

# Recommender Systems

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# Outline

## Content-Based Recommender Systems

- Setup

- Example

- Pros & Cons

## Collaborative Filtering

- Setup

- Low Dimensional Matrix Factorization

## Neural Collaborative Filtering

- Motivation

- NCF - Setup

- NCF - General Framework

- Learning Parameters & GMF as a Special case of NCF

- NeuMF

- NeuMF

- NeuMF Performance

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# Content-Based Recommender Systems

## (1) Setup

- ▶ Given a Bucket of items **X**
- ▶ Create an **Item Profile**
  - ▶ Profile is a vector of features for a given item
  - ▶ Example: Movie {genre, actors, year, etc}
- ▶ A User takes an item from the bucket **X**
- ▶ Create a **User Profile** based on the selected items
  - ▶ Usually a vector with the same length as the item profile

## (2) Goal:

- ▶ Recommend Items whose vectors are most similar to the User vector

# Content-Based Recommender Systems - Example

- ▶ Consider this Items ( $M$ ) profile

	<b>Genre 1</b>	<b>Genre 2</b>	<b>Actor A</b>	<b>Actor B</b>	<b>Rating</b>
Movie 1	0	1	1	0	2
Movie 2	1	0	1	1	4

- ▶ Also consider this Users profile ( $U$ )<sup>1</sup>

	<b>Genre 1</b>	<b>Genre 2</b>	<b>Actor A</b>	<b>Actor B</b>	<b>Rating</b>
User 1	0.5	0.001	0.3	0	2
User 2	0.2	0	1	0	1

- ▶ To recommend an item given a user profile  $u$ , we recommend the one with the highest similarity measure<sup>2</sup>  $S(u, m)$

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<sup>1</sup>This could be an aggregate of items the user has rated

<sup>2</sup>Cosine Similarity, PCC, Jaccard Similarity

# Content-Based Recommender Systems - Pros & Cons

## Pros

- ▶ No cold-start or sparsity problems
- ▶ Provide added information of recommended items
- ▶ Able to recommend new and unpopular items

## Cons

- ▶ Feature engineering could be difficult
- ▶ Recommendation for new users can get off to a slow start
- ▶ Never recommends items outside of the users current profile.

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# Collaborative Filtering - Setup

## (1) Upshot

- ▶ The main drive is incorporate the similarity in preferences between/among users
- ▶ Does not rely on item or user specific attributes

## (2) Setup

- ▶ Given a set of users  $\mathbf{U}$
- ▶ A set of items  $\mathbf{M}$
- ▶ Let  $P$  be a (training)set of observed real valued preferences  $p_{u,m}$ <sup>3</sup> for some user( $u$ )-item( $m$ ) pair

## (3) Goal:

- ▶ Predict unobserved preferences
- ▶ That's, test set  $Q$  with pairs  $(u, m)$  not in  $P$

## (4) **This is generally posed as a matrix completion problem**<sup>4</sup>

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<sup>3</sup>e.g. click/view count, item rating

<sup>4</sup>Other methods used to achieve this goal are KNN, Naive Bayes ▶



# Low Dimensional Matrix Factorization - Approaches

## (1) Eigen Value Decomposition (EVD)

- ▶ This works for symmetric matrices

## (2) Singular Value Decomposition

- ▶ Generalizes EVD to asymmetric(rectangular) matrices

### ▶ How SVD works

- ▶ Decompose the preference matrix  $P$  into two lower dimensional matrices:

$$P_{U \times M} = A \Sigma B^T$$

- ▶  $A_{U \times K}$  is a matrix that represents the users latent features
- ▶  $B_{M \times K}$  is a matrix that represents the items latent features
- ▶  $\Sigma_{K \times K}$  is a diagonal matrix that measures the strength of association between users latent features and the items latent features<sup>5</sup>

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<sup>5</sup>K is arbitrarily chosen to minimize the reconstruction error

# Low Dimensional Matrix Factorization - Approaches

- ▶ To make a recommendation for a given user  $u$ :
  - ▶ Pick the user latent feature vector from  $A$ , denoted as  $A_{(u,)}$
  - ▶ Choose an appropriate similarity measure  $S$
  - ▶ Find the similarity  $S(A_{(u,)}, B_{(m,)})$  for all items  $m$  in  $B$
  - ▶ Recommend the item(s) to the user with the highest similarity measures

