

## **System-level Requirements**

### **REQ1.1**

The system shall send notification emails to tutors who then can confirm availability and accept the responsibility of tutoring.

### **REQ1.2**

The system shall assign rooms randomly if they are available, otherwise rejects session.

After sessions system shall allow tutors and student to give reviews to each other (1-5), reviews can be anonymous.

### **REQ1.3**

The system should operate knowing that:

- All tutoring activities take place on company premises.
- The company has 10 small rooms for one-on-one tutoring and 3 large classrooms for group tutoring.
- The company is open 9am-9pm.
- The company makes money by charging a commission on money earned by tutors

### **REQ1.4**

The system shall process tutor applications to company manager(s)

The system shall provide students, tutors and company managers with information such as:

- scheduled sessions,
- available sessions,
- available subjects, courses and academic levels
- session price, commission rate
- available time slots, available rooms
- students and tutors reviews

## **User-level Requirements**

### **REQ2.1 Student**

As a student I would like to indicate what subject and at what level I would like to learn so that the company could find me an appropriate tutor for me.

### **REQ2.2 Student**

As a student I would like to see tutors: availability, hourly rate, and reviews and be able to reserve a spot with a tutor provided the availability of tutor and room.

### **REQ2.3 Tutor**

As a tutor I would like to be able to apply to teach subjects at the level I indicated in application.

As a tutor I would like to know the hourly rate and commission rate.

### **REQ2.4 Company Manager**

As a Company Manager I would like to be able to moderate evaluation comments, fire tutors and remove students from the system.

### **REQ2.4 Company Manager**

As a Company Manager I would like to be able to verify new tutors and coordinate reviews sessions for students.