

MICAH MCCLELLAN

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Skills Summary

Front-end developer seeking new roles to broaden knowledge base. Skills in HTML, CSS, and JavaScript with a keen interest in team communication and time management. Successful in completing a rigorous Coding Bootcamp through the University of Arizona over the course of a 6-month period, I bring diligence and tenacity to the table. I have worked on multiple team projects, one of which involved using the Handlebar technology to link a user-friendly webpage to the Home Depot API, allowing users to log-in and track the health and history of their personal house plants. I am interested in joining a team who values innovation and quality, to improve the condition of their products along with elevating one another.

Education

University of Arizona / November 2020

I completed a certificate for this 6-month full-stack web development coding bootcamp. I am becoming proficient in full stack web development practices.

Mesa Community College / December 2020

I have received an Associate in Arts and am a member of the National Society of Collegiate Scholars. Next, I will be pursuing a degree in Software Engineering.

Experience

Aerotek/Rock Connections

Client Communication Specialist / September 2020 – Present

At Rock Connections we help companies like Amrock and Quicken Loans to effectively communicate with their large number of consumers. My overarching role is to ensure the accurate and timely closing of consumer refinances. I have had the opportunity to work multiple campaigns, including: Signing Agent Scheduler, Signing Agent Recruiter, and Deed Specialist. In these roles I helped assign notaries to residential mortgage refinance closings, I assisted agents in joining our notary network, and I order deeds, respectively. Currently, I work with a minimum of 20 consumers per day over phone and by email, aiding them in the loan process by confirming title information and ordering their deeds.

Caption Call

Captioning Agent / September 2019 – Present

As a third-party telecommunications employee, I ensure that hard-of-hearing clients receive services that allow them to communicate, uninhibited by their hearing loss. Every conversation is strictly confidential and Captioning Agents work around the clock to provide quality calls by using the Dragon speech-to-text software. We also use a company-created software called Green Zone to distribute the captions and track our progress.

Peak Dental Designs

Model Worker & Driver / September 2019 – July 2020

In this role, I visited various dental offices across the Phoenix Metro area each day to deliver crowns and ensure satisfaction. Upon return from my deliveries, I performed the necessary pre-work and modeling for cosmetic dentistry products such as crowns, implants, and bridges.

Awards and Acknowledgements

Eagle Scout / Boy Scouts of America

Between the ages of 11 and 14, I earned merit badges such as: Personal Management, Citizenship in the Nation, Environmental Science, and Communication. I used the skills learned from achieving merit badges to execute a large-scale service project for my local community. My project included working closely with my city council, keeping track of hours worked and materials used, and organizing a large group of people. I performed these tasks in order to provide my community with their house numbers painted on the sidewalk curbs, which would then allow emergency service providers more easily locate the homes they would be sent to.