



Outlook

**Key Workplace Services, Safety & Emergency Contacts | PAN India****From** Corporate Real Estate Workplace Services <Corporateworkplaceservicesindia@cognizant.com>**Date** Mon 3/18/2024 12:43 PM

Corporate Real Estate Workplace Services

## Key Workplace Services, Safety & Emergency Contacts | PAN India

Dear Associate,

At Cognizant, we are committed to providing the best safety standards and creating a delightful workplace. With this strong determination, we would like to refresh the important safety and workplace-related contact details to be the first line of support and extend a helping hand to provide better assistance.

We urge you to save the below contact details in your phone and connect with us, when required.

Workplace services	Contact details	Operational hours
For all workplace-related queries such as AC, lights, runners, gym, access card, Medical Center, food services, etc.	<b>Voice:</b> Toll free: 0008004407023 / VNET: 56999	7:00 a.m. to 12:00 a.m., for all 7 days
	<b>Live Chat:</b> One Cognizant -> Live Support – GSD -> Associate Care Team – CREWS	7:00 a.m. to 12:00 a.m., for all 7 days
Transport & emergency services	Contact details	Operational hours
Centralized Transport Helpdesk - CTHD (India toll free number)	1800 – 102 – 2843	24*7
Emergency Contact Center - ECC (India toll free number)	1800 – 258 – 2345	24*7
Panic alert	SMS (Type "PANIC" and send a SMS to 99000 40000 from your registered mobile number) or trigger Panic alert from One Cognizant mobile application	24*7
For reporting incidents relating to Environment, Health & Safety	Live Chat: One Cognizant -> Live Support – GSD -> Global Environment Health & Safety	24*7
	<b>ServiceNow:</b> <a href="#">My Service Portal</a> >> type 'EHS Incident Report'	

**Email:** [ACTGlobalEHSincident@cognizant.com](mailto:ACTGlobalEHSincident@cognizant.com)

Together, we can make the difference, contribute to make a positive and comfortable work environment, and ensure better safety mechanisms.  
Thank you for your cooperation and support to make Cognizant a safer workplace. Please provide your feedback/ suggestions to Associate Care Team – CREWS through the below options.

**V-Net**  
56999

**Toll Free**  
0008004407023

**Live Chat:** 1C > Live Support – GSD > Associate Care Team -  
CREWS

Visit the [CREWS India Site](#) to know more.

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*(This mailer is bcc'd to Cog All – India)*