Adam McGurk

Boise, ID • eldermcgurk@gmail.com • (408) 693-5992 • https://adammcgurk.com

Experience

BambooHR - https://bamboohr.com   Lindon, UT
Senior Software Engineer, Backend - Tech Lead   Feb 2021 – Present
- **Led the development of BambooHR's flagship AI product.** Spearheaded a cross-functional team in designing and implementing a cutting-edge AI solution, enhancing user experience and driving product adoption.
- **Led the development of the In-App Implementation Experience.** Directed a project to integrate an in-app implementation experience, reducing implementation support tickets by 30%
- **Automated In-App Account Cancellation.** Led a successful initiative to automate account cancellations, resulting in a 40% decrease in support tickets related to cancellations.

McGurk Labs, LLC - https://adammcgurk.com   Boise, ID
Independent Software Engineer (Part Time)   August 2021 - Present
- **Startup Infrastructure Development.** Designed and built the queuing, events, and integration infrastructure (fullstack) for a seed-stage startup that has just recently closed Series A funding.
- **Microsoft Dynamics 365 Solution.** Developed a comprehensive solution for Microsoft Dynamics 365, currently available on AppSource (https://appsource.microsoft.com/en-us/product/dynamics-365/unbabel1586431770145.unbabel), and created several GitHub actions for automating deployment of Microsoft Dynamics AppSource packages.
- **Diverse Clientele.** Worked with clients in the US and Europe, including Fortune 500 companies, delivering high-quality software solutions tailored to their needs.
- **Independent Web Projects.** Built and maintained multiple web properties and tools, including: https://quitplanetfitness.com , https://optimizefonts.com, https://cloudkillswitch.com and others.

Shine Solar - https://shinesolar.com   Rogers, AR
Lead Developer   Jan 2018 - Jan 2021
- **Custom CRM and ERP Development.** Independently designed, built, and maintained a custom CRM and ERP system (https://luminaryapps.io) within three months, which handled and processed tens of thousands of daily calls, texts, emails and transactions totaling tens of millions of dollars by the time I left, and continues to handle hundreds of millions in business operations.
- **Mobile Application Development.** Developed a mobile application (https://shinesolar.app) for both Android and iOS, providing customers with real-time updates on solar installation status and increasing referrals by 20%. skills, knowledge, abilities, or achievements.
- **Team Building and Leadership**. Recruited and led a team of seven, including software engineers, a QA engineer, and a data engineer, fostering a collaborative and high-performing environment.

Emperium Design   Rexburg, ID
Web Developer   Sep 2017 - Apr 2018
- **Website Development.** Built over 50 websites to exact design specifications for various clients, ensuring high-quality, customized solutions.
- **Standardizing Development Practices.** Established the company's engineering framework as the first software engineer, setting standards for future development projects.

Education

Brigham Young University, ID   **Rexburg, ID**
B.S. Computer Information Technology