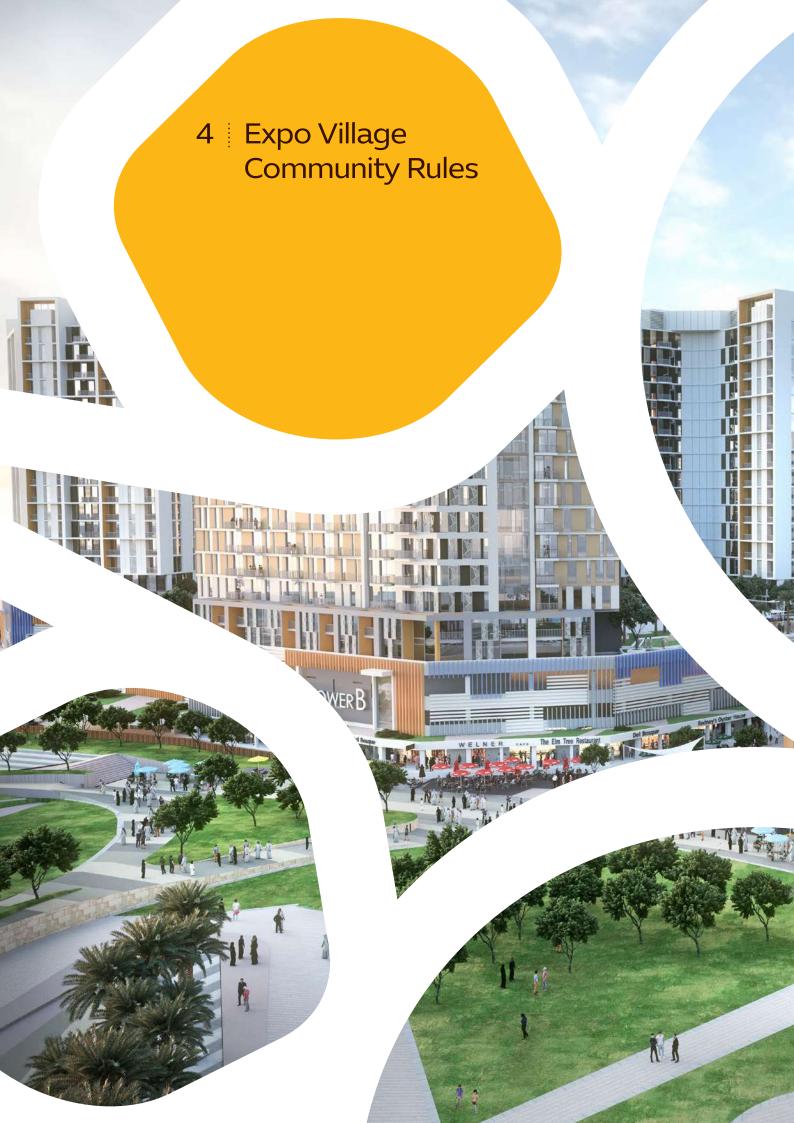




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### Understanding Controls and Guides

Throughout this document, two criteria for compliance — controls and guides — have been established to provide participants with the necessary information required during their stay at Expo Village.

Controls are 'must' statements that establish the compulsory requirements for all participants taking part in Expo 2020 Dubai to ensure that the standards and aspirations are achieved for the benefit of all parties as a whole.

Guides are 'can' or 'should' statements that describe methods or suggested ways of operating that meet the specified goals and objectives of Expo 2020 Dubai.

Each control and guide is assigned a unique alphanumeric code. The first character of the code identifies if the statement is a control (C) or a guide (G). The numeric character

identifies the sequential order of the control or guide. For example, in the accompanying figure, **C-01** is a control while **G-02** is a guide.

The controls and guides will facilitate the Organiser in assessing the Expo Village tenants' compliance with Expo Village living standards and requirements. These will also enable the tenants to:

- > Operate in a shared community that is mindful and respectful of other tenants.
- Manage their daily operations in line with the standards expected by Expo 2020 Dubai whilst living in Expo Village.
- Comply with the laws and regulations established by the United Arab Emirates (UAE) Government in relation to living arrangements.

Example of a Control Statement

**C-01** 

Tenants must not use inappropriate or offensive language or behave in a manner that will cause offence or embarrassment to others.

#### Example of a Guide Statement

G-02

The Organiser strongly encourages participants to communicate their interest with the support of their Country Manager as soon as possible to ensure that requirements are met.

# Acronyms, Abbreviations, Units, and Definitions

### Acronyms and Abbreviations

Acronym/Abbreviation	Expansion
ANPR	Automatic Number Plate Recognition
DCD	Dubai Civil Defence
EOI	Expression of Interest
GSM	Global System for Mobile
PSA	Pedestrian Screening Area
RTA	Roads and Transport Authority
SIM	Subscriber Identification Module
UAE	United Arab Emirates
VAT	Value Added Tax
VSA	Vehicle Screening Area

#### Units

Unit	Expansion
m2	Square metre
AED	United Arab Emirates dirham



A variety of transport options will be available to ensure that participants can easily travel between Expo Village, the Expo Site, and beyond.

Participants should read this chapter in conjunction with the Operations Guide (Chapter 2: Staff Experience) which provides an overview and lists the controls related to general transport and traffic rules. An illustration of the different Transport Services is shown in Figure 5.1.

Two different shuttles are available to accommodate the transport from Expo Village into the site.

Figure 5.1 Transport Services



## **Supporting Resources**

- > Federal Law No. (21) of 1995 Concerning Traffic https://legaladviceme.com/legislation/137/uae-federal-law-21-of-1995-concerning-traffic
- > Matters of Stay Guide
- > Nol Card https://www.nol.ae/RtaPortal/Portal.portal
- > Operations Guide
- > RTA Website and Metro Timings

https://www.rta.ae/wps/portal/rta/ae/home?lang=en https://www.rta.ae/wps/portal/rta/ae/public-transport/timetable

- > Special Regulations
- > Sustainability Policy

