

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES Pty Ltd – MMSCS**

**Company Registration: 2017/080770/07**

**Address**

No. 8 Lutting Street  
City Centre  
Roodepoort  
Office: 214/216&218  
Code: 1724

**Contact Person**

Paul Makhado (Director)  
Cell: 076 357 5183  
Landline: 010 023 4633  
Email: [paul.makhado@mmscs.co.za](mailto:paul.makhado@mmscs.co.za)  
Website: [www.mmscs.co.za](http://www.mmscs.co.za)

**Company slogan (Excellence is MMSCS GOAL)**

**MMSCS**

**BUSINESS PROFILE**



**MAKHADO MURUNWA**  
SECURITY & CLEANING SERVICES

**(Excellence is MMSCS GOAL)**

# **MAKHADO MURUNWA SECURITY AND CLEANING SERVICES Pty Ltd – MMSCS**

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**Company slogan (Excellence is MMSCS GOAL)**

## **COMPANY INFORMATION**

- Company Registration: **2017/080770/07**
- CSD: **MAAA0438064**
- TAX REF: **9825543169**
- B-BBEE: **9371814829**
- COIDA: **990001397893**
- CIDB: **10274434**

**MMSCS** – Management carriers more than 12 years' experience for cleaning and 8 years for security within its core owners.

We are a **B-BBEE Level – 1** status Company

Keeping low cost to provide our clients with the most affordable services.

## **MMSCS – SECURITY PROFILE**

**MAKHADO MURUNWA SECURITY AND CLEANING SECURITY (Pty) Ltd** strategic vision is to consistently deliver the highest quality security services to all of our clients, and to be recognised as a business leader within the security industry. We constantly ensure the success of our business through the commitment of our professional employees.

Our motivation is the continual development of a committed and ambitious workforce through effective leadership and training.

It is our continued priority to maintain and improve our levels of service. We provide a training program based on the specific needs of your business.

Training is executed by our experience backup "shadow team".

The effectiveness of an organization's security program rests not on an individual program.

**(Excellence is MMSCS GOAL)**

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## **Company slogan (Excellence is MMSCS GOAL)**

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES** we strictly believe in "Security by Design", where we assess each client's security needs individually and comprehensively, partnering with you as your trusted security advisor to deliver a thorough risk and vulnerability evaluation of your unique security requirements.

We evaluate assets and associated risks, threats and vulnerabilities, as per specific site requirements.

We assess new and modified risks based on crime trends and intelligence.

We probe facility functions and threat paradigms.

We delve into safety and security programs, policies, procedures, processes, technology and training – reviewing cost, value considerations and other operation requirements. Furthermore, we focus on your culture, mission and vision for appropriate implementation of any of our recommendations.

## **MMSCS – Vision, Mission, and Values**

- **VISION** – To be the leading services provider of security risks solutions for our clients.
- **MISSION** – Through service quality and excellence, we are continuously driving innovative solutions to exceed our clients requirements also dedicated to empowering our employees
- **VALUES** – Integrity discipline energy passion respect

## **OUR BUSINESS (MMSCS) PHILOSOPHY**

- Accountability
- Transparency

**(Excellence is MMSCS GOAL)**

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- National Building
- Social Responsibility
- Profitability
- Efficiency

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## **SECURITY PLANNING**

We **(MMSCS)** are part of local South African Police Forums from where we obtain valuable crime incident statistics of the relevant area. This enables us to ensure that customers (sites) are secured against criminal activities as far as possible. It is impossible for organizations to eliminate all potential threats. However, in addition to implementing security measures to protect your most valuable assets, strategies and contingency arrangements should be developed to respond to incidents and to get back to "business as usual" as soon as possible. Prompt and comprehensive recovery is vital to overcoming a crisis and minimizing further damage.

## **KEY SERVICES**

- Security Officer training according to client's policies / procedures
- Developing Specific Site Procedures / Risk Assessments
- Fire Training, Safety training (where applicable)

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### **Company slogan (Excellence is MMSCS GOAL)**

- Preparation of Incident Management Plans
- Forensic/Security investigations
- Monthly reports / meetings
- Training and Rollout
- Risk Management
- Implementation
- Site Specific risks assessments and procedures
- Guard assessments
- SABS security audits
- Training to client's staff in security awareness, safety etc. where and if required.

