

Over All APP Features

This are the app login / registration page

11:17

VoLTE LTE1 25%



Welcome to Halsey Street



Phone Number

CONTINUE

OR

CONTINUE WITH EMAIL



By clicking "continue" you agree to receive marketing emails from Halsey street laundromat [Terms of Service](#) and [Privacy Policy](#)

11:17

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Continue with email



Email Address

CONTINUE

By clicking "continue" you agree to receive marketing emails from Halsey street laundromat [Terms of Service](#) and [Privacy Policy](#)

11:18

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Choose a password

Secure your information by providing a password.



Email Address



Password



CONTINUE



After Registration Account Setting

11:18

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Introduce yourself

Who do we have the pleasure of serving?



First Name



Last Name



Phone Number

Are you using Poplin for personal use or business?*



Personal



Business

Are you 65 or over?*



No



YES



I want to receive marketing/promotional notifications via text message.

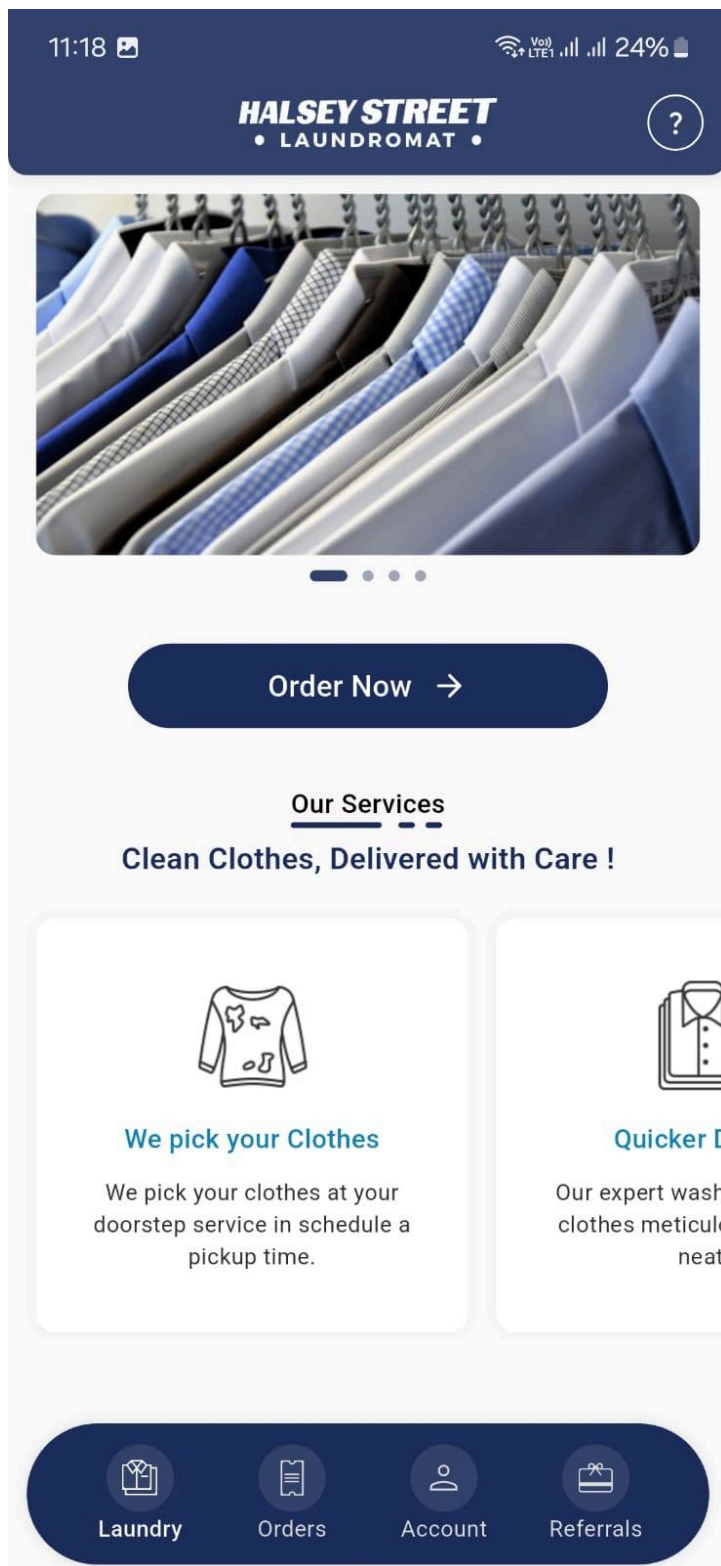


I want to receive account notifications via text message.


CONTINUE










After Went to App main features (Create a order)



Provide Order Pickup location

11:18 


 VoLTE    24% 

 Place an order 


PICKUP LOCATION


Where would you like your laundry picked up?

