Maureen McCormick

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Objective:
.NET developer looking to utilize my passion for coding, eagerness to learn, and problem-solving skills to transition from business analyst to software development in the tech industry.

Education:
- **Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis, IN, October 2020**
  - 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
- **University of Phoenix, Master of Business Administration, Clearwater, Florida, March 2003**
- **Central Michigan University, Bachelor of Science, Mt. Pleasant, Michigan, December 1985**

Competencies & Functional Skills:
Problem solving, troubleshooting, visual modeling, customer service, critical observation and thinking, Agile methodology, portfolio development, addressing and resolving business challenges.

Technical Skills:

Languages:	C#, ASP.NET, API development, HTTP methods, MVC, pair programming
CI/CD:	Agile, Scrum
Testing Tools:	HP Quality Center
Databases:	SQL Server, relational databases
Web Technologies:	HTML, CSS, APIs

Technical Projects:
- **Best Friends Pet Store GitHub link for Best Friends Pet Supply**
  - Utilized HTML 5, CSS 3, Bootstrap 4, and jQuery to design & build the Best Friends Pet Supply website. An ecommerce site designed to support the Humane Society of Pinellas.

Professional Experience:

Business Analyst, PODS, Inc, Clearwater, Fl July 2019 – June 2020
Project Scope: The Client was implementing a Microsoft D365 ERP integration.
- Analyzed business processes and developed business functional and non-functional requirements.
- Collaborated with business owners to fully understand user needs and provide appropriate documentation.
- Developed workflows for processes utilizing BPMN 2.0 in Visio.
- Provided User Stories and functional design documents.
- Worked with System Integrators on designing and implementing customizations for the D365 Finance and Operations modules.
- Held planning sessions with Business Owners to understand the gaps and map all API endpoints in the current system. Provided documentation for all future endpoints of the API.
- Worked with Remote Development teams in Agile and Scrum based environments.

Project Manager, Franklin Templeton, Clearwater, Fl March 2013 – Jul 2016
Project Scope: The Client was restructuring their financial statements. In addition, they were updating their historical records to a digital format.
- Elicited and documented requirements for Web Content Management System that increased efficiency for the business users decreasing time of query from average of 2 weeks to 3 minutes.
- Clarified business requirements from SMEs by writing user stories resulting in a clearer, more detailed and more complete understanding of project deliverables.
- Developed and maintained wireframes, diagrams, and data diagrams for the DevOps team to create technical specification.
- Provided comprehensive support to all end users and stakeholders through training and documentation.
- Strengthened risk management techniques while meeting stringent regulatory requirements.
- Developed technical specifications documents by working closely with remote DevOps teams.