### **DEPLOYMENT OF SECURITY OFFICERS**

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Before deployment **MAKHADO MURUNWA SECURITY AND CLEANING SERVICES**

**(Pty) Ltd** will ensure that all security officers are well trained and registered with PSIRA and no criminal records on their names.

We currently offer the following skills development and training programs to all our staff:

- Customer care
- Continuous skills development
- Induction training
- Job specification

## **SECURITY CONSULTING**

### **SECURITY RISK ANALYSIS STRATEGY**

We ensure that we can accurately gather and interpret up to the minute information. We formulate this information into a comprehensive risk analysis strategy, enabling you to make informed business decisions.

### **FORENSIC INVESTIGATION**

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (Pty) Ltd** offers a wide array of services, which includes: Risk Assessment, Security Officer Assessments, Information Management, Fraud Detection, Fraud Investigation, Fraud Preventing and Fraud Reporting.

### **MANAGEMENT**

For us **(MMSCS)** to remain competitive and desirable to both our existing and new customers we must continue to "Get it Right First Time", by offering

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innovation and providing high quality employees, excellent customer service and brand recognition.

## TRAINING

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (Pty) Ltd** is a professional company that provides exactly what the client's need. Our employees are always developed through skills and development training mechanisms in order to maintain professional standards that suite our client's requirements. We always make sure that a continuous skills development and training of our security officers and Management every (03)three month is implemented in order to equip our employees to meet our client's needs and expectations.

## SECURITY REQUIREMENTS

## TECHNOLOGY

- **MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (Pty) Ltd** is active in the different and ever-changing world of technological security solutions. We have aligned ourselves with technical experts who provide a specialized consulting and conceptualized engineering service; providing our customers with independent specialist advice, without being pressurized into a specific product-oriented solution.
- **MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (Pty)Ltd** are specialists in analysing and understanding all types ofsecurity related challenges and providing world class innovative state-of-the-art technological solutions, giving their clients the ability to protect their customers and assets.

## CONTINGENCY PLAN

- **In case of emergency including labor strikes, the company will put in place the following measures.**

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- Insure that there is additional Security (ad-hoc) to boost the number of securities deployed on site.
- A special team will be deployed with digital cameras to take footages of civilian's staff members etc. involved in unruly behavior.
- Seal off all the entrances and exit and ensure that all people going in and out using correct dedicated accesspoint.
- Establish an effective two-way radio communication network with project managers.
- Maintain close liaison with SAPS, METRO and any other role playing deemed necessary for success of the operation and crime prevention.
- The security officers will be divided into groups and given identified hot spots to attend to.
- All incident occurring will be reported immediately to our control room and client's.
- All evidence gathered will be stored safely and be used for disciplinary matters.

### **ASSET PROTECTION**

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (Pty) Ltd** provide comprehensive protection measures to ensure the safety and security of patrons, shop owners and staff, in order to ensure the center remains a venue of recreation, entertainment and good business.

### **SERVICES INCLUDED**

- **Internal Shopping Complex Security** - Retail Specialist Asset Protection

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Officers are trained in all aspects of security discipline, with strong emphasis on observation and visibility. Security officers also have a public relations function and can provide general information regarding the relevant shopping complex to customers.

- **In-Store Security** - include store operating rules and procedures, customer care, customer theft techniques, fitting room control, searching of staff, asset control, hot product management, stockroom security, cash security and keycontrol among other services.
- **External Shopping Complex Security** - parking areas are patrolled by Asset Protection Officers on foot or motorized transport and are trained to spot suspicious or unusual behavior. Their presence alone discourages potential criminal activity.
- **Integrated Technology Solutions** - including alarm systems and panic buttons, as well as CCTV systems throughout the center, monitored by Specialized Control Room Operators

## **SPECIAL OPERATIONS INVESTIGATION & INFORMATION GATHERING**

The most important element in crime prevention is undoubtedly the gathering of information, coupled with good investigation work. It increases the possibility of preventing crimes from being committed.

We provide inclusive reports to our clients. We are also able to identify potential control deficiencies and provide solutions to ensure timely action to prevent and mitigate the risk effectively. Our services further contribute to enhance management decision making and strategic alignment to close gaps that may allow opportunity of exploitation.