Address








24 W 55th St, New York, NY, 10019, US 

Select Pickup Spot

Select an option 

☐ Add pickup instructions 

CONTINUE →

Choss Delivery Package

11:18

Volt LTE1

24%

←

Place an order

?

DELIVERY SPEED

Please choose your desired delivery speed.

☒

Standard Delivery

\$1.60/LB

📅

Place order by 3pm today

🚚

Pickup by 8pm today

📦

Delivered by 8pm tomorrow

💰

\$30 minimum charge

☐

Express Delivery

\$3/LB

📅

Place order by 10am today

🚚

Pickup by 2pm today

📦

Delivered by 10am tomorrow

👕

Hang-dry unavailable

⏰

Weight may not exceed 60 pounds

💰

\$50 minimum charge

CONTINUE →

✓

✓

11:18

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Place an order



LAUNDRY CARE

Select Detergent

Select Detergent



Check all that apply.

- ☐ Delicate cycle
- ☐ Hang-dry
- ☐ Return items on hangers
- ☐ Additional Requests



CONTINUE →



Count Order

11:18

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←

Place an order

?

BAG COUNT

Put your laundry out for pickup in any bag you want, disposable bags, or your hamper. If you use a hamper we'll transfer your clothes to our bags and leave your hamper behind. You can also use laundry bags, which we'll return to you laundered. At this time, you can only choose one bag size.




Small
Grocery bag size

−

5

+




Regular
Kitchen bag size/hamper

−

5

+



Large
Lawn/contractor bag size

−

5

+

CONTINUE →

✓

✓

✓

✓

11:18

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Place an order



Oversized Items (Optional)

Oversized items like comforters and pillows require their own load and can be included for an additional \$8 fee. [Learn More](#)

Oversized Items

− 5 +

CONTINUE →



Order Flowing Process

11:19

Volt LTE1

24%

←

Place an order

?

Oversized Items (Optional)

Oversized items like comforters and pillows require their own load and can be included for an additional \$8 fee.[Learn More](#)

Oversized Items

−

5

+

Protecting Laundry Pros

×

To ensure the health and safety of your Laundry Pro, please certify that your laundry:

- ☒ is safe and does not include bed bugs, fleas, roaches, or biohazardous materials.
- ☒ is sanitary and does not include feces, urine, blood, or vomit, beyond traces normally found in household laundry.
- ☒ does not include excessive pet hair.

Violators will incur a \$20 fee, laundry returned "as is," and the account may be closed.

CONTINUE

→

11:19

VoIP LTE1 24%



Place an order



No Preferred Laundry Pros yet

As you rate Laundry Pros highly, they'll be added here, making it easy to request them for future orders! [Learn more](#)

10/10

In the meantime, highly-rated Laundry Pros nearby will be notified of your order.

CONTINUE →



Plan Choice

11:19

VoLTE 24%

←

Place an order

?

COVERAGE

Laundry Protection Plan Covers you in the rare instance of damage or loss.

☒

Basic

FREE

Covers \$35/agrment

Maximum \$100/order

☐

Premium

\$1.5

Covers \$50/agrment

Maximum \$500/order

☐

Premium+

\$2.75

Covers \$75/agrment

Maximum \$700/order

[Tap here](#) for more information about Laundry Protection Plan.

CONTINUE →

✓

✓

✓

✓

✓

✓

✓

Order Delivery

11:19

Vodafone LTE1 24%

←

Place an order

?

REVIEW ORDER

Please review your order for accuracy. Order details cannot be changed once your order is placed.

Pickup Location

24 W 55th St, New York, NY, 10019, US

Front Door

Delivery Speed

Pickup by 8pm today

Delivered by 8pm tomorrow

Laundry Care

Premium Scented

Include **hangers** width your laundry!

Bag Count

1 Small

Over-sized Items

11:19

VoIP LTE1 24%



Place an order



Prefirred Laundry Pros



No Prefirred Laundry Pros



Coverage



BASIC

 Covers \$35/agrment

 Maximum \$100/order

 Included **FREE**

APPLY DISCOUNT CODE

Enter coupon or gift card codes here

Enter Code

APPLY

[Estimated cost & fees](#)

\$39.00

[Preauthorized amount](#)

\$54.00

CONTINUE

11:19

VoWiFi

LTE1

24%

←

Place an order

?

