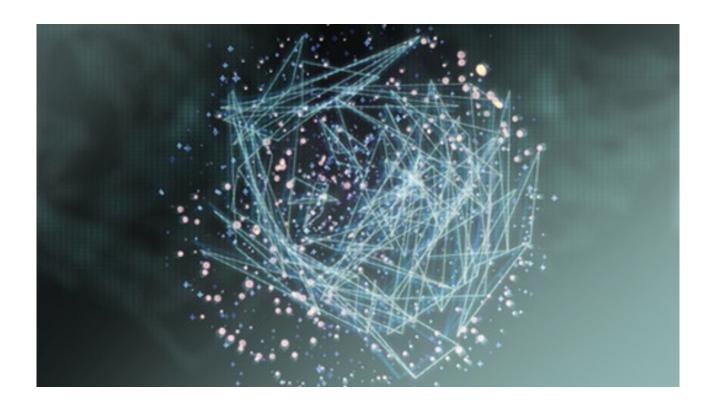
TEXT RETRIEVAL AND SEARCH ENGINES

The basic concepts, principles, and the major techniques in text retrieval, which is the underlying science of search engines.

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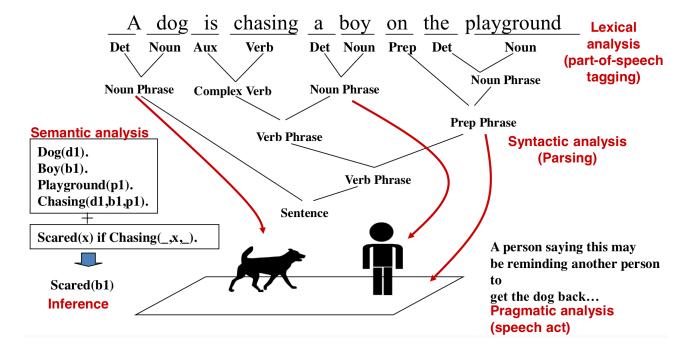
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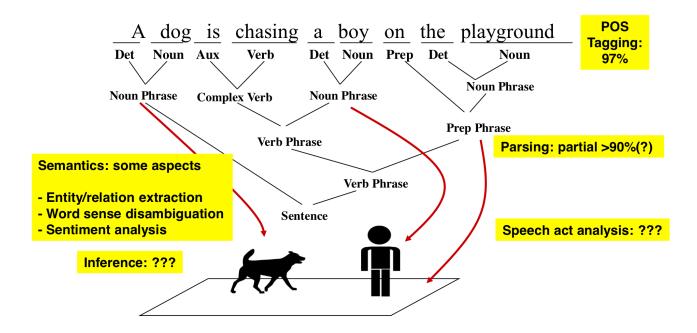
1 Natural Language Content Analysis

NLP = Natural Language Processing

1.1 An Example of NLP



1.2 The State of the Art



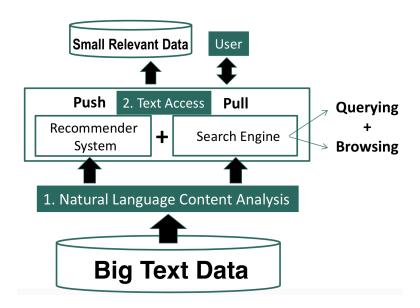
1.3 Recommended reading

• Chris Manning and Hinrich Schütze, «Foundations of Statistical Natural Language Processing», MIT Press. Cambridge, MA: May 1999.

2 Text Access

2.1 Two Modes of Text Access: Pull vs. Push

- Pull Mode (search engines) Users take initiative
 - Ad hoc information need
- Push Mode (recommender systems)
 - Systems take initiative
 - Stable information need or system has good knowledge about a user's need



2.2 Pull Mode: Querying vs. Browsing

- Querying
 - User enters a (keyword) query
 - System returns relevant documents
 - Works well when the user knows what keywords to use
- Browsing
 - User navigates into relevant information by following a path enabled by the structures on the documents
 - Works well when the user wants to explore information, doesn't know what keywords to use, or can't conveniently enter a query

2.3 Recommended reading

• N. J. Belkin and W. B. Croft. 1992. «Information filtering and information retrieval: two sides of the same coin?» Commun. ACM 35, 12 (Dec. 1992), 29-38.

3 Text Retrieval Problem

3.1 What Is Text Retrieval?

TR = Text Retrieval¹

- Collection of text documents exists
- · User gives a query to express the information need
- Search engine system returns relevant documents to users
- Often called "information retrieval" (IR), but IR is actually much broader
- Known as «search technology» in industry

TR is an empirically defined problem:

- · Can't mathematically prove one method is better than another
- Must rely on empirical evaluation involving users!

