

# **LINSAY MCMAHON**

Resume



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#### **OBJECTIVE**

To find employment in a company that incorporates my interests and enthusiasm combined with my extensive pharmaceutical knowledge in a new field of the industry.

#### **EXPERIENCE**

2008 - 2014

Wal-Mart Pharmacy 3458 Dickerson Pike Nashville, TN

CPhT- certified in August 2011

- Take in new prescriptions and dispense
- Maintain inventory, out of dates, file, and retain records
- Train new technicians and sales associates
- Input, troubleshoot, and fill efficiently
- Medicare/Medicaid problem solver
- Answering patient and doctor calls
- Accepting daily drug order

Supervisor: Koren Vestey 615-873-2666

### 2013 - 2014

Vanderbilt Temporary Services

1301 Medical Center Dr.
Nashville, TN

- Started out in TVC Specialty Pharmacy Services
- POS/ Emporos efficient
- Maintained out of dates
- Input, Help Desk, and fill counter
- UPS/POS shipping processing
- Communicating to specific clinics in a timely manner regarding refills and copays
- Apply specialty drugs in the Drug Purchasing Database
- Transitioned out to the TVC Outpatient Pharmacy
- Trained at Intake, Emporos, IVR, Contact Manager, then Data Entry

#### <u>2014 – 2016</u>

#### TVC Outpatient Pharmacy

1301 Medical Center Dr Nashville,TN

#### Pharmacy Technician, Specialist

- Help train new hires and current employess
- Created a training document as a quick reference guide for all employees
- Maintain and order all pharmacy supplies
- Adjudicate claims in a timely manner to ensure patient is taken care of in a timely fashion
- Send off attestation forms to Tenncare to ensure patient can receive all medications intended
- Follow up on the status of PA's with insurances and nurses daily
- Trained in Reception, Data Entry, Product Dispensing, Help Desk, Emporos, Contact Manager, and IVR
- Transfer out/in prescriptions to other pharmacies

2016 - 2017

M2B Discharge Pharmacy

1211 Medical Center Dr. Nashville.TN

## Pharmacy Technician, Specialist

- Assited in discharging patients home from VUMC Hospital and Stallworth with outpatient medications
- Helped initiate the pilot program for Meds to Beds
- Dispensed and delivered medications to bedside
- Communicated with various units

2017 - Present

Pharmacy Billing Office
726 Melrose Ave.
Nashville,TN

#### Pharmacy Reimbursement Specialist II

- Handle all Medicare Part B denials, EOB's, no Medicare crossover claims
- *Initiate*  $1^{st}$  *and*  $2^{nd}$  *level appeals*
- Conduct formal telephone discussion with Maximus regarding denial of 2<sup>nd</sup> level appeal
- In charge of billing of Medicare Part B deductible for all 5 outpatient retail pharmacies
- Assist revenue cycle with accounting errors

#### **EDUCATION**

2004 – 2008 Portland High Shool

Portland,TN

2009 – 2011 Volunteer State Community College

Gallatin,TN

Major: Art

#### **SKILLS**

I strive to learn new things so I am more efficient in the tasks I am given. I easily adapt to new surroundings and change to become part of a "team". Cleanliness is important to me along with organization.

REFERENCES: Lauren Johnson

Sherill Bumgardner Gordon Smith