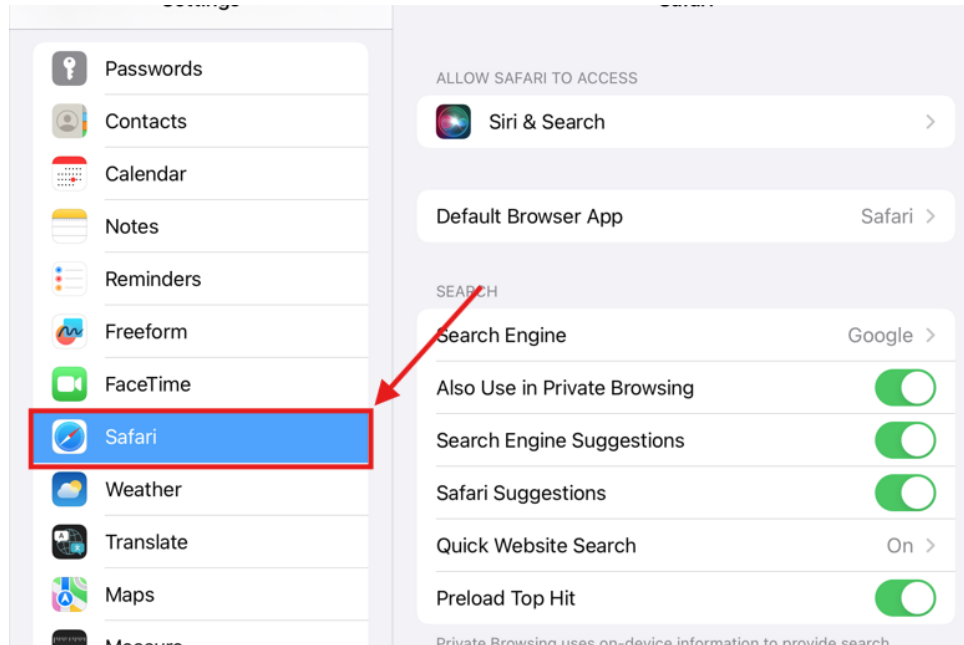


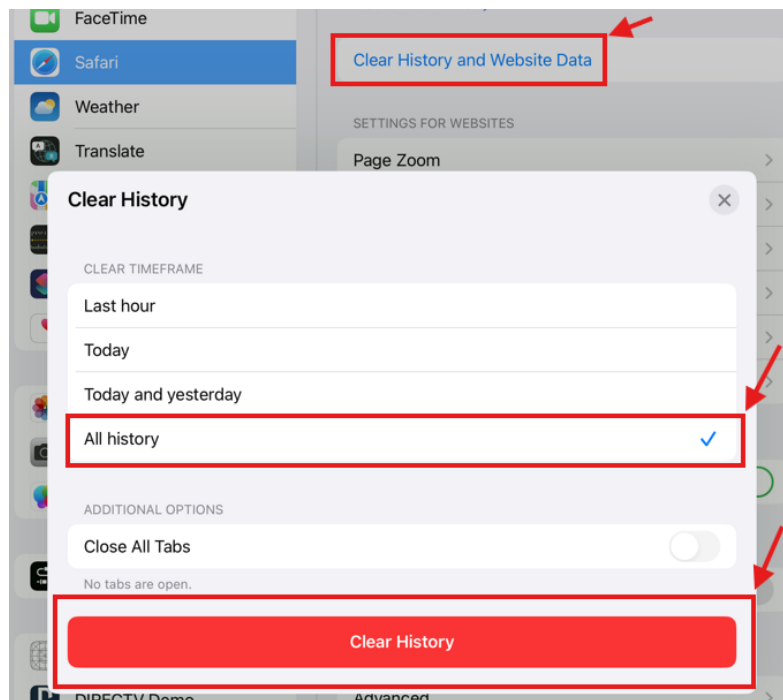
Technical Issues: How to Clear Cache on iPad (Browser & Salesforce App)

Browser:

