

Clarification Reason	Comments
Resume - Education Details Missing	Submitted Resume is Incomplete-Please update the Education Details in your resume and upload the updated resume for our review .
Resume - Experience Details Missing	Submitted Resume is Incomplete-Please update the Previous employer's Experience Details and upload the updated resume for our review .
Resume - Cognizant Project Details Missing	Submitted Resume is Incomplete-Please update the Cognizant Experience with project details and upload the updated resume for our review .
Passport Not Clear	Please upload the legible copy of passport for further processing.
Passport Pages Missing	Please upload your passport's bio pages . Blank pages are not required
Passport Not Valid	Passport should be valid until December 2023. Please upload valid /Renewed passport along with the old passports
Visa Stamping pages not available	We would require your travel entries /Visa stamped pages . Please upload the missing pages

Travel details incomplete	Cognizant records reflect that you have made prior travel to U.S. Request you to update the details in travel section .
Education documents not opening	Unable to open the uploaded education documents . Please remove the existing document and upload a fresh file .
Education details not updated in HCM	Please update your profile details in Associate 360 profile as we are not able to view your latest education details in Nomination app.
Degree Certificates not uploaded	Please upload your Educational degree certificate.
Mark sheets not uploaded	Please upload your Mark statements . Please ensure to upload all semester mark sheets (Either consolidated or individual markstatments).
Education documents not Clear	Please upload legible copy of your educational document . The uploaded document was not clear.
Translation of Educational Certificates/ mark sheets	Please upload translated version of your educational certificates (Should be in english) . It should be upoaded along with original educational documents.
Experience details not updated in HCM	Please update all your experience details in Associate 360 profile and upload offer and relieving letters in nomination app.
Offer / Relieving Letter Missing	We could see your offer letter / Relieving letter is missing for previous employers. Kindly upload the same to proceed further

Need Detailed Experience Letters - 3 years	We need 3 years of detailed Experience Letter with roles and responsibilities defined . For Cognizant Experience letter please navigate to "Eletters" app in Onecognizant
Need Detailed Experience Letters - 6 years	We need 6 years of detailed Experience Letter with roles and responsibilities defined . For Cognizant Experience letter please navigate to "Eletters" app in Onecognizant
Need Detailed Experience Letters - 9 years	We need 9 years of detailed Experience Letter with roles and responsibilities defined . For Cognizant Experience letter please navigate to "Eletters" app in Onecognizant
Experience letters not sufficient (Follow up)	Provided experience letters are not sufficient to proceed further. Update your roles & responsibilities in detailed Manner (It should be more than 2 pages) and upload the same Note: Increasing font size, more space between lines cannot be considered
Need Supervisor Affidavit - 3 years	We need 3 years of detailed affidavit. Please update your detailed Roles & Responsibilities / Job duties (It should be more than 2 pages) . This affidavit should be on Rs.20 / 50 stamp paper, with more elaborate details on your job duties, notarized by a Notary public & signed by your previous employer's supervisor.
Need Supervisor Affidavit - 6 years	We need 6 years of detailed affidavit. Please update your detailed Roles & Responsibilities / Job duties (It should be more than 2 pages) . This affidavit should be on Rs.20 / 50 stamp paper, with more elaborate details on your job duties, notarized by a Notary public & signed by your previous employer's supervisor.
Need Supervisor Affidavit - 9 years	We need 9 years of detailed affidavit. Please update your detailed Roles & Responsibilities / Job duties (It should be more than 2 pages) . This affidavit should be on Rs.20 / 50 stamp paper, with more elaborate details on your job duties, notarized by a Notary public & signed by your previous employer's supervisor.

Client Address incorrect	Please inform your supervisor to update the correct Client address (Street /city/state /zip code) to proceed further. Note: Your supervisor can update these details by clicking "Edit case Details". On confirmation, kindly resubmit the case.
Roles and Responsibilities incomplete	The Roles and Responsibilities details provided by your supervisor in project details tab is not Sufficient. Your Supervisor can add detailed note on your R&R. Please resubmit the case on updating the same
Manager Letter not provided (for Internal)	Please upload the updated manager letter as per the given template .
Changes required in Manager Letter	Please update the revised manager letter as per the given observations.
Follow up's	We noticed that the request has submitted without the required documents - Please upload the requested documents to take it forward .