Prefirred Laundry Pros

No Prefirred Laundry Pros

Coverage

BASIC

Covers \$35/agrment

Maximum \$100/order

Included FREE

Card

Google Pay

Card number

Expiration date

Security code

Country

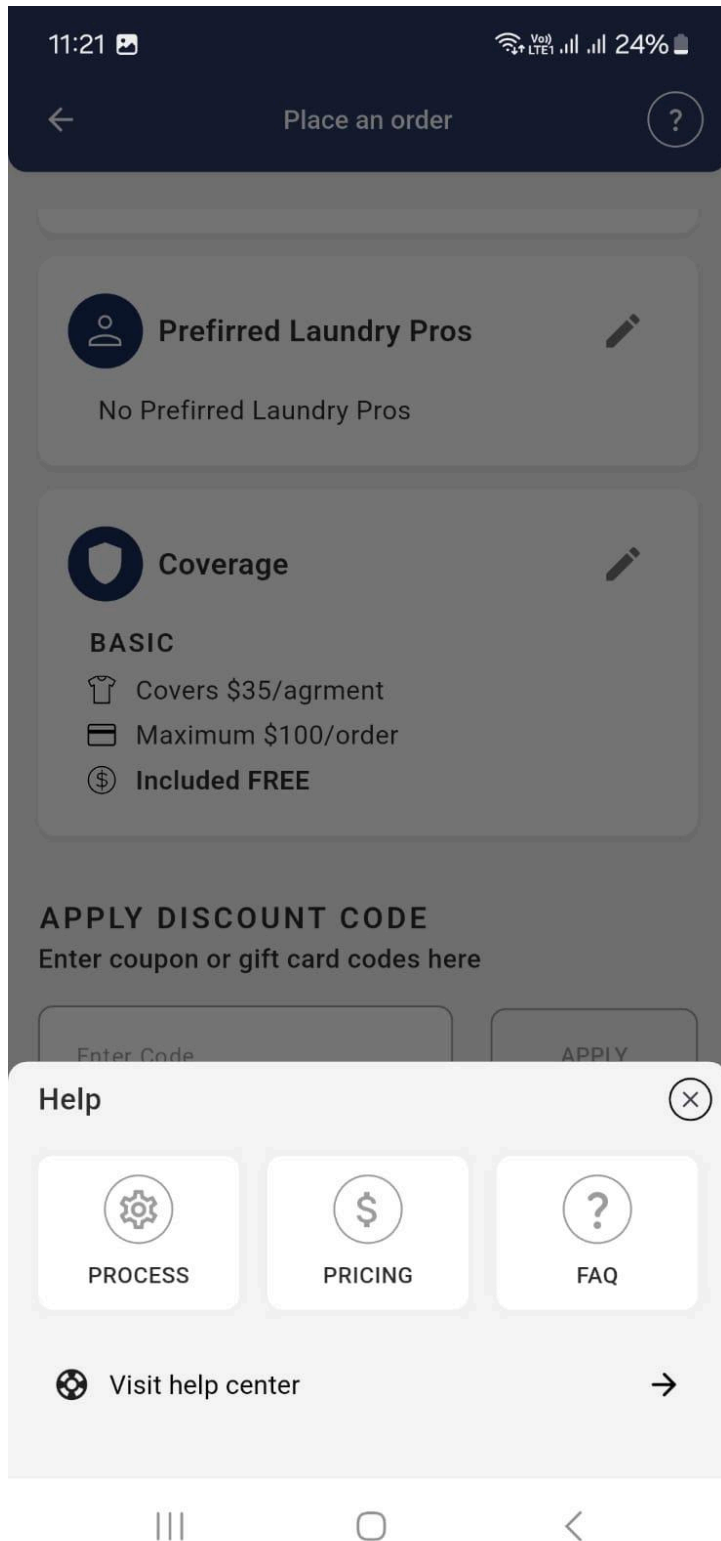
United States ▼

ZIP code

By providing your card information, you allow Poplin to charge your card for future payments in accordance with their terms.

PAY \$54.60

Help Section



11:28

VoLTE LTE1 23%



Process



1. Order

Place your order. Feel free to provide any special instructions.



2. Prepare

Put your laundry outside for pickup. (Machine-dry in one bag, hang-dry in another.)



3. Finished

We'll pick up your laundry, professionally wash, flawlessly dry, and return it on time in perfectly-folded stacks.

HOW IT WORKS FAQs

Who is doing my laundry?



What is the pickup and delivery schedule?



Do you separate lights & darks?



What if I have hang-dry items?



What are the detergent options?



What if there's loss or damage?



11:28

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Pricing

Standard Service

Starting at \$1/pound

Express Service

Starting at \$2/pound

Free pickup and delivery, always.

PRICING FAQs

Is there a minimum charge?



What about oversized items?



What is the estimated cost?



Are there unexpected fees?



11:28

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FAQ

ORDERING

Free pickup/delivery



Laundry bags



Wash temperature



Dry temperature



Can't leave laundry out



Additional laundry products



Other services



Hotel guests



Schedule a pickup



Order maximums



Size limitations