## **SERVICES INCLUDE:**

- Highly trained and experienced investigators
- Fraud Criminal, Internal and Corruption Investigations
- Experience informer handlers and deploying information gatherers

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accordingly

- Mobile surveillance of criminal activities
- Specialist Interviews of witnesses and suspicious persons
- Preparation of reports to support legal or internal requirements
- Counter Surveillance Measures (TCSM)
- Background verification and screenings
- Polygraph examinations
- Industrial labour unrests or strikes
- Festivals and major sporting events

**LICENSE SCANNER**

To eliminate the use of too much writing down when entering and going out the premises. Driver's license and vehicle disc will be scanned at all times and also pedestrians fingers and ID will be scanned, information will be digitalized which will be much easier to access if needed and allows information to be backed up including footages on our office system.

**GUARD MONITORING SYSTEM**

Guard monitoring system is also one component which is very important, in ensuring that security does go around the premises for their routine patrol. By ensuring that there isn't any form of security breach. This also enable client to see on a GPS link which will show the guard movement as he/ her patrols around the premises. The system can also linked to client mobile phone for notification via messages to give indication on what is happening onsite, also will be linked to SAPS sector vehicle patrolling around the area and respond vehicle.

**BASE RADIO**

Base radio will be a form of communication between securities and our control room and mobile supervisor any occurrences at the premises will be reported in time and backup as well if something need to be attended soon.

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**REFERENCES**

Company Name	Contact person	Position	Cellphone	Tell Number
I H S Property Management	Leonard Mongofa	Portfolio Manager	0648505216	0872368686
MOWANA PROPERTIES	Neto Smith	General Manager	0829533206	0110736886
GEZE	JOSHUA	Warehouse Manager	0728746013	0113158286
Outeniqua	Calvin	Body Corporate	0788044535	0118496800

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## **CLEANING SERVICES PROFILE**

### About MMSCS

- **MAKHADO MURUNWA SECURITY AND CLEANING SERVICES** (MMSCS) is a professional reliable, economical office cleaning, construction clean up after construction and high rise window cleaning, carpet deep cleaning, gardening services and pest control
- **MMSCS** is striving to be a leading provider of cleaning services with an outstanding reputation for quality and integrity throughout South Africa and the surrounding areas.
- We provide you with high quality janitorial and office cleaning services for businesses of all sizes.
- Property management firms, facility manager and building owners in commercial and industrial market trust **MMSCS** for their most demanding office cleaning and janitorial jobs.
- **MMSCS** do construction clean-up – We clean after construction in any kind building or bridge clean up, we make sure that we remove all rubbles or clean tiles, carpets and any site that construction was done.
- By choosing **MMSCS** you can be rest assured that your facility will be impeccably maintained and will reflect the professional image you wish to project to your clients and employees.
- Our specialties include: office cleaning, floor stripping and sealing, floor waxing, carpets cleaning, window cleaning, constructions clean-up, janitorial services, professional handy-man services and all types of daily office cleaning services, (We also have an onsite car wash service if required)
- **MMSCS** is committed to exceeding your expectation and our integrity is unmatched throughout the industry.
- We provide supreme office cleaning and maintenance services through active management and outstanding quality control measures.
- We know that our customer trust us not only with their facility but with their image as well.

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- We at **MMSCS** understand just how important superior maintenance is to you, your customers and your employees.
- **MMSCS** is dedicated to providing each and every one of our customers the excellent services they deserve.
- **MMSCS** - Service is designed around YOU – our client, from design to implementation, we will customize a cleaning programme to fit your needs and budget.
- From daily maintenance to unexpected situations we are always prepared to help you as our valued client.
- Our attention to detail and competitive pricing make us the office company of choice.
- When your facility is in our care, you can be sure perfection is our **GOAL!**

**Corporate Cleaning Services**

- ✓ The cleanliness, layout and openness of an office space will certainly influence the responses that you will receive not only from employees and potential employees but from customer and client as well.
- ✓ **MMSCS** corporate cleaning services are available daily, weekly or monthly depending on the size of your business as corporate cleaning frequency might differ.
- ✓ **MMSCS** office cleaning services allows you to focus on your job role, We will ensure that they do not disturb you or your employees and will arrange for our office cleaning staff to arrive early, clean and leave at a time most suitable to your business

