



Web Developer with a customer relations background. Dedicated to creating visually stunning interfaces and fully functional applications.

#### CONTACT

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#### PROGRAMMING LANGUAGES

JavaScript  
-JSON  
-React and jQuery Libraries

HTML 5  
CSS 3  
-Mobile First & Responsive Design  
-Media Queries  
-SASS  
-Bootstrap  
-Materialize

XML  
MySQL

#### OTHER TECH, FRAMEWORKS & STRUCTURAL DESIGN CONCEPTS

MongoDB  
API  
AJAX  
CRUD  
HTTP  
REST  
MVC  
Unit testing with Node.js, MOCHA & CHAI  
Express.js

# MARGARITA BARBOTIKO

WEB DEVELOPER • MARGARITA.DESIGN

## EDUCATION

### University of Minnesota, Minneapolis, MN

Full Stack Web Development Bootcamp  
March 2018 - August 2018  
An intensive 24-week long boot camp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handlebars JS, & React Js.

## PROJECTS

### Cava Manager App

A CRUD application restaurant administrator can use to add and remove menu items.  
**Full Stack Development:** Designed and developed webpage with React, Express & Express Router, MongoDB(mongoose) Bootstrap & CSS.



<https://cava-manager.herokuapp.com/>

### Cava

Restaurant webpage that showcases dishes, menu and location of restaurant.

#### Front End Development

Designed and developed webpage utilizing AJAX, HTML, CSS, SASS, JavaScript, jQuery and Bootstrap.



<http://www.margarita.design/cava>

### Poke-Switch

A memory game featuring Pokémon, play for a sense of pride!

#### Front End Development

Designed and developed game utilizing React, JSON, CSS and Bootstrap.



<https://morning-mesa-94984.herokuapp.com/>

MERN stack  
Photoshop  
Wireframes  
Git  
DNS Management  
Debugging  
Microsoft Word, Excel and Power Point

## SOFT SKILLS

Leadership  
Sales  
Organization  
Communication  
Strong Presenting Skills  
Budget Planning  
Operations  
Project Planning  
Quality Assurance and Control  
Scheduling  
Task Delegation  
Negotiating  
Conflict Resolution  
Adaptability  
Result Oriented.

## Neighborly

A social media page for tenants in apartments. Gives people the ability to interact with one another.

### Back End Development

My contributions were to develop the database using Mongo, create the schema and forms, as well as connect the forms to database. Implemented Cloudinary for upload to store user's media and utilized API routes to return users information to the interface. Assisted a team member in creating user posts. All technologies used: React, MongoDB, Express, Cloudinary and Auth0.



<https://app-neighborly.herokuapp.com/>

## WORK EXPERIENCE

### IT Specialist

July 2018 - Current

People Net, Minnetonka, MN

Assist clients in troubleshooting and problem-solving application errors. Utilize critical thinking skills in order to effectively communicate specific directions to clients in order to resolve problems with software in a timely manner currently contributing to an average call time of 13:00 to overall department goal of 15:00.

Ability to work under competing deadlines in order to contribute to departmental goals; achieved 98%/100% customer satisfaction score in August.

Support other team members by answering their questions to help resolve client software and hardware malfunctions which improves overall client satisfaction and team morale.

Utilizing SPLUNK in order to analyze Open Interface for data flow. Trouble shoot with customers in regards to how data is being sent to the OI and make recommendations on how to correctly format data.

### Store Manager

July 2016 – July 2018

Office Depot, Savage, MN

Boosted comp sales of 5.6% YOY by focusing on team development in core areas; customer engagement and interaction, knowledge of products and services, ARC 3 (ask, recommend, cross-sell.)

Achieved customer satisfaction score of 91% surpassing company standard of 70% by coaching employees to effectively listen to clients and offer

Attained shrink goal of .01% of budgeted .03% attributed to coaching, training and follow up on LP systems.