

April 15, 2024

To
kamran.uddin2525@gmail.com,
kamran.uddin2525@gmail.com,
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This is to certify that **Mr. Md Kamran Uddin** was employed from **21 Jan, 2019 to 27 Sep, 2021 with Tech Mahindra Ltd.** In the role of Software Engineer.

Role and Responsibilities Letter

Job Purpose: To design, develop and implement software applications and systems based on user's needs.

Principal Accountabilities:

- Understand and analyse the technical specifications and suggest code optimization ideas. Fill timesheets and complete invoicing process on or before the deadline.
- Interact with customers on need basis and flag any requirements or issues raised by the customer to seniors in the team.
- Develop software code as per specifications, by understanding customer requirements. Track open tickets/incidents in queue and allocate tickets to resources.
- Constantly review if there is a better way of doing things, which may help with economizing time or money or deliver better to the customer.
- Adhere to quality process – update the defect logs, test scripts, and comply with quality processes and timelines.
- Perform self-code reviews as per standards.
- Develop project consolidated status reports and perform all activities related to re-usage, accuracy and efficiency.
- Work alongside others, delivering own goals, and supporting team members in meeting theirs, thereby contributing to the overall satisfaction of the team.
- Provide application production support as per process/RACI (Responsible, Accountable, Consulted and Informed) Matrix.

Your Sincerely,



Vinay Agrawal,
Group Manager – Human Resources
(Authorized Signatory)