

Fixing Good

By Gavin Gardner

Walter is a chemistry professor at the University of South Carolina. The semester is about to start, and both he and his students know where the class will be.





But what's this? The day before classes start, Walter learns that his class has been moved to a completely different building! What is he to do?

Walt must consider his options. He could send an email to his students saying where the class will now be. However, he knows there is a good chance they won't see the email, and even if they do they haven't been to this new location before.

(This is his thinking face.)



Suddenly, Walter remembers that his students should have downloaded the USC class navigation app!



He sends the new location to his students through the app, and they are notified on their phones.





Walter's students find the new location using the app's navigation, and nobody gets lost on the first day.