3.2 Formal Formulation of TR

- Vocabulary: $V = \{w_1, w_2, \dots, w_N\}$ of language
- Query: $q=q_1,\dots,q_m$, where $q_i\in V$
- **Document:** $d_i = d_{i1}, \dots, d_{im_i}$, where $d_{ij} \in V$
- Collection: $C = \{d_1, \dots, d_M\}$
- Set of relevant documents: $R(q) \subseteq C$
 - Generally unknown and user-dependent
 - Query is a «hint» on which doc is in R(q)
- Task: compute R'(q), an approximation of R(q)

3.3 How to Compute R'(q)

- Strategy 1: Document selection
 - $R'(q) = \{d \in C \mid f(d,q) = 1\}$, where $f(d,q) \in \{0,1\}$ is an indicator function or binary classifier
 - System must decide if a doc is relevant or not (absolute relevance)
- Strategy 2 (generally preferred): Document ranking
 - $R'(q) = \{d \in C \mid f(d,q) > \theta\}$, where $f(d,q) \in \Re$ is a relevance measure function; θ is a cutoff determined by the user
 - System only needs to decide if one doc is more likely relevant than another (relative relevance)

¹Retrieval - поиск

3.4 Theoretical Justification for Ranking

Probability Ranking Principle [Robertson 77]: Returning a ranked list of documents in descending order of probability that a document is relevant to the query is the optimal strategy under the following two assumptions:

- The utility of a document (to a user) is independent of the utility of any other document
- A user would browse the results sequentially

3.5 Recommended reading

- S.E. Robertson, «The probability ranking principle in IR». Journal of Documentation 33, 294-304, 1977
- C. J. van Rijsbergen, «Information Retrieval», 2nd Edition, Butterworth-Heinemann, Newton, MA, USA, 1979

4 Overview of Text Retrieval Methods

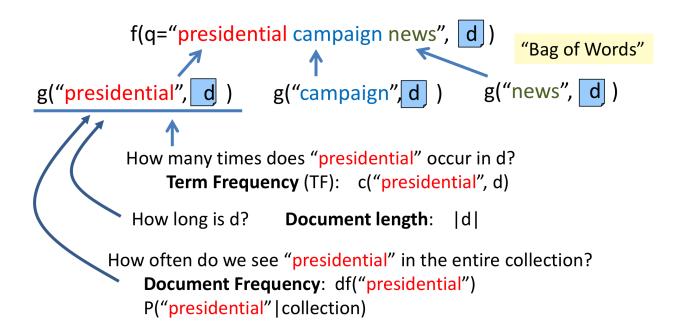
4.1 How to Design a Ranking Function

- Query: $q = q_1, ..., q_m$, where $q_i \in V$
- **Document**: $d = d_1, ..., d_n$, where $d_i \in V$
- Ranking function: $f(q, d) \in \mathfrak{R}$
- Key challenge: how to measure the likelihood that document d is relevant to query q
- **Retrieval model**: formalization of relevance (give a computational definition of relevance)

4.2 Retrieval Models

- Similarity-based models: f(q, d) = similarity(q, d)
 - Vector space model
- **Probabilistic models:** $f(d,q) = p(R = 1 \mid d,q)$, where $R \in {0,1}$
 - Classic probabilistic model
 - Language model
 - Divergence-from-randomness model
- Probabilistic inference model: $f(q, d) = p(d \rightarrow q)$
- Axiomatic model: f(q, d) must satisfy a set of constraints

4.3 Common Ideas in State of the Art Retrieval Models



State of the art ranking functions tend to rely on:

- Bag of words representation
- Term Frequency (TF) and Document Frequency (DF) of words
- Document length

4.4 Which Model Works the Best?

When optimized, the following models tend to perform equally well [Fang et al. 11]:

- Pivoted length normalization BM25
- · Query likelihood
- PL2

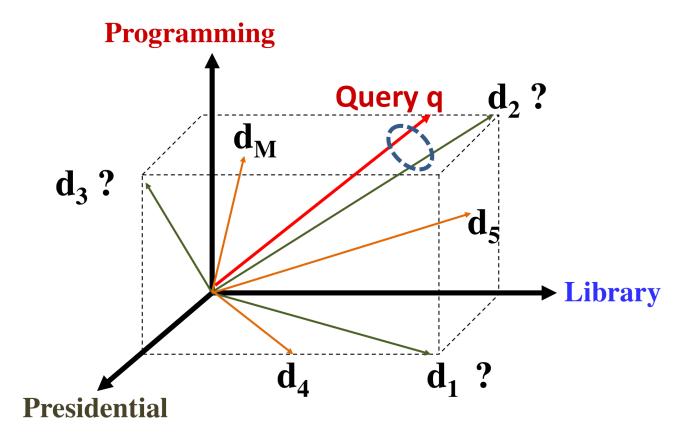
4.5 Recommended reading

- Hui Fang, Tao Tao, and Chengxiang Zhai. 2011. «Diagnostic Evaluation of Information Retrieval Models». ACM Trans. Inf. Syst. 29, 2, Article 7 (April 2011)
- ChengXiang Zhai, «Statistical Language Models for Information Retrieval», Morgan & Claypool Publishers, 2008. (Chapter 2)

5 Vector Space Retrieval Model: Basic Idea

VSM - Vector Space Model

5.1 Vector Space Model (VSM): Illustration



5.2 VSM Is a Framework

- Represent a doc/query by a term vector
 - **Term**: basic concept, e.g., word or phrase
 - Each term defines one dimension
 - N terms define an **N-dimensional space**
 - Query vector: $q = (x_1, ... x_N), x_i \in \Re$ is query term weight
 - **Doc** vector: $d=(y_1, \dots y_N), y_j \in \Re$ is doc term weight
- $relevance(q, d) \propto similarity(q, d) = f(q, d)$

5.3 What VSM Doesn't Say

- How to define/select the "basic concept" Concepts are assumed to be orthogonal
- How to place docs and query in the space (= how to assign term weights)
 - Term weight in query indicates importance of term
 - Term weight in doc indicates how well the term characterizes the doc
- · How to define the similarity measure