**Auto dealership cleaning**

- ✓ We understand that your car dealership and showroom is ultimately what your customer judge
- ✓ Our cleaning services ensures the immaculate cleaning and maintenance of your showroom and the vehicles in it, automotive cleaning should and

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### Company slogan (Excellence is MMSCS GOAL)

provide not only a hygienic environment but a space that will proudly represent your business

- ✓ **MMSCS** add value by taking responsibility and pride in our car cleaning services and offering a consistent high standard of **MMSCS** performance. Our car cleaning services enable you to outsource your entire was bay.
- ✓ I do site visit myself to all our car cleaning service and visit your site on a regular basis to ensure that high standards maintained

### Estates Cleaning

- ✓ Estate cleaning services ensure that residents are proud of their surroundings, likewise having clean and representable facilities on the property, such as pools, gates house, public areas etc. Ensure that these areas are always used.
- ✓ Our estate cleaning services **MMSCS** offers maintenance services that ensures that walls are painted, lighting is in working condition around the property, gardens are maintained and other general aspects are always in working and presentable condition.
- ✓ **MMSCS** also undertakes the entire maintenance program with regards to garden management. **MMSCS** provides periodic garden adjustments that supplement an existing maintenance program to ensure the finest landscaped garden features are sustained and improved.

### Construction Clean-up

**MMSCS** prepared the facility for move-in condition by removing debris, and thoroughly cleaning the facility.

We understand that presentation is everything when it comes to new construction and good construction clean-up services will pay attention to every detail leaving nothing behind to distract potential buyers.

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- ✓ Rough interior prepares the home or building for its final finishing – loose boards and scraps, sweeping the floors and preparing them for carpet or flooring.
- ✓ Final interior clean-up is the detail cleaning after construction – vacuuming carpets, cleaning floors, wiping down all surface, cleaning windows and removing adhesive from doors and remove dust from lights, ceiling, fans and vents.
- ✓ Exterior construction clean-up involves removing – trash, debris washing exterior windows and other paved surfaces.
- ✓ Any house or site of construction clean-up.

**Professional Cleaning Services**

- ✓ Maintain a professional image and excellent working environment with specialised office cleaning services from **MMSCS**.
- ✓ Our professional cleaning crews are specially trained in all aspects of building maintenance, and you will appreciate our meticulous attention to details.
- ✓ **MMSCS** crews are also trained on how to operate our cleaning equipment, and how to handle your office items including your IT equipment in the office.

**We offer the following cleaning services**

- ❖ Office cleaning
- ❖ Floor waxing
- ❖ Floor stripping and sealing
- ❖ Carpet cleaning
- ❖ Construction clean-up (**You build we clean before and after construction is done**)
- ❖ Ceiling fitting
- ❖ Janitorial services
- ❖ Handyman services
- ❖ Gardening Services



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- ❖ Landscaping/grass cutting
  - ❖ Pest control
  - ❖ Window cleaning (**high rise cleaning**)
  - ❖ All type of daily office cleaning
  - ❖ Carpet Shampooing
  - ❖ Car wash (**Waterless green machine**)
  - ❖ Natural stone floor cleaning and maintenance
  - ❖ Parking areas
  - ❖ Corridors
  - ❖ Ceiling cleaning
  - ❖ Escalator cleaning
  - ❖ Construction(**We do general construction .e.g. renovation, tiles, geyser installation, roofing, plastering, painting, door and windows installation and plumbing**)
- 
- From office cleaning and floor waxing to carpet shampooing and all types of professional cleaning services, **MMSCS** has the resources and expertise to get your facility cleaning done right.
  - Whether you require daily, weekly or monthly cleaning services or just once-off cleaning, let us (**MMSCS**) customize a cleaning service programme to suit your individual needs and budget.

