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**CTS Enrollment - 4912829**

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**From** Info <Info@mediassist.in>

**Date** Sun 11/5/2023 9:49 PM

**To** Uddin, Md. Kamran (Cognizant) <md.kamran.uddin@cognizant.com>

**CAUTION:** External Email

Dear Md Kamran Uddin

Thank you for reaching out to us Medi Assist. We are here to help you understand your health insurance coverage better.

**Please continue reading to gain insights into the enrolment, new portal login credentials and other essential information. Kindly reach out to us if you have any further queries that remain unresolved.**

**1. Enrollment policy:**

- The enrolment window is available from **16<sup>th</sup> Oct 2023 and end date 6<sup>th</sup> Nov 2023 till 6.00pm.**
- Within this timeframe, you have the opportunity to add or modify 3 dependents i.e (Self+ Spouse/Children/Parents)
- Please login to one.cognizant and complete enrollment today

**2. AMC Policy (Additional Member Coverage)**

- Kindly read the disclaimer before enrolling your dependents. Under AMC you will be able to add only 2 dependents that is Parents /Parents in law/Unmarried sister/disabled brother. Please enroll your dependents as per the Government ID proof to avoid inconvenience during the claim. AMC premium is to be paid by the employee by using an Indian Debit card/Credit card by selecting the "Save & Pay Now" option under enrolment page. Post successful transaction, this would take 72 working hours to update the details in the portal

**3. Top Up Coverage**

Kindly read the disclaimer before enrolling your dependents. Under AMC you will be able to add only 2 dependents that is Parents /Parents in law/Unmarried sister/disabled brother. Please enroll your dependents as per the Government ID proof to avoid inconvenience during the claim. AMC premium is to be paid by the employee by using an Indian Debit card/Credit card by selecting the "Save & Pay Now" option under enrolment page. Post successful transaction, this would take 72 working hours to update the details in the portal

**4.E-cards: Instant E-card**

You will have access to download and utilize the E-card for your dependents covered by the policy until October 30, 2023. E-cards for the 2023-2024 period will become accessible after the enrollment window closes on November 6, 2023 6.00pm. Request you to write an email to **ctsenrollment@mediassist.in** with enrolled snapshots for us to check and do the needful.

**1. Emergency hospitalization during enrolment window**

- In case of any emergency hospitalization of you or a loved one, please let us know as soon as possible with the Employee ID & Patient's name – so that we can update the details for cashless benefits.
- In case of any emergency hospitalization of you or a loved one, please enroll the patient/beneficiary/dependent as soon as possible If not already enrolled.
- Once the patient has been enrolled, let us know the patient's name via modes mentioned at the end of the mail.
- Only post that we will be able to update the details for cashless benefits at insurer network hospitals.

**Claim submission timelines:**

Claim submission timelines for 2022- 23

<i>Claim type</i>	<i>Claim to reach MediAssist on or before</i>
<i>Hospitalization Claims for all admissions 2022-23</i>	<i>30-Nov-23</i>
<i>Post hospitalization Claims 2022- 23</i>	<i>90 days from the date of Discharge</i>

**Policy Terms & Conditions:**

Please click on below link to check policy terms and conditions for the year 2023-24

<https://cognizantonline.sharepoint.com/sites/GlobalHR/SitePages/Regional%20HR%20Policies%20-%20India.aspx?csf=1&web=1&e=ChkvBu&cid=6ba86864-ab7e-4cfa-8e9d-dda901d1f56d>

**Reach out to us:****Faster ways to connect:**

- **Chat with us:**
  - Chat in real time by logging into the [portal.mediassist.in](https://portal.mediassist.in) by clicking the Chabot option on the right-hand side corner of the portal to get immediate assistance on enrolment/policy terms & conditions.

**Other ways to connect:**

**Email:** [cts@mediassist.in](mailto:cts@mediassist.in)

**Call:** 18002585895/7337700014

We hope that this information is helpful. Do reach out to us with any further questions or concerns. Thank you for choosing Medi Assist as your insurance provider and for entrusting us with the care of you and your loved ones.