1. Go to Settings → Select Browser (Safari, Chrome, Firefox, etc.)

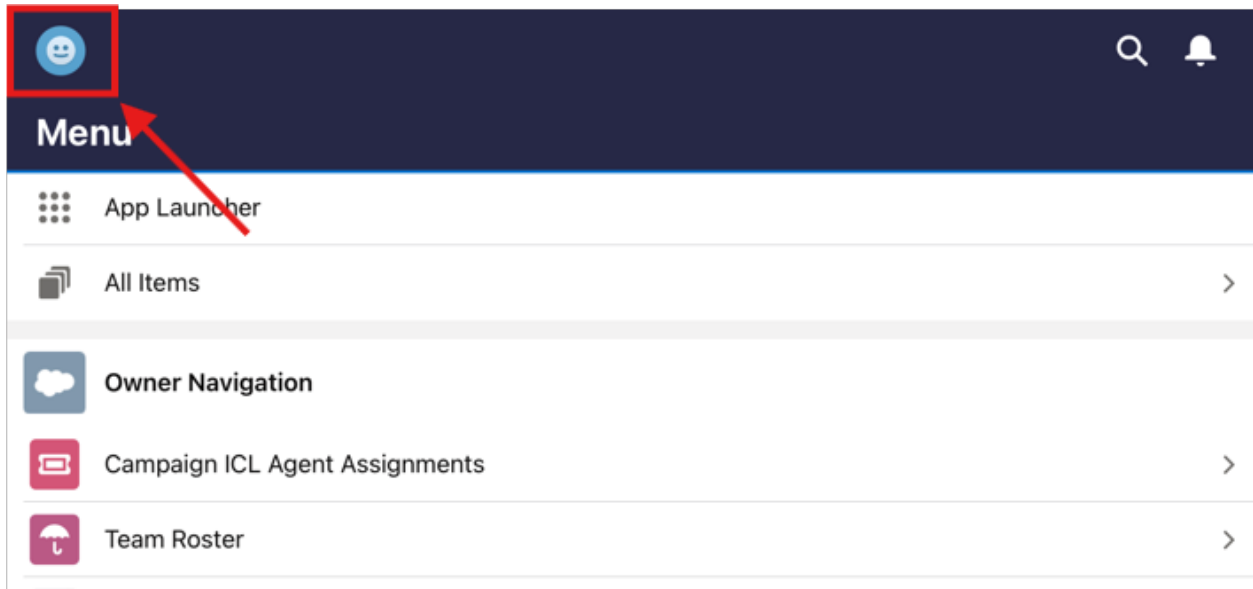


2. Scroll down until you see *Clear History and Website Data* → Select *All History* → Clear History

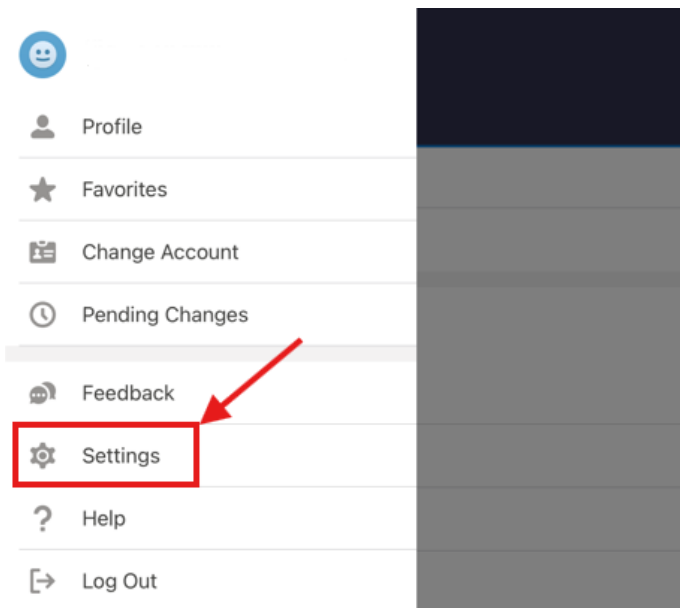


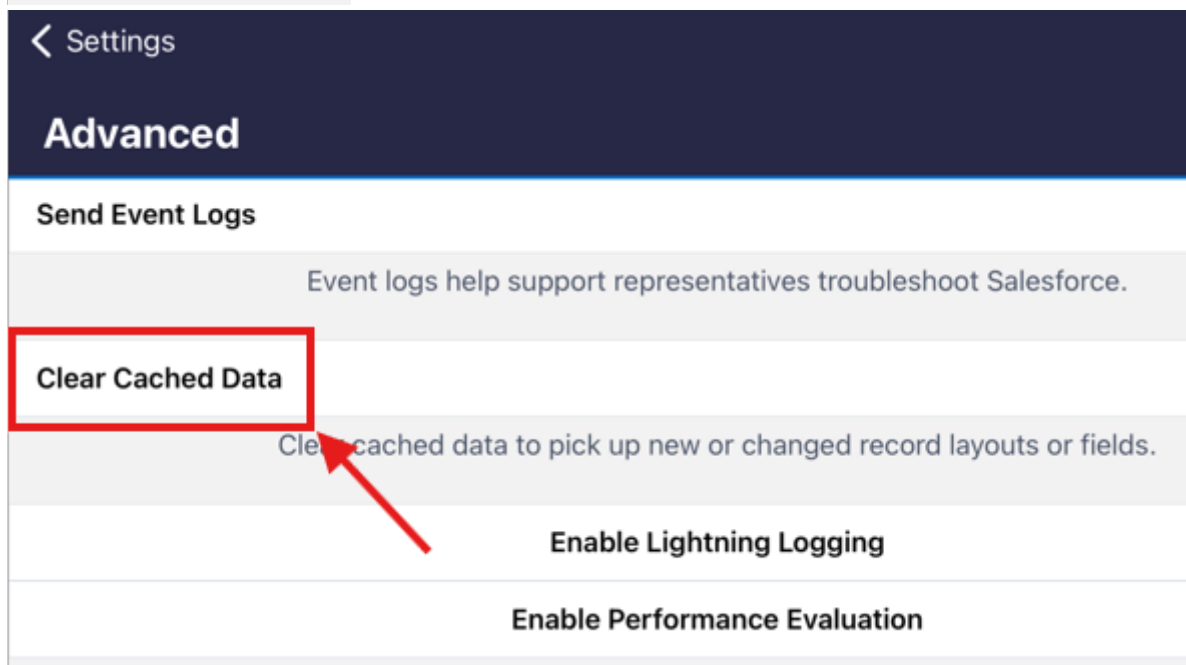
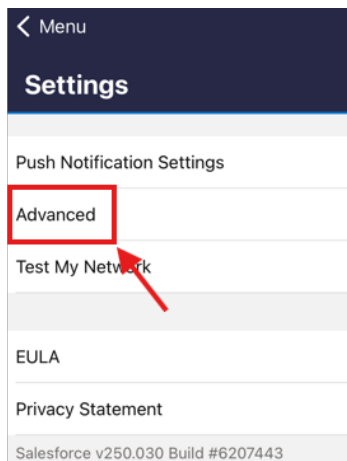
Salesforce App:

1. Select Smiley Face at upper left corner



2. Select *Settings* → *Advanced* → *Clear Cached Data*





****PLEASE NOTE: There is no confirmation message when you select *Clear Cached Data*. A check mark will appear next to *Clear Cached Data* which indicates it's been cleared. Log out & log back in to Salesforce to apply changes.****