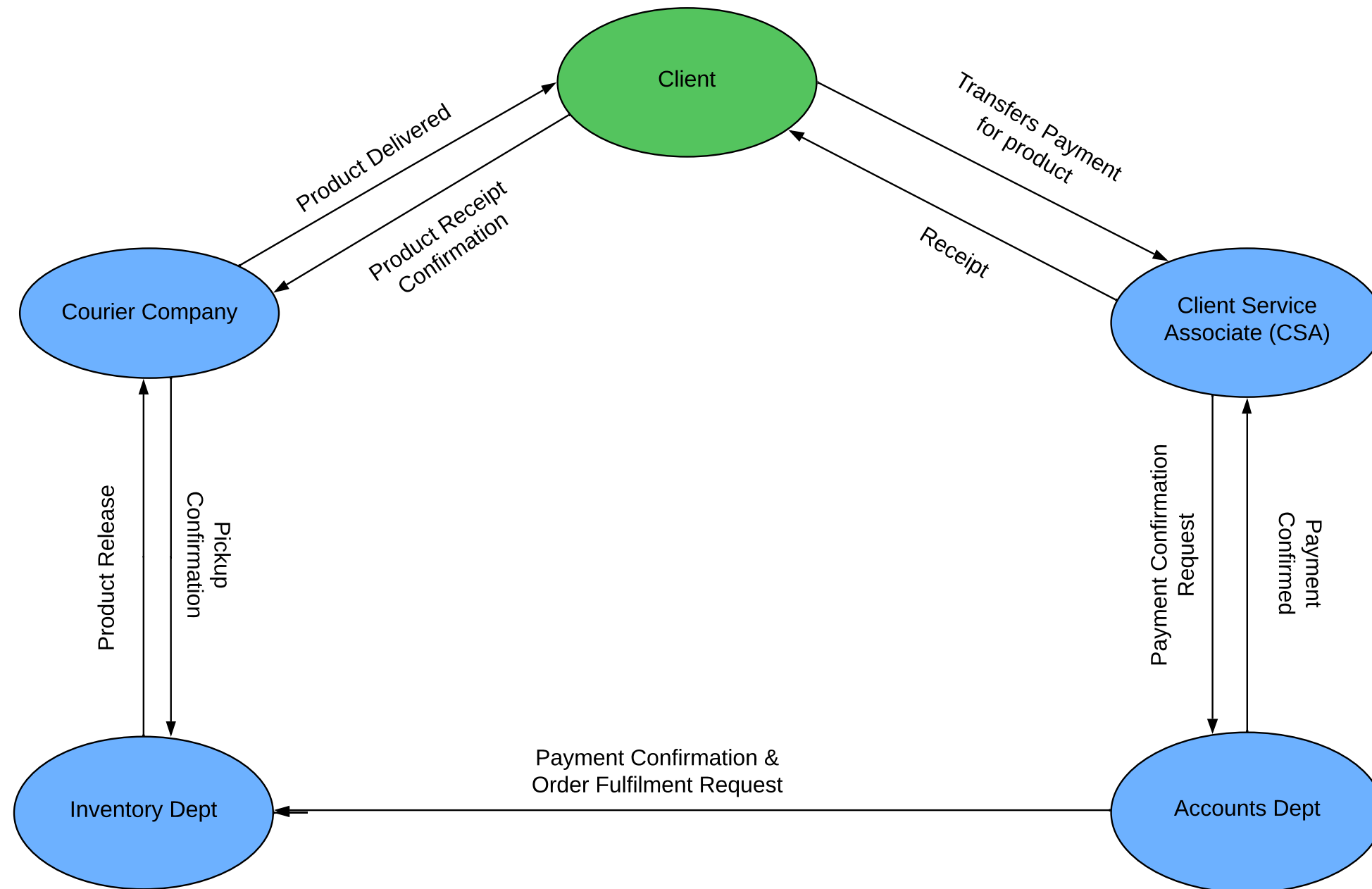


Business Process Analysis of Sharpstone Jewelry, highlighting