

Smoke test:	Unacceptable
Acceptance test:	Low
Found issues:	42

Top severity issues

ID	Severity
QATC-811935	• Critical
QATC-811933	• Critical
QATC-811783	• Major
QATC-811866	• Major
QATC-811860	• Major

Testing environment

Operating system:	Android, Version 12.0
Apps:	Voicemail

Recommendations

- The window is displayed Get Personal Title instead of Select Receipient([QATC-811816](#));
- The save button icon is displayed on the left side "instead of with save text" ([QATC-811813](#));
- Create new greeting is displayed "Get personal" title bar instead of "New Greetings" when tapping it ([QATC-811812](#));
- Discard button is displayed a delete icon instead of a cross icon([QATC-811499](#));

QA team

Company:	A1QA
QA manager:	Dalia Dzhaafar
QA engineers:	Md. Mahirbin Foyzal

Additional information

Testing dates:	24.07.2023 - 26.07.2023
Time spent:	34 hours

Get Personal Voicemail

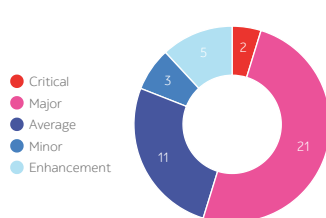
Build Android 1.0

General quality analysis

The overall quality of the application can be estimated as **Low**. The total number of defects is [42](#). Functional defects prevail, [2](#) of them have the Critical severity, [21](#) have them Major severity and [11](#) defects gain the Average severity. The majority of defects is opened for modules "[Module Greetings](#)" and "[Module Quick Status](#)". A detailed quality analysis is presented below.

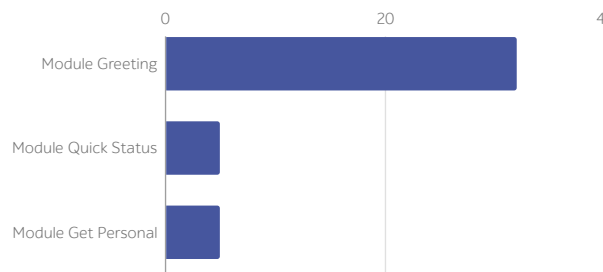
Detailed quality analysis

The total number of defects by severity



The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **50%** of issues have **Major** severity. **Critical** **5%** defects prevail.

The total number of defects by components



The chart represents defects quantity on separate modules. The majority of issues actual in "**Module 3**" **Greetings** (32) , "**Module 2**" **Quick Status** (5), and in "**Module 1**" **Get Personal** (5)

Quality of separate modules

Module	Quality	Comments
Get Personal	• High	The quality of this section can be estimated as High. Only 5 defects were found here. The issue (QATC-811686) concerns Functional: The Purchase option is not working when tapping on it.
Quick Status	• Medium	The quality of module is estimated as Medium. In this section 5 defects were found. The most important problems are following: Quick status is hearing the user device instead of the recipient when the recipient call to the user(QATC-811935). Furthermore, Quick status is displayed radio button instead of toggle(QATC-811783). The list of the issues actual for this module is here.
Greetings	• Below medium	In this section 32 defects were discovered during the testing, 18 of them have priority Major and 1 of them Critical. The most important defects are Greeting is hearing the user device instead of the recipient when the recipient call to the user (QATC-811933) and No progress bar is displayed under the greetings when playing the greetings (QATC-811555). The complete list of defects in module "Module 3" can be found here.