**MMSCS** will services a wide variety of businesses and industries throughout South Africa including.

- ❖ Office (Our Office Cleaning Solutions can include)
- ✓ Dusting of surfaces
- ✓ Emptying of rubbish bins
- ✓ Cleaning and wiping of hard surfaces
- ✓ Mopping and cleaning tiles

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Email: [paul.makhado@mmscs.co.za](mailto:paul.makhado@mmscs.co.za)  
Website: [www.mmscs.co.za](http://www.mmscs.co.za)

## **Company slogan (Excellence is MMSCS GOAL)**

- ✓ Carpet vacuuming
- ✓ Cleaning and sanitising toilets and other high risk areas
- ✓ Window cleaning
- ✓ Other routine cleaning

- ❖ Medical facility
- ❖ Schools
- ❖ Retails
- ❖ Showrooms
- ❖ Galleries
- ❖ Banks
- ❖ Flats
- ❖ Train Station
- ❖ Petrol station
- ❖ House of worship (Church)
- ❖ Government facilities
- ❖ Movies sets
- ❖ Design studios
- ❖ Restaurants
- ❖ Hotel
- ❖ Bus station
- ❖ Construction clean-up

## **Why use MAKHADO MURUNWA SECURITY AND CLEANING SERVICES (MMCS)?**

We offer you

### **❖ Affordable cleaning services**

- ✓ Let our staff customize a cleaning services programme to suit your individual needs and your budget.
- ✓ You can count on **MMSCS** for top of the range office cleaning at unbeatable rates.

**(Excellence is MMSCS GOAL)**

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**Company slogan (Excellence is MMSCS GOAL)**

❖ **Superior cleaning services**

- ✓ If you're ready for spotless offices, call **MMSCS** the cleaning business with a spotless reputation.
- ✓ **MMSCS** is an office cleaning company whose employees are specially trained in the most modern and affective office cleaning techniques.
- ✓ Our professionals are also trained in products usage and safety procedures.
- ✓ We work diligently to ensure that all cleaning services plan specs are performed to the highest industry standard.

❖ **Experience complete satisfaction**

- ✓ We are not satisfied with our cleaning services unless you are.
- ✓ To guarantee the highest level of office cleaning services, we utilize quality control programs which include onsite inspections and customer surveys.
- ✓ We constantly monitor our work and should any area fail to meet our strict office cleaning standard; it will be corrected immediately.
- ✓ Always encourage customer communication and use your input to heighten our level of cleaning services.

❖ **Benefits**

- ✓ All our crew knows how to handle your office items (e.g. Computer screen, printers, furniture) they know which chemical to use.
- ✓ Enhance the professional appearance of your business by maintaining your facility with **MMSCS** expert office cleaning

# MAKHADO MURUNWA SECURITY AND CLEANING SERVICES Pty Ltd – MMSCS

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**Company slogan (Excellence is MMSCS GOAL)**

### ❖ **Our location & services areas**

- ✓ Our Head Office is based in **ROODEPOORT**, Johannesburg which enables us to provide a professional cleaning service to Gauteng area
- ✓ We are planning to have branches all over South Africa

**MAKHADO MURUNWA SECURITY AND CLEANING SERVICES – (MMCS)** Mission, Vision, Values, Objectives

### ❖ **MISSION**

- ✓ **MMCS** is committed to providing the highest quality commercial/industrial cleaning services by exceeding the expectations of our clients as well as their employees, parties, students and other visitors, to their premises or facilities.
- ✓ Management functions:- Our internal online management system, insure that our team adheres to the following **FOUR** major management functions
  1. **Planning** – defining goals, establishing strategy and developing sub-plans to coordinate activities through a flexible management approach.
  2. **Organising** – determining what needs to be done, how it will be done and who is to do it.
  3. **Leading** – directing and motivating all relevant stakeholders, through in-house and onsite training, employee's suggestion and conflict resolution.
  4. **Controlling** – regular audits and maintenance activities are executed to ensure that tasks are accomplished as planned, with outcomes reviewed and evaluated with the aim of continuous improvement

### ❖ **OUR VISION**

**(Excellence is MMSCS GOAL)**

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**Company slogan (Excellence is MMSCS GOAL)**

- ✓ We are constantly working to establish ourselves as the most respected and sought after contract cleaning and facilities support services in South Africa.
- ✓ **MMSCS** seek to build a partnership philosophy based on solid and trusting relationships with our key stakeholders.

