

Requester Details

Name Kennedy Odhiambo

Company Tier Data Ltd

Email k.odhiambo@tierdata.co.ke

Phone 0727497792

Ticket Details

Ticket ID TD-1

Subject test-005-qwerty

Asset N/A

Incident/Issue test-005-qwerty

Other Important Details:

Assigned Agent	Current Status	Created On
Kennedy Odhiambo	Solved	2022-06-15 13:23:55

Ticket History

Previous Status	New Status	Date Updated	Duration
New	Open	2022-06-15 13:23:55	-
Open	In-progress	2022-06-15 13:47:23	23 minutes after
In-Progress	Solved	2022-06-15 13:55:27	8 minutes after

Requester's reason / description on the ticket

12345

___ Kennedy Odhiambo

Agent's reason / description on the ticket

No reason currently available

___ Kennedy Odhiambo