a sales process inefficiency and improvement

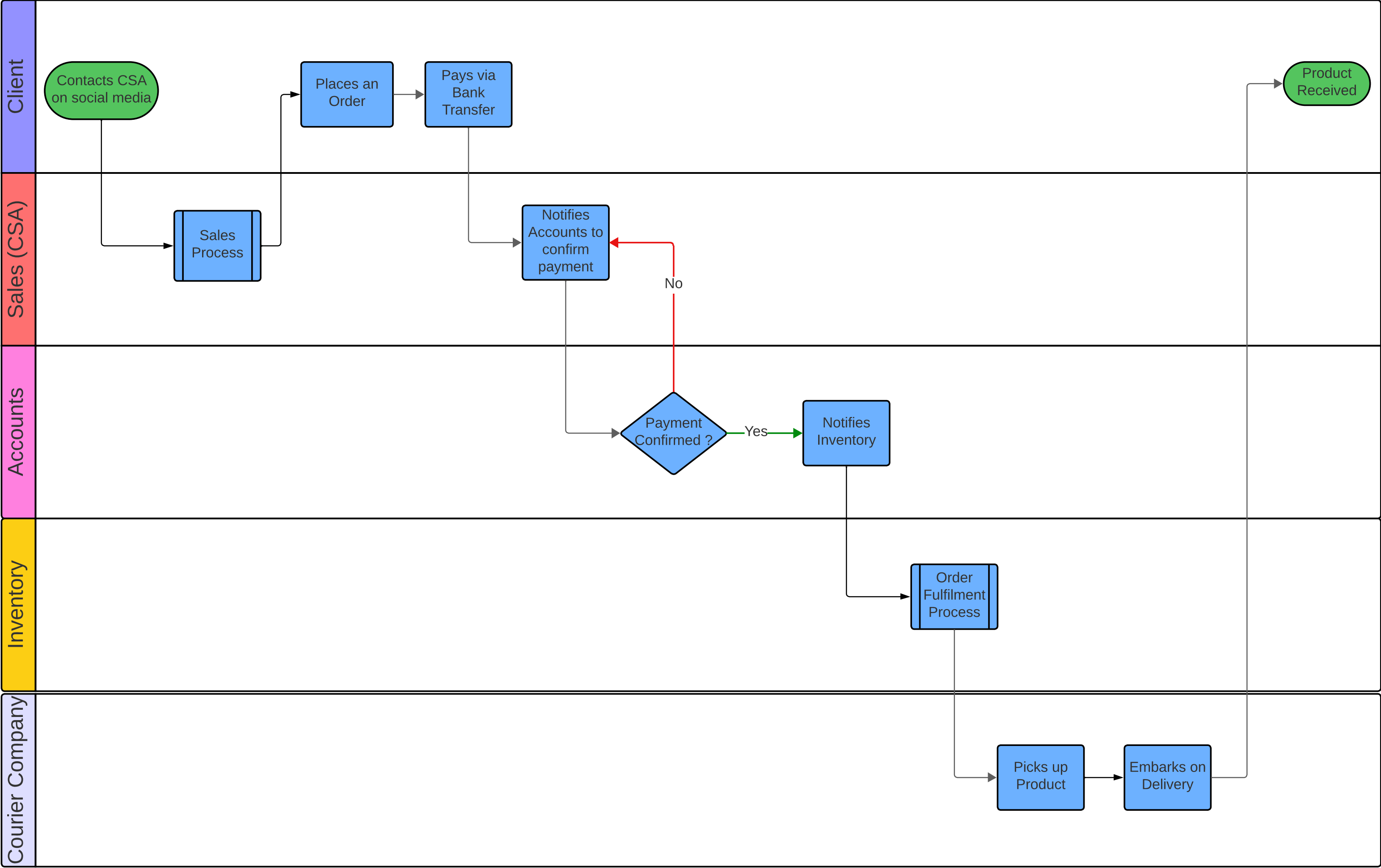