❖ **OUR VALUES**

- ✓ Respect – taking time to understand and value every person and respecting their choices.
- ✓ Responsibility – acting with integrity towards our customers, the community and the environment.
- ✓ Caring – a duty of care for our staff, customers and the environment.
- ✓ Excellence – to always look to provide the best quality experience with regards to our cleaning and our customer services.
- ✓ Integrity – to act with honesty, openness and do what we say we will do.
- ✓ Innovation – to be industry leaders.

❖ **MMSCS OBJECTIVES**

- Our key objectives, fundamental to our business in delivering you **WORLD-CLASS** cleaning and customer services are as follows.
- ✓ Provide our customers with a professional and friendly service.
- ✓ Meet or exceed the expectation of the management, staff and those visiting our client's offices, building or facilities.

**Health and safety**

- Ensuring the safety and wellbeing of our employees is of vital importance to us, which is why we go the extra mile to ensure that our employees always have their safety wear on.
- To reduce the chances of occupational injury, we provide safety wear to all our employees and ensure that, through our site managers, safety specifications are observed and met at all times.
- **MMSCS** – Always make sure that they employees are protected all the time and trained in advance for the machine they will use.

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Company slogan (Excellence is MMSCS GOAL)

## MMSCS REFERENCES

Company Name	Company Registration	Contact person	Position	Cellphone	Tell Number/email
Sngenile Trading	2009/130445/23	Norman Zuma	Director	0733412145	<a href="mailto:Bheki.zuma@gmail.com">Bheki.zuma@gmail.com</a>
Murafho Construction	2016/115416/07	Peter Mashau	Director	0619582730	<a href="mailto:murafhologistics@gmail.com">murafhologistics@gmail.com</a>
Ndlovu Projects	2011/135937/07	Tina Matthews	Director	0730269037	<a href="mailto:tina@ndlovuprojects.co.za">tina@ndlovuprojects.co.za</a>
Amadunge	2011/112067/07	Mzameni Mdunge	Director	0735354041	<a href="mailto:alexmdunge@gmail.com">alexmdunge@gmail.com</a>
One Eighty Network	-	Ryan Smee	Director	0828568312	<a href="mailto:ryan@oneeighty.co.za">ryan@oneeighty.co.za</a>
The Smart Idea Group	-	Ursula	Project Manager	0760738990	<a href="mailto:Ursula@thesmartgroup.co.za">Ursula@thesmartgroup.co.za</a>
JMP Solutions	-	Mishack Mokoena	Director	063164870	<a href="mailto:info@jimpsolutions.co.za">info@jimpsolutions.co.za</a>
IHS Property Management	-	Johannes Sompane	Property Manager	0726106422	<a href="mailto:propm4@ihspm.co.za">propm4@ihspm.co.za</a>
Laerskool Die Ruiter Primary School	-	Susan Hattin gh	Admin	0117601636	<a href="mailto:susan@dieruiter.co.za">susan@dieruiter.co.za</a>

(Excellence is MMSCS GOAL)

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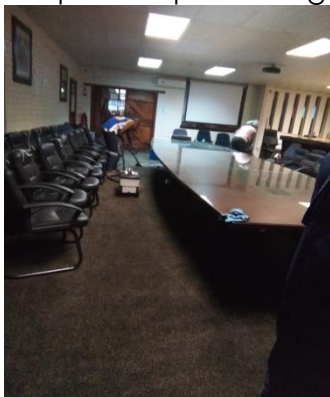
**Company slogan (Excellence is MMSCS GOAL)**

## **SOME OF THE WORK DONE**

Carpet deep  
cleaning



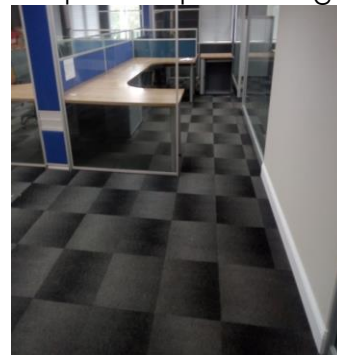
Carpet deep cleaning



Carpet deep cleaning



Carpet deep cleaning



**(Excellence is MMSCS GOAL)**



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Ceiling



Painting



Painting



Painting



Garden service



Garden service



Garden service



Garden service



**(Excellence is MMSCS GOAL)**