## ▶ Pros & Cons

### Pros

- ▶ Low space usage
- ▶ Makes use of correlation among features
- ▶ No explicit feature selection needed

### Cons

- ▶ SVD does not work well for very sparse preference matrix
- ▶ **SVD does not in fact make predictions for unrated entries!**

- ▶ Note: the above method describes a User-Item collaborative filtering. Variants such as User-User and Item-Item collaborative filtering exist and follow similar procedures

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# Why Matrix factorization is not enough

- ▶ Consider the User-Item interaction<sup>6</sup> matrix

	$m_1$	$m_2$	$m_3$	$m_4$	$m_5$
$u_1$	1	1	1	0	1
$u_2$	0	1	1	0	0
$u_3$	0	1	1	1	0

- ▶ Let  $S\{u, m\}$  denotes the similarity between user  $u$  and item  $m$ .
- ▶ We can easily see that  $S\{u_2, u_3\}(0.8) > S\{u_1, u_2\}(0.75) > S\{u_1, u_3\}(0.5)$  using Jaccard similarity<sup>7</sup>

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<sup>6</sup>Any preference matrix can be converted into an interaction matrix

<sup>7</sup>Cosine similarity will give the same ranking

# Why Matrix factorization is not enough

- ▶ If we let  $P_i$  be the entry in a reconstructed interaction matrix using the cosine measure(I used Jaccard above because it's easy to illustrate)
- ▶ If we map the users unto a two-dimensional latent space, we get

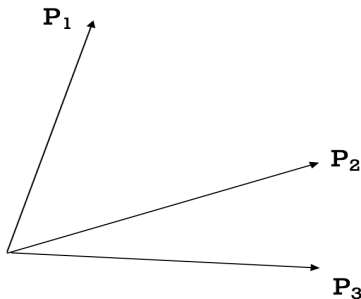


Figure: User Latent Mapping

# Why Matrix factorization is not enough

- ▶ Assume we add a fourth user to the interaction

	$m_1$	$m_2$	$m_3$	$m_4$	$m_5$
$u_1$	1	1	1	0	1
$u_2$	0	1	1	0	0
$u_3$	0	1	1	1	0
$u_4$	1	0	1	1	1

- ▶ We observe that  
 $S\{u_1, u_4\}(0.6) > S\{u_3, u_4\}(0.4) > S\{u_2, u_4\}(0.2)$  using  
Jaccard similarity

# Why Matrix factorization is not enough

- ▶ The new two-dimensional user latent space mapping will now be

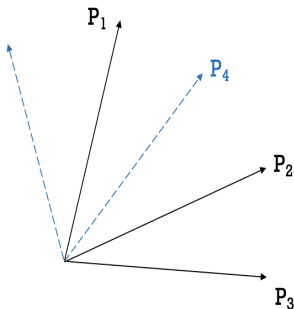


Figure: User Latent Mapping

- ▶ Placing  $P_4$  close to  $P_1$  keeps it far away from  $P_3$  while overestimating its closeness to  $P_2$ . Therein lies the limitation of "simple inner product"!

# NCF - Setup

- (1) Switching notations a little bit to match that of the paper
  - ▶ Let  $Y \in R^{M \times N}$  be the user-item interaction matrix, with 0, 1 entries
  - ▶ Let  $P \in R^{M \times K}$  be the user latent feature space
  - ▶ Let  $Q \in R^{N \times K}$  be the item latent feature space<sup>8</sup>
  - ▶ Let  $y_{ui}$  and  $\hat{y}_{ui}$  denotes the observed and estimated entry entry for a given user-item interaction matrix
- (2) Under matrix factorization

$$\hat{y}_{ui} = f(\mu, i | p_{\mu}, q_i) = \sum_{k=1}^K p_{uk} q_{ik}$$

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- (3) The proposed method to improve on this linear model is using MLP to introduce non-linearities

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<sup>8</sup>Obtained via matrix factorization



