

Web Developer with a customer relations background. Dedicated to creating visually stunning interfaces and fully functional applications.

CONTACT

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PROGRAMMING LANGUAGES

JavaScript

- -JSON
- -React and ¡Query Libraries

HTML 5

CSS 3

- -Mobile First & Responsive Design
- -Media Queries
- -SASS
- -Bootstrap
- -Materialize

XML MySQL

OTHER TECH, FRAMEWORKS & STRUCTURAL DESIGN CONCEPTS

MongoDB

API

AJAX

CRUD

HTTP REST

MVC

Unit testing with Node.js, MOCHA & CHAI Express.js



WEB DEVELOPER • MARGARITA.DESIGN

EDUCATION

University of Minnesota, Minneapolis, MN

Full Stack Web Development Bootcamp March 2018 - August 2018

An intensive 24-week long boot camp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, JavaScript, ¡Query, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handlebars JS, & React Js.

PROJECTS

Cava Manager App

A CRUD application restaurant administrator can use to add and remove menu items. Full Stack Development: Designed and developed webpage with React, Express & Express Router, MongoDB(mongoose) Bootstrap & CSS.

https://cava-manager.herokuapp.com/

Cava

Restaurant webpage that showcases dishes, menu and location of restaurant.

Front End Development

Designed and developed webpage utilizing AJAX, HTML, CSS, SASS, JavaScript, ¡Query and Bootstrap.

http://www.margarita.design/cava

Poke-Switch

A memory game featuring Pokémon, play for a sense of pride!

Front End Development

Designed and developed game utilizing React, JSON, CSS and Bootstrap.

https://morning-mesa-94984.herokuapp.com/

Neighborly

A social media page for tenants in apartments. Gives people the ability to interact with one another.

Back End Development

My contributions were to develop the database using Mongo, create the schema and forms, as well as connect the forms to database. Implemented Cloudinary for upload to store user's media and utilized API routes to return users information to the interface. Assisted a team member in creating user posts. All technologies used: React, MongoDB, Express, Cloudinary and AuthO.

https://app-neighborly.herokuapp.com/

HARD SKILLS

Photoshop
Wireframes
Git
DNS Management
Debugging
Microsoft Word, Excel and Power Point

SOFT SKILLS

Leadership
Sales
Organization
Communication
Strong Presenting Skills
Budget Planning
Operations
Project Planning
Quality Assurance and Control
Scheduling
Task Delegation
Negotiating
Conflict Resolution
Adaptability
Result Oriented.

WORK EXPERIENCE

IT Specialist

July 2018 - Current

People Net, Minnetonka, MN

Assist clients in troubleshooting and problem-solving application errors. Utilize critical thinking skills in order to effectively communicate specific directions to clients in order to resolve problems with software in a timely manner currently contributing to an average call time of 13:00 to overall department goal of 15:00.

Ability to work under competing deadlines in order to contribute to departmental goals; achieved 98%/100% customer satisfaction score in August.

Support other team members by answering their questions to help resolve client software and hardware malfunctions which improves overall client satisfaction and team morale.

Utilizing SPLUNK in order to analyze Open Interface for data flow. Trouble shoot with customers in regards to how data is being sent to the OI and make recommendations on how to correctly format data.

Store Manager

July 2016 - July 2018

Office Depot, Savage, MN

Boosted comp sales of 5.6% YOY by focusing on team development in core areas; customer engagement and interaction, knowledge of products and services, ARC 3 (ask, recommend, cross-sell.)

Achieved customer satisfaction score of 91% surpassing company standard of 70% by coaching employees to effectively listen to clients and offer

Attained shrink goal of .01% of budgeted .03% attributed to coaching, training and follow up on LP systems.