

Steven McWilliam

I am a punctual, young professional with a goal of completing a nursing degree. I have developed strong interpersonal communication skills and teamwork ability. I am able to understand complex assignments and complete work to a high standard.

Experience

Digital Inclusion Officer • Community Connect Trust

June 2025 - Ongoing

- Working with digitally excluded people referred to the Trust to increase their technical skills and confidence
- Assisted with understanding welfare rights systems and signposting to further supports available
- Designed and delivered presentations on fraud and scam prevention in online spaces

Project Coordinator • Vretta

February 2024 - September 2024

- Managed a team of developers to build an online assessment platform
- Used Notion to build an agile task management system and document the project
- Worked with management to understand and communicate the complex goals
- Organised and ran planning meetings to define implementation timelines
- Worked with external clients and learned about expectation management

Frontend Developer • Brainnwave Ltd

April 2022 - Jan 2024

- Worked in a team to develop a complex website that provided a dynamic graph making tool for clients to build into reports
- Engaged in team meetings to understand tasks assigned to me in order to complete them to a high standard
- Documented a complex software system and used associated task tracking and code management systems

Analyst • JPMorgan Software Engineering Program

September 2020 - April 2022

- Developed an ETL monitoring dashboard using React.
- Developed my understanding of working with internal stakeholders in designing and implementing useful internal tools.
- Understood and prioritised my own workload using a kanban system.

Door Supervisor • Oran Mor, The Garage and Strike Force Security

2017 - 2020

- Worked as part of the security team in various pubs, clubs and event spaces
- Responded to high pressure situations in a calm and de-escalating manner

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Education & Certification

BSc in Computer Science University Of St Andrews

Sep 2016 - May 2020

Emergency First Aid at Work Certified - SCQF 6

March 2025

I learned the appropriate actions to take upon arriving at a causality including assessing the situation, basic life support and bandaging.

Scottish Mental Health First Aid Course

May 2025

I learned how to approach and assess conversations related to mental health issues and de-escalation strategies and how to engage further supports.

Scottish Manual Handling Passport

May 2025

I practiced safe strategies for assisting with moving individuals using mobility aids as well as performing risk assessments around situations involving vulnerable people. Modules A-E completed.

Certified Scrum Master

Dec 2023

I validated my knowledge and understanding of agile methodologies and how they can be applied to help organise teams in a variety of situations.

Skills

Punctuality, Time management, Working in teams, Communicating with Clients, Working with Timelines, Expectation management, Presenting, De-escalation skills

Interests

I go rock climbing at a local gym twice a week and I'm practising sewing. I find it satisfying to repair my clothes.