Context Diagram



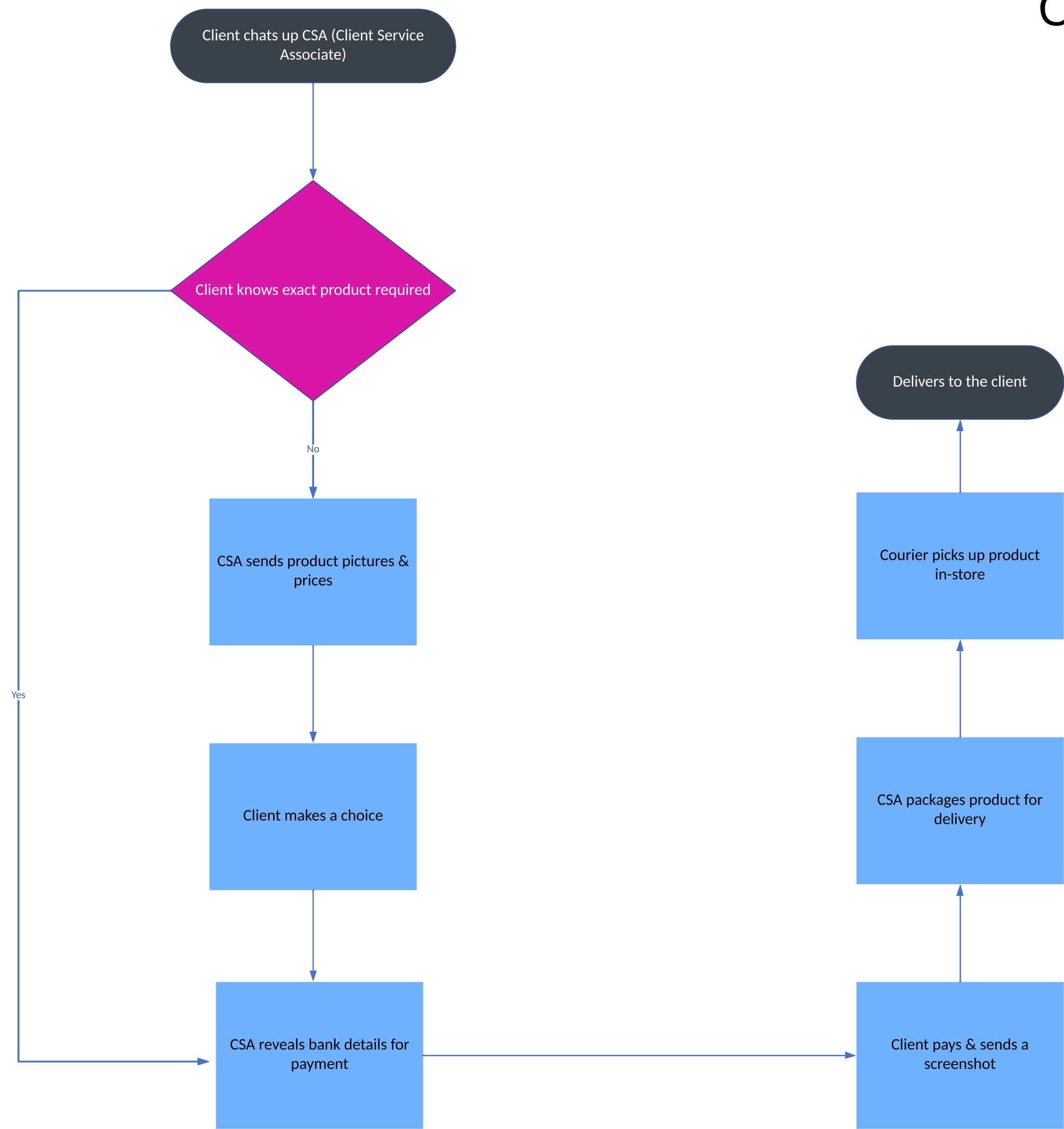
Order Fulfilment [Functional Flow]



