**Non-Functional Requirements From The View Point Of A Tutor**

**Product Requirement:**

1. **Security Requirement**: As a tutor, I would like to keep my personal information like National Id, bank account information, Home Address, Contact number, Past sessions with students and personal feedback only with the company and not displayed publicly in the website and may be only provided to those students that wish to study under me by the manager or if to third parties then with my consent so as to prevent any kind of malicious activities with my personal information.

2. **Dependability Requirement**: As a tutor, I would like to be able to log in my availability on the website at the beginning of every week so that my students have enough time to plan study sessions with me and would like to be able to announce any changes to my schedule to the students via email and would like the manager to assign another tutor teaching the same course to the students in case the students insist that they need that session then provide a substitute tutor. I would also like to be able to post online notes before the actual day of the teaching session or exercises after the session.

3. **Usability Requirement**: As a tutor, there should be instructions on the website on filling out feedback forms for the students and there should be a guideline on rating students and how many characters long the feedback should be and by which date the feedback has to be given.

4. **Efficiency Requirement:**
   **(a) Performance requirement**: As a tutor, I should be able allowed to work for more hours for a course or subject that is of a higher credit as it requires more time. I would also like to wait for 2-3 days after the first request to study session has been sent to see if other students are also interested and then finalise the study session so as to increase productivity by teaching more students at the same time.
   (**b) Space requirement:** As a tutor, I would like to be assigned to big, small rooms in case of more than 20 or more, 20 or less students coming for a study session respectively unless there is a case of unavailability of rooms on the desired date.

**Organizational Requirement:**

1. **Environmental Requirement:** as a tutor I would like to send notes to my students via email or the website platform to reduce the usage of paper for sustainability.

2. **Development Requirements**: as a tutor I should be able to schedule via the website or email for an interview with the manager regarding my interest to teach another subject other than my existing teaching subject(s). I would also like to give feedback to my students depending on their participation in the study session for their betterment.

3. **Operational requirements:**

**External Requirements:**

1. **Regulatory requirements:** As a tutor, I would like the manager to regulate comments by removing comments from students and also from me to my students so as to avoid hate comments and to monitor that the comments are constructive aiding to the development of both the student and me. I would also like the manager to pay my salary at the end of every week based on my hours in teaching and on par with the Quebec minimum wage and change

commission rates after informing the tutors by an official notice. I would also like the manager to book rooms timely as specified by me.

2. **Ethical requirements:** As a tutor, I would like the manager to not discriminate me or my students based on gender, race, education or family background.

3. **Legislative requirements:**

    **(a) Safety:** As a tutor, I would like to receive a contract stating my starting date of joining the company, wages and how wages can be increased after seeing significant improvements in my teaching style, the commission charged on every session or student taught. The contract should also reflect the rights of an employee and wages should be of at least the minimum wage and in case of termination from job need to give 1 months notice and compensation. I would also like the company to take actions against any kind of violence to the tutor while teaching.

    **(b) Accounting:** As a tutor I would like the company to decide my wages at least the minimum wage and according to the difficulty of the course for example teaching a 4 credit course should be paid more compared to a 3 credit course or depending on the subject and ratings from student and number of students taught and after deducting a commission of 10%.