Dam Manh Cuong

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CAREER OBJECTIVES

Short-term goal: To quickly adapt to the working environment of the company as well as get acquainted and build good relationships with everyone in the company. To learn knowledge and skills to develop myself and improve my qualifications.

Long-term goals: To become an official employee of the company and use my skills and knowledge to contribute to the company's development.

EDUCATION

2019 – 2022: HANOI UNIVERSITY BUSSINESS AND TECHNOLOGY

Major: Information technology

- Completed the program
- Cumulative GPA: 3.4/4.0
- Graduation project: Developing an application to manage e-commerce shops: 8 points

HONORS AND AWARDS

2024:	**Top 1 Best Performance – Developer of the Month (09/2024)**
	Issued by Digital Technology Solutions Company
2024:	**Top 1 Best Performance – Developer of the Month (08/2024)**
	Issued by Digital Technology Solutions Company
2024:	**Top 1 Best Performance – Developer of the Month (07/2024)**
	Issued by Digital Technology Solutions Company

2024:	**Top 1 Best Performance – Developer of the Month (05/2024)**
	Issued by Digital Technology Solutions Company
2023:	**Certificate of New Staff of the Year – R&D Developer**
	Issued by Digital Technology Solutions Company
2023:	**Top 1 Best Performance – Developer of the Month (11/2023)**
	Issued by Digital Technology Solutions Company

SKILLS

Technical skills:

- Programming Languages: Javascript(ES6), C# basic
- Frontend Development: React.js(2+ year): Proficient with **React Hooks**, **Context API**, **Redux, f**amiliar with **Next.js**, SPA architecture, experience with **HTML5**, **CSS3**, responsive web design, experience working with **RESTful APIS**, **Axios**.
- Knowledge of OOP, Data Structures and Algorithms.
- Knowledge of banking and finance services, knowledge of transactions and systems.
- Tools: Git, Github, Postman, Jira, Trello, Figma

Others:

- Experience in investigating/debugging/solving errors that arise
- Presentation skills and teamwork
- Read and understand English documents
- Knowledge of systems and networks
- Ability to study documents well and adapt quickly to the environment
- Use of GitHub, GitLab, SVN
- Good at solving problems
- Creative, enthusiastic, hard-working
- Willing and ready to work overtime to finish project
- Have good logical thinking
- Hands-on experience with Postman for API testing

PROFESSIONAL WORK EXPERIENCE

12/2022 – Present: DIGITAL TECHNOLOGY SOLUTIONS (JUST-IN-TIME SOLUTIONS)

Developer – R&D Department

(Digital Technology Solutions is a subsidiary of Just-In-Time Solutions, a leading regional financial technology company offering customers in the financial services industry from banks, financial leasing companies to microfinance institutions a comprehensive portfolio of banking solutions and services. We operate internationally through our offices and contact points in Ho Chi Minh City, Hanoi, Vientiane, Phnom Penh, and Yangon.)

● **PROJECT: ARITALK - DIGITAL ASSISTANT**

Description	AriTalk is an AI-powered chatbot that interacts with users, answers queries, and performs specific tasks based on predefined goals. AriTalk also allows users to connect directly with business staff/admin if they require additional help. This feature includes the option for live chat transfer or video calling, enabling real-time assistance from the support team.
Duration	2024 (On-going)
Team size	5
My position	Developer – R&D Department
My responsibilities	● Design initial front-end structure for the project with ReactJS, Tailwind CSS, SASS, Material UI and another. ● Responsible for user experience and responsive website design.
Technologies used	● Using Rasa,LLM technology to build a chatbot answering system ● Build a chatbot model that communicates with users through the hub to build a real-time connection model ● Rasa Framework: For building chatbots with NLP (Rasa NLU) and conversation management (Rasa Core). ● Large Language Model (LLM): Integration with GPT or similar models for advanced language processing. ● WebSocket: To establish real-time communication between users and the chatbot. ● Python: For backend logic development and tool integration. ● C# : To build APIs and enable interaction with the chatbot. ● Frontend (React): For the user interface of the chatbot system.

	● Docker/Kubernetes: For deployment, management, and scaling of the application.

● **PROJECT: ARIPOINT - LOYALTY SYSTEM**

Description	AriPoint is a system that calculates and enables customization of loyalty programs, creates customer loyalty and increases transaction volume. The system tracks user activity, calculates points, and provides rewards or benefits accordingly. It contains a portal for loyalty administrators to manage Business, Product package (Admin portal), and a portal for business and merchants to access & manage promotion programs (Business portal).
Duration	2024 (On-going)
Team size	8
My position	Developer – R&D Department
My responsibilities	● Admin portal: responsible for common functions such as Login, Register Forgot password, User management, main functions such as Business management. ● Business portal: responsible for functions such as Forgot password, User management, Segment management. ● Build intuitive, responsive dashboard interfaces on multiple screens
Technologies used	● Using ASP.NET core platform to develop with C# language ● Based on the SOLID, Dependency Injection, Design Patterns principle ● Connect database using LINQ model ● SQL server, ASP.NET Web API ● Frontend: Using Javascript, React JS , FormIO library for building fast and easy to use form input interface

● **PROJECT: ARIFIN – DIGITAL BANKING**

Client	**SHWE BANK** (Myanmar)
Description	SHWE Rural and Urban Development Bank (SHWE Bank) is one of the private

	banks of the Republic of the Union of Myanmar, was incorporated as a limited company and granted a banking license in 2014. This project is to develop and provide SHWE Bank with service about Internet Banking & Mobile Banking for customers and service about Back Office portal for bank (internal management system for bank employees).
Duration	2023 – Present (Maintaining)
Team size	10
My position	Developer – R&D Department

My responsibilities	● I'm responsible for developing Front-end with ReactJS, JavaScript, FormIO library, and other technologies.
	● As a key member in the Front-end team, responsible for managing the main ReactJS project, training and supporting new members during the working process.
	● Participate in developing user interfaces for financial and banking activities, including 3 main portals:
	    - *Back Office*: Handle common system operations such as Login/Logout, customer onboarding, fee management, user management, corporate management
	    - *Internet Banking*: Complete key functions related to transaction types such as: Internal Transfer, Owner Transfer, Bill Payment, Transaction history and more
	    - *Mobile Banking*: Develop based on web view combined with .Net Maui to create user-friendly mobile interface. Participate in handling push notification functions using Fire base. Mainly responsible for deploying apps to test and product environments (App store end CH play)

Technologies used	● Using ASP.NET core platform to develop with C# language ● Based on the SOLID, Dependency Injection, Design Patterns principle ● Connect database using LINQ model ● SQL server, ASP.NET Web API ● Frontend: Using Javascript, React JS , FormIO library for building fast and easy to use form input interface