

Pak Hei Chan, Michael

<https://mchei.github.io/my-portfolio/> | Michael.cph@outlook.com | 0415 899 921 | Adelaide, Australia

Graduated with a degree in Information Technology. Experienced in front end development, software development, and server maintenance. Highly motivated, skilled at problem solving and customer services. Can work well both in a team and independently.

Education

Bachelor of Information Technology

2019 - 2022

University of South Australia, Australia

Key Skills

- *Programming:* C#, HTML, CSS, JavaScript, TypeScript
- *Libraries & Framework:* Next.js, ReactJS, Bootstrap, Tailwindcss
- *Version control:* GitHub
- *Content management system:* WordPress, Magento 2, WooCommerce
- *Project Tracking:* Jira

I.T Work Experience

IT Analyst – University Final Project

02/2022 - 06/2022

Australian Muscle Car Club of South Australia, Inc. - Adelaide, Australia

- Identified client pain points in their current membership system and business constraints.
- Provided solutions and recommendations for client on transforming from a paper-based system to an automation system.
- Developed use cases and user stories for the paper-based system.
- Created detailed risks assessment and risk mitigation methods.

C# Developer – University Project

09/2021 - 12/2022

Database Fundamental Lecturer - Adelaide, Australia

- Identified client pain points and needs.
- Develop a software that can identify the difficulty of the questions and mark each one individually by the competency of the questions.
- Export Excel with all students, marks, and reason of deductions.

WordPress Developer

12/2019 - 06/2021

lprintnet.com.hk - Hong Kong

- Communicate with the client, identified client pain points, needs and requirement.
- Implement and design theme.
- Setup and design the WooCommerce website.

Magento 2 (Adobe Commerce) Developer

12/2020 - 12/2021

Unoparts.com.au - Adelaide, Australia

- Communicate, identified, discuss clients' pain points, needs and requirement.
- Develop a report for Web-hosting VPS solution.
- Set up and deploy the production website.

IT Support & Server Support

12/2020 - 12/2022

I Darts Adelaide - Adelaide, Australia

- Review and provide solutions on improving work streamline and Sales performance.
- Deploy and maintain a new Karaoke Solution.