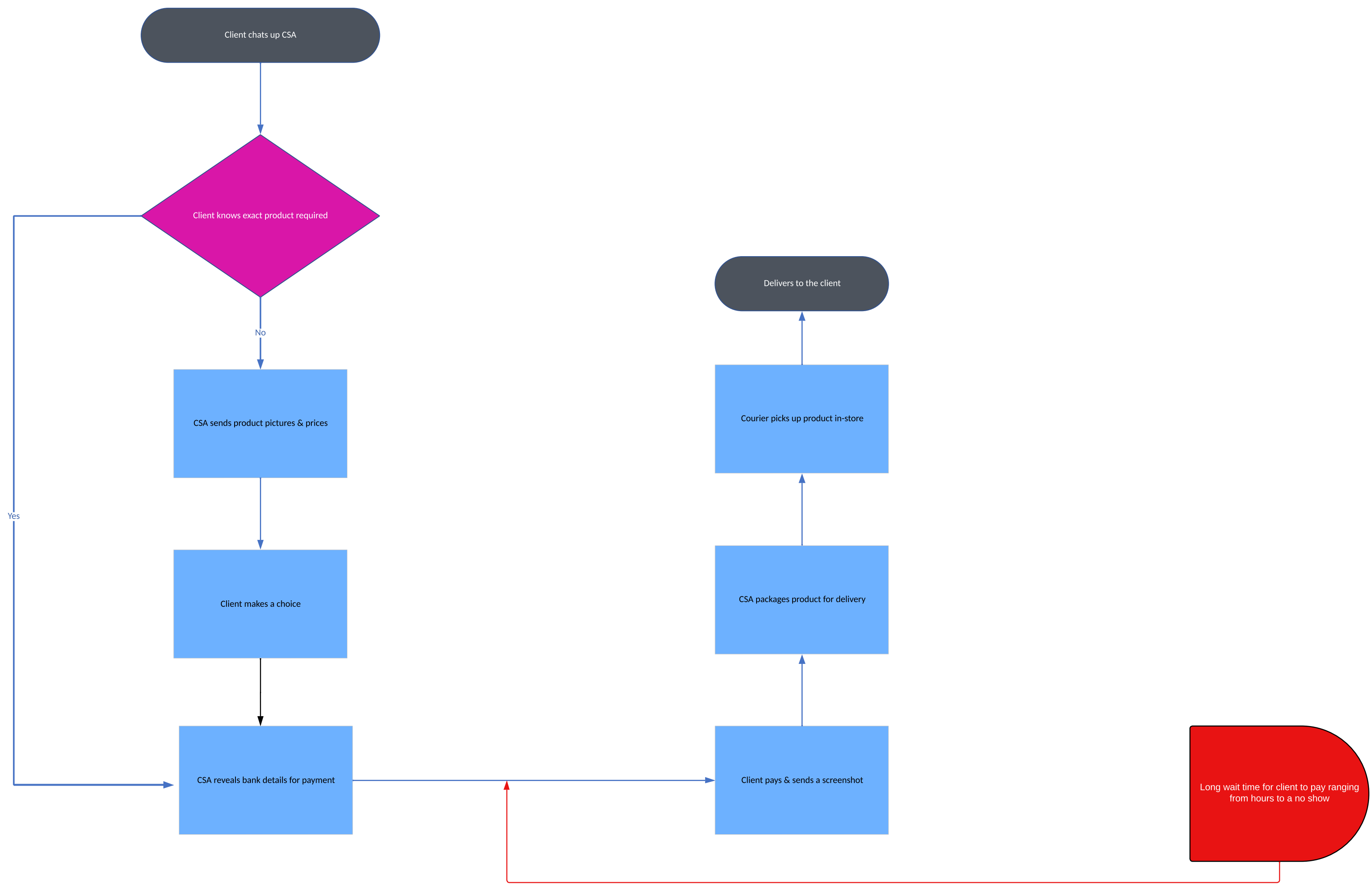
Order Fulfilment [Cross-Functional Flow]



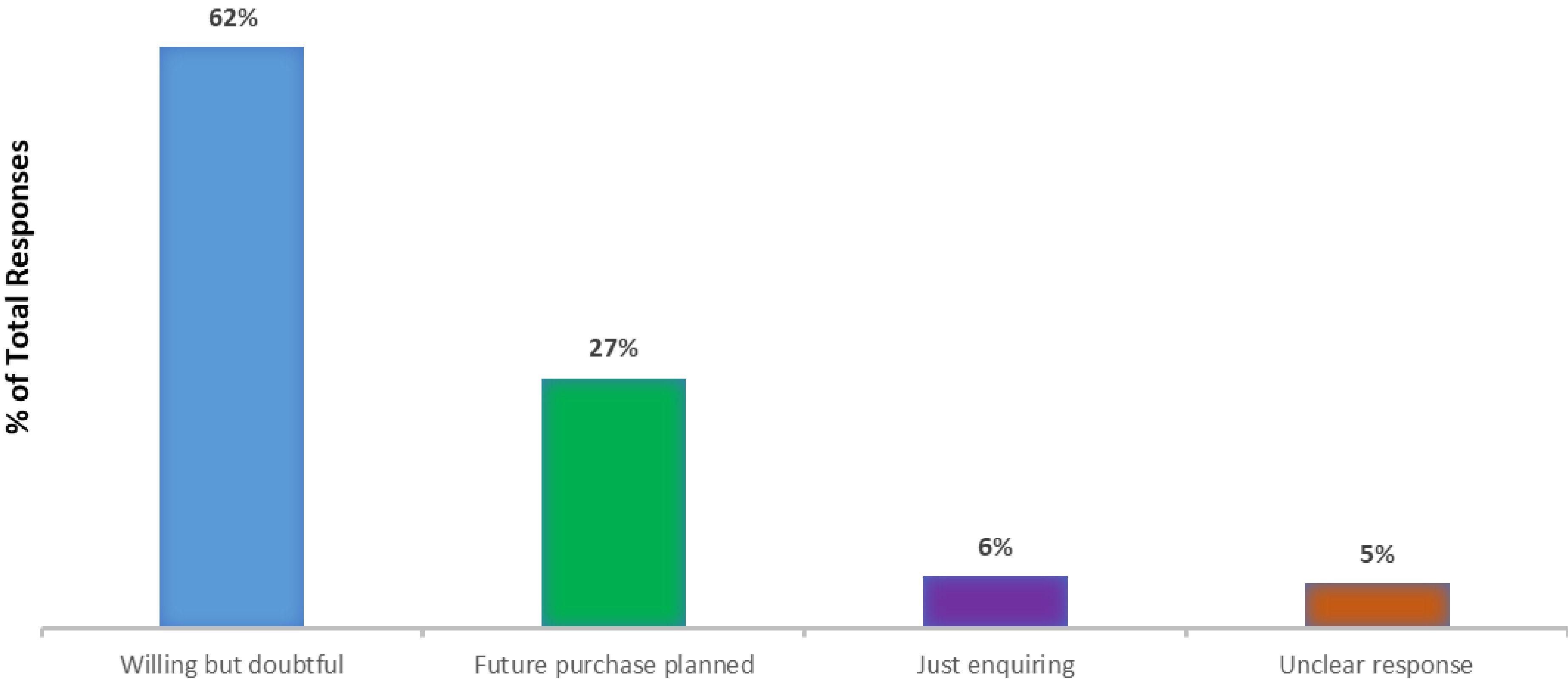
