How to get back to your Background Check Appeal case once it's submitted:

- Log in to Workforce Management https://win.ICLPortal.com/workforcemanagement/s/
- Look to the lower right-hand side of your homepage, under Pending Agents, you will see a running feed of your most recent case activity. Scroll through this feed until you locate the background check appeal case you are looking for. Click on the blue hyperlink case number to return to the case.
- You can sort this list by Most Recent Activity or Latest Post. You can also enter a rep name or case number to the search field.