

Contact

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Top Skills

Customer Service

Management

Linux

Languages

Bokmål, Norwegian

English

Certifications

ServiceNow - Certified Application Developer

ITIL v3 Foundation

ServiceNow Suite Certification - ITSM Professional

ServiceNow System Administrator

ServiceNow Certified Implementation Specialist - IT Service Management

Marius Nilsen Kluften

ServiceNow Developer at Sopra Steria

Oslo, Oslo, Norway

Summary

Computer engineer who's currently working as a consultant for Sopra Steria. My main focus is on creating fresh and exciting custom functionality for our customers on the ServiceNow platform. I've also arranged courses tutoring colleagues the fundamentals of Service Portal Widget development.

Experience

Sopra Steria

Engineer, ServiceNow Developer

December 2017 - Present

Oslo

Assisting customers transforming their systems to accommodate the rapid changes in the market. To accomplish this I'm a consultant and developer on the ServiceNow platform for the customers that have decided to implement this brilliant solution!

Syscom AS

Consultant

June 2017 - November 2017 (6 months)

Sørkedalsveien 6, 0330 Oslo

Worked part-time as a Consultant for Syscom. Was part of a team working on ServiceNow implementations while building my experience on ServiceNow.

OsloMet – Oslo Metropolitan University

IT Support Consultant

August 2015 - June 2017 (1 year 11 months)

Læringscenteret P35

Part-time job next to school where I assisted other students with IT related issues.

ServiceNow

Bachelor Student

January 2017 - May 2017 (5 months)

Oslo

Wrote my bachelor thesis for ServiceNow where my group and I developed an application for the ServiceNow platform which processed and stored data measured by IoT devices placed in grocery store coolers/freezers.

Elkjop Nordic AS (Part of Dixons Carphone plc)

Support

November 2015 - May 2017 (1 year 7 months)

Elkjøp Megastore Ullevål

Assisted customers with their everyday problems regarding computers and tablets. Mostly software related issues.

Lefdal Elektromarked

Support/Service

August 2014 - October 2015 (1 year 3 months)

Strømmen

Helped customers who needed help with their computers, tablets and phones with software related problems.

NAV

Førstekonsulent (Senior Executive Officer)

October 2013 - December 2014 (1 year 3 months)

Steinkjer/Oslo

Part time work besides Community College. Mainly helped my coworkers with fulfilling tasks that were stuck in a back log.

Royal Norwegian Air Force

Crew Chief Assistant

September 2012 - August 2013 (1 year)

Ørland Hovedflystasjon

Assisted the crew chief while inspecting and maintaining the Norwegian Armed Air Force's F-16 jet planes.

Byggmakker

Forklift Driver

May 2011 - September 2012 (1 year 5 months)

Steinkjer

Worked part time in the stock, picking out wares for customers and receiving goods from trucks.

Education

OsloMet – Oslo Metropolitan University

Bachelor's Degree, Computer Science · (2014 - 2017)

Steinkjer Videregående Skole

· (2009 - 2012)