FAHIM SHAHRIAR

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SUMMARY

I am always drawn to new things. New innovations, technologies, upgrades, and updates and how the world and technology are evolving, these things have always inspired me to learn new things. I have enjoyed my field of study and it was my cherished dream to develop my career with the latest technology available now in this world. Computer science and its belongings have become my daily life and main held of contribution. Every day I try to develop myself even a bit if possible, try to learn a new thing and implement it. I love traveling and meeting new people and making new friends.

EXPERIENCE

Internship, 06/2019 – 09/2019
Databiz Software Limited, Dhaha, Bangladesh

- Independently diagnosed and identified solutions to resolve system issues.
- Receives and responds, via telephone, email, chat, or SMS to technical customer service requests, inquiries, and problems.
- Solved database related problems and errors remotely.
- Successfully managed customer issues, queries and complaints each day, both over the phone and through web chat.

Intern Software Engineer, 12/2019 – 06/2020
Subra Software Limited, Dhaha, Bangladesh

- As a full time Intern I was working with Implementation Department and worked in VAT software team.
- I collected customer requirements and customer query via manually or email.
- If there any updates or new features come out in VAT software, I tested them and then train the end customer.
- Sometimes I also solved technical problems in the office.

SKILLS

- Software Support
- HTML, CSS, Bootstrap
- MS Word, Excel, PowerPoint
- Adobe Software (Photoshop, Illustrator, xd)
- Python
- Django

EDUCATION

Bachelor of Science: Computer Science and Engineering - 2019
Bangladesh Army International University of Science and Technology (BAIUST),
Cumilla, Bangladesh

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Higher Secondary Certificate Examination: Science – 2014
Brindaban Govt. College
Habiganj, Bangladesh

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Secondary School Certificate Examination: Science – 2012
Govt. High School, Habiganj
Habiganj, Bangladesh

CERTIFICATIONS

- **Professional Web Design & Development With Bootstrap 4.3 & Laravel 6.0 -** BASIS Institute of Technology & Management (BITM), 30/10/2019 – 15/01/2020
- **Certificate Course on Core Python** - BASIS Institute of Technology & Management (BITM), 11/10/2019 – 10/01/2020
- **Mastering Flutter for Mobile App (iOS & Android) -** BASIS Institute of Technology & Management (BITM), 20/08/2020 – 27/09/2020
- Currently I am doing online course "**Certificate Course On Software Testing & Quality Assurance**" in PeopleNTech, 12/11/2022 - Running