

Makafui Ametepeh

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Profile

Results-driven Frontend Developer with expertise in building dynamic and responsive web applications. Proficient in React, JavaScript, HTML, CSS, and TailwindCSS, with experience implementing CRUD functionalities. Passionate about crafting seamless user experiences and optimizing performance. A quick learner with strong problem-solving skills and a keen eye for detail.

Education

University of Cape Coast, 2019 – 2023 | Cape Coast, Ghana
Bachelor of Science in Computer Science
Relevant Coursework: Data Structures and Algorithms, Operating Systems, Database Management Systems, Software Engineering, Web Development, Artificial Intelligence, Computer Networks

Anlo Senior High School, General Science 2015 – 2018 | Anloga, Ghana
Relevant Coursework: Elective Math, Chemistry, Physics, Biology

Professional Experience

Concentrix, Customer Service Advisor 11/2024 – 01/2025 | Accra, Ghana

- Provided exceptional customer service by actively listening, addressing inquiries, resolving complaints, and ensuring customer satisfaction.
- Collaborated with internal teams to escalate and resolve complex issues efficiently.
- Maintained accurate records of customer interactions and transactions in CRM systems.

National Commission for Civic Education, 2023 – 2024 | Accra, Ghana
Information Management Assistant

- Supported document management processes by preparing, reviewing, and refining reports to ensure clarity and accuracy.
- Demonstrated attention to detail by transcribing audio to text with precision and efficiency.
- Delivered high-quality document designs and managed professional communication.

AudibleQR, Web Developer (Contract) 2022 | Accra, Ghana

- Developed fully responsive user interfaces, enhancing accessibility and user experience across devices.
- Integrated REST APIs by collaborating with backend developers, ensuring seamless functionality.
- Delivered a fast, SEO-friendly website that increased user engagement by 15%.

Skills

Technical Skills

- **Languages & Frameworks:** JavaScript, React, HTML, CSS, TailwindCSS
- **Tools & Technologies:** Git, Visual Studio Code, MySQL, REST APIs, Google Workspace
- **Operating Systems:** Windows


Soft Skills

- Problem-Solving
- Team Collaboration
- Strong Communication
- Analytical Thinking
- Attention to Detail
- Emotional Intelligence
- Time Management
- Adaptability

Projects

Library Management System, *A system that allows users to add, view, update, and delete books.*

- Developed a responsive web application using React and TailwindCSS.
- Implemented CRUD operations for user management and data processing.
- Optimized website performance and accessibility.

Pokémon Image Fetcher, *A web application that retrieves and displays images of Pokémon.* 

- Built with React and JavaScript to fetch Pokémon images from an external API.
- Implemented a user-friendly interface with TailwindCSS for styling.
- Ensured fast loading times and smooth user interactions.

References

Available upon request.