## PETER M. MBUGUA

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## PROFESSIONAL SUMMARY

Computer Science graduate with 4+ years of hands-on experience running an entertainment and computer repair business. Skilled in customer service, technical troubleshooting, and web development. Passionate about technology, innovation, and continuous learning.

## **EDUCATION**

University of Eldoret — Bachelor of Science in Computer Science (2014–2018) St. Teresa's Secondary School, Bikeke — KCSE (2009–2013) Kibomet Primary School — KCPE (2001–2008)

## **WORK EXPERIENCE**

**Owner / Manager — Entertainment & Computer Repair Business** Eldoret | 2021 – Present

- Manage day-to-day operations including customer service, inventory, and finances.
- Provide computer diagnostics, repairs, and gaming setup services.
- Build long-term customer relationships and ensure high satisfaction.
- Develop marketing and sales strategies that increase client base.
- Assist college students with IT-related school projects.

#### **PROJECTS**

- Designed and maintained computer systems for local clients.
- Developed small-scale web applications using React and JavaScript.
- Supported college students with coding and system setup projects.

## **SKILLS**

#### **Technical Skills**

- Programming: Python, Java, JavaScript, C++
- Web Development: HTML, CSS, React, Angular
- Databases: SQL, Oracle, MySQL, MS Access
- Cloud Platforms: AWS, Azure, Google Cloud
- Cybersecurity: Firewalls, cryptography, intrusion detection

## Productivity & Tools

- Microsoft Office Suite (Word, Excel, PowerPoint, Access, Teams)
- Google Workspace (Docs, Sheets, Slides, Drive)
- Accounting: QuickBooks
- Project Management: Jira, Trello, Asana

#### Soft Skills

- Communication and teamwork
- Problem-solving and critical thinking
- Time management
- Adaptability and learning agility

## **CAREER OBJECTIVE**

To leverage my technical expertise and customer service experience to contribute effectively in a dynamic, growth-oriented organization that values innovation and continuous learning.

## STRENGTHS AND ABILITIES

- Highly innovative and self-motivated
- Work well under minimal supervision with strong sense of responsibility
- Capable of meeting deadlines under pressure
- Analytical thinker with practical problem-solving skills
- Mature and adaptable work attitude

# **INTERESTS**

Technology, football, reading motivational books, continuous learning.

## **REFEREES**

Referees available upon request.