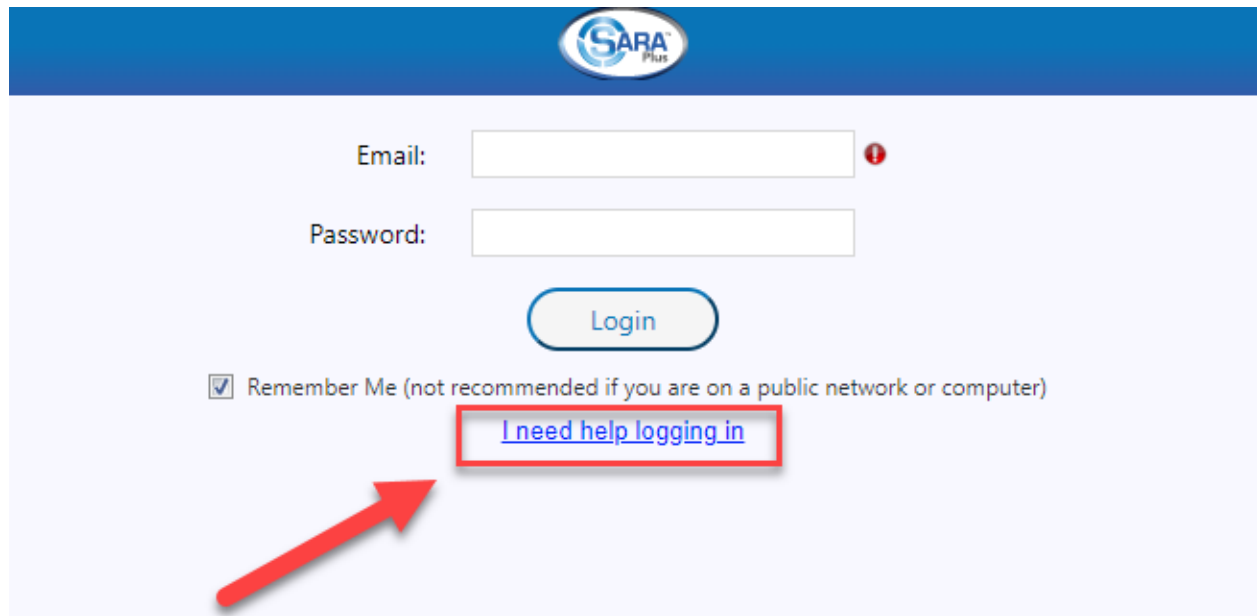


Sara Plus Password Reset

Q: My rep never received the Sara Plus email. How do I reset their password?

- Have your rep click **“I need help logging in”** after the second failed login attempt, so they don’t get locked out.



The screenshot shows the Sara Plus login interface. At the top is a blue header with the Sara Plus logo. Below the header are two input fields: 'Email:' and 'Password:'. To the right of the Email field is a red information icon. Below the input fields is a blue 'Login' button. Under the button is a checkbox labeled 'Remember Me (not recommended if you are on a public network or computer)'. Below the checkbox is a blue link 'I need help logging in' which is highlighted with a red rectangular box. A large red arrow points from the bottom left towards this link.