Current Sales Process Flow



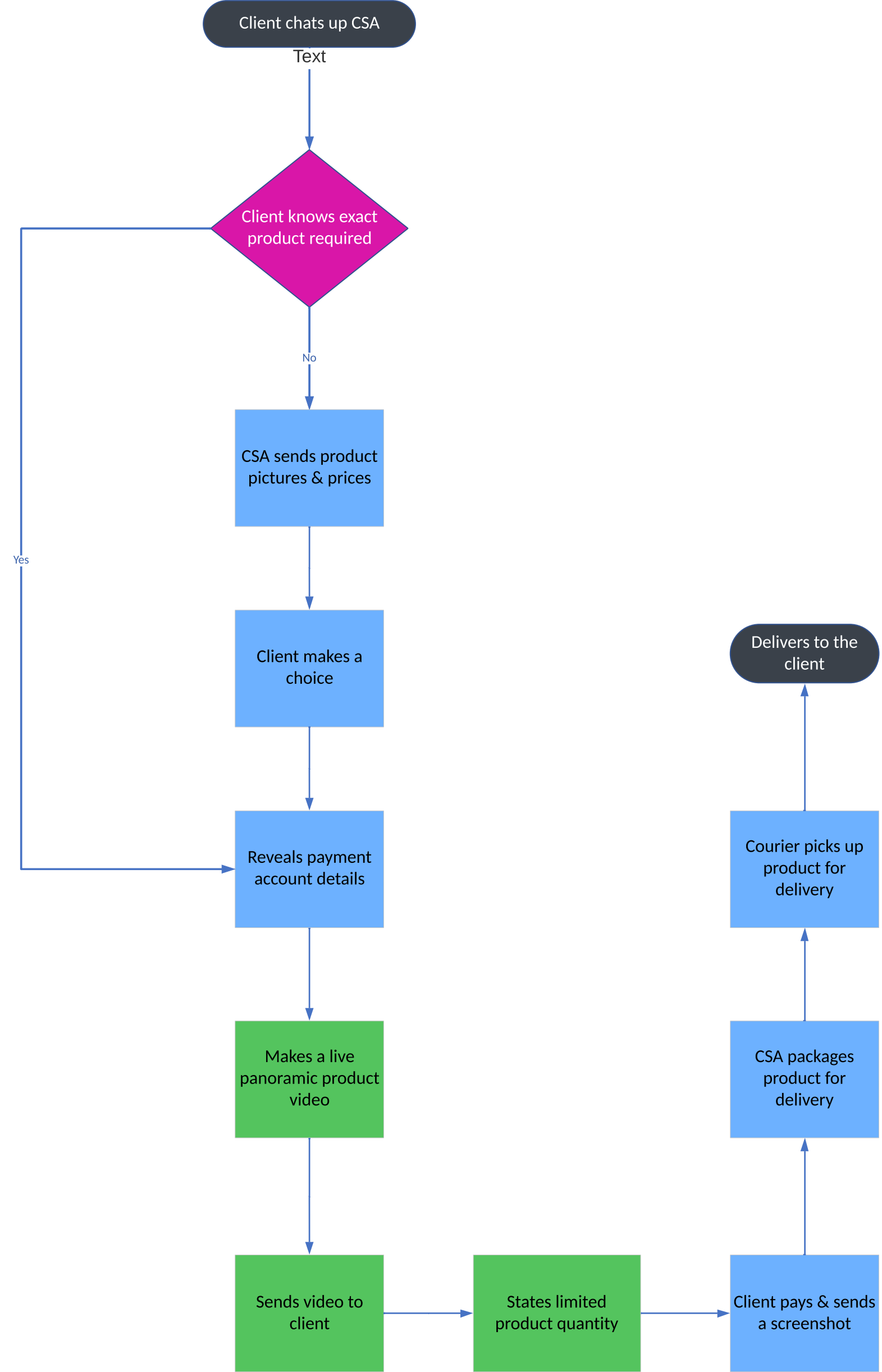
Sales Process Inefficiency Highlighted



SHARPSTONE SURVEY RESPONSES



Improved Sales Process Flow



End