

# MAZVITA NGOROSHA

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## SUMMARY

- Driven college student with determination to work in the field of Computer Science, IT, and Software Development.
- Hardworking, determined, and passionate about problem-solving and connecting with people.

## EDUCATION

**Brescia University - Owensboro, KY**

**Aug '18 - May '22**

**Bachelor of Science**

**Major:** Computer Science

**Minor:** Political Science

- 3.60/4.0 GPA
- Math and Computer Science Club Member (2020-21)
- Brescia University Women's Tennis Team Member (2018-2022)
- Brescia University Band Cellist and President (2020-2022)

## EXPERIENCE

**Boardwalk Pipeline - Owensboro, KY**

**Feb '22 - Present**

**Incoming Intern: Tech Support Specialist**

- Work on technical problems and assist teams within the company with their tech support.
- Fix minor repairs to computer hardware and software systems.
- Learn from my experienced teammates about different sectors in the IT department.
- Troubleshoot and resolve tickets to maintain productivity in the company.

**Brescia University - Owensboro, KY**

**Aug '21 - Present**

**Student Ambassador**

- Assist 60 prospective students to understand the benefits of attending Brescia University via telephone.
- Facilitate tours of the Brescia campus to prospective students and families by providing general information and tours of residence halls.
- Answer multi-line telephone and transfer callers to the appropriate office, allowing them to get the information they need.
- Interact with several prospective students, current students, families, high school and college counselors, and provide them important information.

**Brescia University - Owensboro, KY**

**Aug '20 - Dec '21**

**Ursuline Center for Teaching and Learning Tutor**

- Assisted 30 students in understanding and succeeding in their English, Mathematics, and Computer Science coursework.
- Collaborated with 14 incoming students to create study plans and to develop time management and critical thinking skills.
- Worked one-on-one and in open hours with 22 students to succeed in their courses that they otherwise would have struggled in.

**Brescia University - Owensboro, KY**

**Aug '20 - Present**

**Resident Assistant**

- Develop a positive living environment for the 60 residents of Trustees Hall that fosters community and connection among residents.
- Provide essential information and resources about the weather and safety drills that keep residents safe and in the know.
- Implement and enforce the Brescia University rules and policies and ensure that the residents follow through.
- Address the needs of residents and resolve conflicts in the residence hall.

## VOLUNTEER

**The H.L. Neblett Community Center**

**Aug '21 - Aug '21**

**Volunteer**

- Cleaned the Community Center Bathrooms and Gym to provide a clean environment for the students.
- Played and interacted with the students at the Community Center Fun Day with games and outdoor activities.

**Brescia University - Owensboro, KY**

**Aug '20 - Aug '21**

**Orientation Leader**

- Lead a group of 10-15 first-year students through Orientation Week.
- Modeled appropriate social and academic behavior to incoming students and helped them with challenges they faced in the first week.
- Answered questions and communicated important information to 10-15 incoming students such as dates, events, and activities.

## ACCOMPLISHMENTS

- **Spirit of Angela Award (2022).** Brescia University Winter Convocation.
- **Outstanding Student in CS (2020).** Brescia University Honors Convocation.
- **Ngorosha, M. & Vanmeter, J. (2020).** Social Work Game Simulation Demo. Brescia University Celebration of Excellence. Owensboro, Kentucky

## SKILLS

- Teamwork and communication
- C++, Java, HTML, CSS
- Fluent in Shona and English
- Cellist (8 yrs) • Mbira Player (5 yrs)