

RACHAEL McILHAGGA

Toronto, ON, M6K 3N3

Phone: 905-931-0013 Email: rachael.mcilhagga@live.co.uk

LinkedIn: <https://tinyurl.com/y5uuf7p8> | GitHub: <https://github.com/Mcilhaggis> |

Portfolio: <https://tinyurl.com/y647j53t>

SUMMARY

Full-Stack Web Developer with a bachelor's degree in Fashion Business and a certificate in Full Stack Web Development from the University of Toronto. Creative and dependable programmer, with a stellar customer service record and superb work ethic. Broadly knowledgeable in a variety of languages as well as the principles and techniques of website architecture and maintenance. Highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner.

TECHNICAL SKILLS

Languages: HTML, CSS, JavaScript, jQuery, AJAX, Node.js, JSON, Adobe Photoshop, Adobe Illustrator, Atom, Visual Studio Code, MySQL, MongoDB, Bootstrap, Materialize, CI/CD pipelines, React.js, Express

Soft Skills: Debugging, GitHub, Troubleshooting, Project Management, Aesthetic Design, Attention to detail

PROJECTS

It's 5 o'clock Somewhere | <https://github.com/nsuroghon/5-o-Clock-Somewhere> | <https://tinyurl.com/y35mj8la>

- This application takes on its users taste preferences, and in return features some unique cocktail recipes that the user can create.
- Role in development: Storing and retrieving the users chosen beverages and displaying this back to them in a 'favourites' modal as well as writing CSS to translate the wireframe into an aesthetic application.
- HTML, JavaScript, Materialize CSS Framework

Let's Go Travel Planner | <https://github.com/Mcilhaggis/lets-go-travel-planner> | <https://tinyurl.com/17t9m64h>

- A full CRUD application with login authentication, using MySQL and Sequelize to store user interaction designed with an MVC structure.
- The user may log in, search a destination for vacation, store and then review restaurants and activities of interest in the city.
- Role in development: Managing the MySQL database interaction and front-end CSS for an aesthetic layout.

Recipe Finder | <https://github.com/Mcilhaggis/recipe-finder-react> | <https://tinyurl.com/75kp69m7>

- An application to filter recipes by ingredients, using the Edamam API.
- This project is built using React to separate UI components and implements fetching data from an API.
- HTML, CSS, React.

Employee Tracker | <https://github.com/Mcilhaggis> | <https://tinyurl.com/58wpkpyw>

- This Node application is for a business owner to be able to view and manage departments, roles, and employees in their company to organize and plan their business.
- Using Node.js with inquirer for the user interface and promise-mysql to build out the MySQL database

EXPERIENCE

Operations Support and Online Sales Manager Maxima Masks

March 20 – current
Toronto, ON

Designed, launched, and managed Amazon, Shopify, and multiple social media channels.
Researched, drafted, and applied for government requests for proposals for PPE.
Quoted and invoiced via QuickBooks accounting for the business.

Key Accomplishments:

- Securing a position on the shortlisted supplier list for manufacturing partner in the province of Saskatchewan.

Wholesale Account Manager & Sales Support

Jan 19 – June 20

Jade Sales Agency

Toronto, ON

Provided administrative and floor support for a multi-brand portfolio turning \$1.3 million annually with 242 accounts, using platforms JOOR and Blast Ramp.

Managed a personal portfolio with \$400,000 annual sales from an international apparel supplier, to 54 retailers in Ontario.

Developed and executed in-store and online marketing events for volume retailers, providing tailored marketing materials and product giveaways to increase sales and brand awareness.

Key Accomplishments:

- Recognized for reaching and exceeding sales targets and new client acquisition for two consecutive selling seasons.

Server

May 18 – April 20

Cibo Wine Bar

Toronto, ON

Entertained around 60 guests per evening with an average closing sale total of ~\$3,000 on weekends.

Extensive customer service development and enhanced verbal communications skills by delivering knowledge of key wine and food pairings.

Key Accomplishments:

- Consistent high sales and exemplary customer service skills granted me the seniority to work special events and large parties alone and paired with other staff.

Brand Ambassador

Jun 2018 – Sept 2018

SDI Marketing/ PepsiCo

Toronto, ON

Represented the company enthusiastically at product launches, events, and partner offices.

Educated customers, retailers, and distributors about our products and features.

Senior Validation/ Sales and Services Host

Oct 17 – May 18

Whistler Blackcomb/ Vail Resorts

Whistler, BC

Maintained detailed knowledge of all-mountain access products to ensure customer satisfaction.

Ensured a smooth and enjoyable experience for guests on the mountain, resolving any customer issues or complaints.

Managed a team of 4 tasked with ensuring that only customers with valid passes and required documents signed were accessing the mountain.

Key Accomplishments:

- Promoted to Senior staff to manage guest access to the mountain during the second half of my employment

EDUCATION

Bootcamp Certificate: School of Continuing Studies, University of Toronto, Toronto, ON

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Degree or Certification: Full-Stack Web Development

Bachelor's Degree (Hons): Glasgow Caledonian University, Glasgow, Scotland, UK

A 4-year degree with a dynamic combination of creative design and practical business, this program equips students with a deep understanding of the global fashion industry, exploring marketing and business modules applied to the world of fashion. Providing technical and practical skills including pattern cutting, garment construction and computer-aided design software.

Degree or Certification: BA (Hons) Fashion Business (2015)

VOLUNTEERING**Chair**

Feb 18 – current

Get Well Gamers Canada

Toronto, ON

This project takes donations of video games and consoles and donates them to organisations servicing children and young adults across Canada. Managed a team of volunteers, relationships with receiving organisations and coordinating drop-offs to hospitals and youth groups.

Operations Manager

Sept 15 – Feb 17

Get Well Gamers Canada

Glasgow, UK

Managed outreach to organisations aligned with our cause to garner support, promotions and awareness within their following for our cause. Secured multiple sponsorships that allowed the non-profit to secure charitable status.