

AVAILABILITY

MyCo-Op shall meet 99% uptime so that the users can depend on the system during “normal operating times”.

Associated user story: As an employer, I want to be assured that the system is available for my utilization most of the time.

CONFIDENTIALITY

MyCo-Op shall protect sensitive and valuable data and only allow access to authorized personnel.

Associated user story: As an employer, I want my and my employees' privacy to be protected and our data to be secure.

EFFICIENCY

MyCo-Op shall maintain a level of efficiency when handling throughput, capacity and response time.

Associated user story: As an employer I want the system to efficiently handle my tasks.

RELIABILITY

MyCo-Op shall perform specified functions without failure consistently. The system defect rate shall be limited to 1 in 1000 hours of operation.

Associated user story: As an employer I want to be able to rely upon the system to handle my tasks when required.

USABILITY

MyCo-Op shall be easy to learn, interpret and operate through interaction with the system within the first 30 minutes of using the system.

Associated user story: As an employer I want it to be easy for me to understand and interact with the system intuitively.

MODIFIABILITY

MyCo-Op shall be easy to improve, develop further and deploy in a cost effective manner. Installation of a new version shall take less than 15 minutes and leave all personal settings unchanged.

Associated user story: As an employer, I want my further requirements from the system to be quickly implemented.