# NCF - General Framework

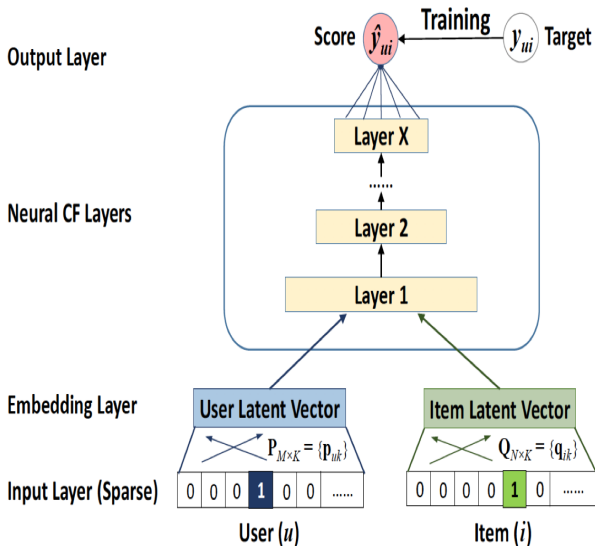


Figure: NCF Framework - Source: paper

# Learning Parameters & GMF as a Special case of NCF

- (1) If we define  $L(y_{ui}, \hat{y}_{ui})$  to be the loss function, we can apply the usual optimization techniques to minimize this loss.
- (2) It's also easy to see that Generalized Matrix Factorization is a special case of NCF. Consider the graph below:

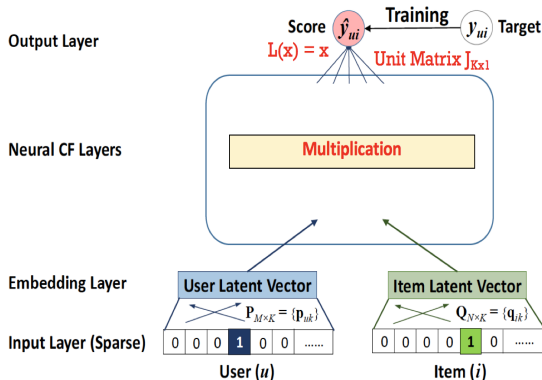


Figure: GMF as a NCF Framework

# Introducing additional non-linearities

- (1) In an attempt to introduce additional non-linearities, the final model proposed, NeuMF, that merges a MLP module to a GMF layer.
- (2) How?
  - ▶ Train a GMF model using the frame illustrated above
  - ▶ Reconstruct the user and item latent feature space
  - ▶ Train a NCF using any combination of hidden layers
  - ▶ Also reconstruct the user and item latent feature space
  - ▶ Now concatenate<sup>9</sup> these four latent features to obtain a new user and item latent feature space

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<sup>9</sup>If  $MLP_{UV}$  and  $MLP_{IV}$  are of shape  $(N \times K)$ , their concatenated matrix will be of shape  $(2N \times K)$

# Introducing additional non-linearities

(1) The NeuMF framework is as illustrated below

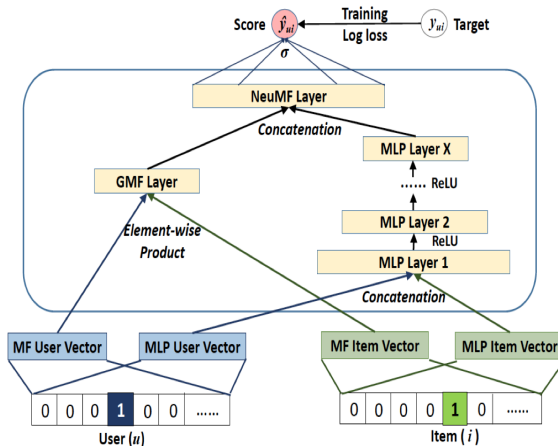


Figure: Merge of GMF and NCF

# NeuMF Performance

- (1) Using leave-one-out cross validation<sup>10</sup>, the paper evaluates NeuMF and other models
- (2) Two evaluation metrics were considered
  - ▶ Hit Ratio @ 10
  - ▶ Normalized Discounted Cumulative Gain (NDCG) @ 10

## Hit Ratio @ k

- ▶ The hit ratio for a single user is determined as follows
  - (i) Find all rated(positive interactions) in the users history
  - (ii) Leave one out and feed all other items to the recommender
    - ▶ Ask the recommender to recommend the top-k items
    - ▶ If the left out item is in the recommended  $k$ <sup>11</sup>, that is a hit
    - ▶ To get the hit rate for the entire system, take the total hits over the number of users

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<sup>10</sup>The last interaction of each user is held out for evaluation

<sup>11</sup> $k$  is chosen taking into consideration, the sparsity of the interaction matrix