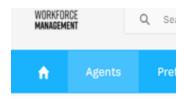
How to Hire a rep/existing Rep via Workforce Management

1. Log onto Salesforce and click "Enter Here" for Workforce Management



2. Click on the "Agents" tab



3. Click "add new agent"> type in the rep's SSN> click "Next"



- 4. Enter the rep's information > click "Next"
- 5. Click on the rep's name> Click "assign campaign"



6. Select the campaign from the drop down> enter a start date> click "submit"