

[QATC-811961] Greetings: Time is out: Group is not displayed in the greetings when I select a group and save it

Created: 26/Jul/23 Updated: 26/Jul/23

Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	Selected group is not displayed in the greetings.mp4 Selected group is not displayed in the greetings.txt		
Severity/Importance:	3-Average		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open the Get personal apps

2. Tap on Greetings

3. Tab on Time is out

4. Select a group

5. Tap on save

6. Back to the Greetings window

7. Observed the result

Actual Result:


Group is not displayed in the greetings when I select a group and save it

Expected Result:

Selected group should be displayed in the greetings window when the user selects a group and save it.

[QATC-811959] [Get Personal: Apps name is displayed Get Personal instead of Voicemail](#)

Created: 26/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 app name.jpg		

Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce: <div>1. Install the application</div> <div>2. Observed the application name</div>
Actual Result: Apps name is displayed Get Personal instead of Voicemail
Expected Result: Apps name should be displayed Voicemail

[QATC-811935] Quick Status: Quick status is hearing the user device instead of the recipient when the recipient call to the user Created: 26/Jul/23	
Updated: 26/Jul/23 Resolved: 26/Jul/23	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	Quick status is not hearing recipient device.mp4 Quick status is not hearing recipient device.txt
Severity/Importance:	1-Critical
Error Type:	Functional



Description

Steps to reproduce: <div>1. Open Get Personal Apps</div> <div>2. Tap on Quick status</div> <div>3. Check the radio button on Bob</div> <div>4. Wait for a call</div> <div>5. Observed the result</div>
Actual Result: Quick status is hearing the user device instead of the recipient when the recipient call to the user
Expected Result: The recipients will hear the status recording when they call the user.

[QATC-811933] Greetings: Greeting is hearing the user device instead of the recipient when the recipient call to the user Created: 26/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23	
Status:	Resolved
Project:	Training Center


Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Greeting is hearing users phone.mp4  Greeting is hearing users phone.txt
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps to reproduce:
<div>1. Open Get Personal Apps</div> <div>2. Make sure that active service is turned on(Check on Setting)</div> <div>3. Tap on Greetings</div> <div>4. Toggle on Shazzad greetings</div> <div>5. Wait for recipient's call</div> <div>6. Observed the result</div>
Actual Result: Greeting is hearing the user device instead of the recipient when the recipient call to the user
Expected Result: Greetings should be heard in the recipient's device when he calls the user.
Additional Information: When choosing a specific time From 5:23 PM to 5:30 PM the greetings are not working.

[QATC-811910] Greetings: Spaces are not truncated when saving the greeting Created: 26/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 Spaches are not truncated.mp4		
Severity/Importance:	4-Minor		
Error Type:	GUI		

Description

11/17/23, 8:49 PMFoysal Get Personal Voicemail (JIRA production)

Steps to reproduce:

1. Open Get Personal Apps

2. Tap on Hello

3. Tap on title and add some blank new line


4. Tap on save button

5. Observed the result

Actual Result: Spaces are not truncated when saving the greeting

Expected Result: Spaces should be truncated when saving the greeting

Additional Information: This issue is the same for Quick status

[QATC-811866] Greetings: New 1: Apps Language is changed when the device changes the region and language Created: 26/Jul/23 Updated: 26/Jul/23			
Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 changing the region and language.mp4		
Severity/Importance:	2-Major		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Get Personal Apps

2. Tap on Greetings

3. Observed the toggle language

4. Observed the day language

5. Tap on Meeting Greeting

6. Observed the Recording time

7. Observed the Time picker window



Actual Result: Apps Language is changed when the device changes the region and language

Expected Result: Apps language should be unchanged when the device changes the region and language

[QATC-811862] Greetings: Create new Greetings: Apps change the time format when changing the time format from android system Created: 26/Jul/23 Updated: 26/Jul/23	
Status:	Open
Project:	Training Center

Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Time zone change.mp4  Time zone change.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:



1. Open Get Personal Apps
2. Tap on Greetings
3. Tap on New 1
4. Tap time from and to
5. Observed the result
6. Change the time format from 12h to 24h from device setting
7. Repeat 1 to 4 steps
8. Observed the result

Actual Result: Apps change the time format when changing the time format from android system

Expected Result: The time format should be the same when changed the device time format

[QATC-811860] Greetings: Some greeting is toggle on and off automatically when scroll ups ad down Created: 26/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Greetings automatcally turned on and off.mp4  Greetings automatcally turned on and off.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

- 1. Open Get Personal Apps
- 2. Tap on Greetings
- 3. Turn Off all Greetings
- 4. Scroll-ups and down
- 5. Observed the result



Actual Result: Some greeting is toggle on and off automatically when scroll ups ad down

Expected Result: Greetings shouldn't be toggled on and off automatically when scroll ups and down

[QATC-811816] Greeting: New1: Select Receipient: The window is displayed Get Personal Title instead of Select Receipient Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Select recipient is displayed.mp4  Select recipient should be displayed.jpg
Severity/Importance:	5-Enhancement
Error Type:	GUI

Description

Steps to reproduce:





- 1. Open Get personal Apps
- 2. Tap on Greeting
- 3. Tap on New 1 greeting
- 4. Tap on Select a recipient
- 5. Observed the window

Actual Result: The window is displayed Get Personal Title instead of Select Receipient

Expected Result: The window should be displayed Select Recipient

[QATC-811813] Greeting: Create new Greeting: The save button icon is displayed on the left side instead of with save text Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None

Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 Apps button displayed.mp4  save and delete greeting button.jpg  save and delete status.jpg  save and discard button.jpg		
Severity/Importance:	5-Enhancement		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Get Personal Apps
2. Tap on Greeting
3. Tap on Create New Greeting
4. Tap on the record icon
5. Tap on the Check mark button
6. Observed the button



Actual Result: The save button icon is displayed on the left side instead of with save text

Expected Result: The save button icon should be displayed properly. According to the design.

Additional Information: Open any previously saved Greeting or Quick status The save button ,delete button, discard button has the same issue

[QATC-811812] Greetings: Create new greeting is displayed “Get personal” title bar instead of “New Greetings” when tapping it Created: 25/Jul/23

Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 apps greeting displayed.mp4  New greeting displayed.jpg		
Severity/Importance:	5-Enhancement		
Error Type:	GUI		

Description

Steps to reproduce:

11/17/23, 8:49 PM

Foysal Get Personal Voicemail (JIRA production)

1. Open Get personal Apps

2. Tap on Greeting

3. Tap on Create New Greeting

4. Observed the window title

Actual Result:

Create new greeting is displayed “Get personal” title bar instead of “New Greetings” when tapping it

Expected Result:

Create new greeting should be displayed New greeting when tapping on it

[QATC-811811] Get Personal: No trial period message and purchase button are displayed when opening the application first time Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	no trial message.jpg Trial message.jpg		
Severity/Importance:	3-Average		
Error Type:	GUI		

Description

Steps to reproduce:

1. Install this application

2. Open Get Personal Apps

3. Observed the window

4. There is no trial message

Actual result:

No trial period message and purchase button are displayed when opening the application first time

Expected Result:

The trial period message should be displayed also a purchase button when opening the application the first time

[QATC-811810] **Get Personal: Help: Help window is displayed “how to activate personal voicemail service” instead of How it works Greetings and Quick status**

Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major

Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	Help is displayed.jpg Help should be displayed.jpg		
Severity/Importance:	3-Average		
Error Type:	GUI		

Description

Steps to reproduce:

- 1. Open Get Personal Apps
- 2. Tap on top menu bar
- 3. Tap on Help
- 4. Observed the window

Actual Result: Help window is displayed “how to activate personal voicemail service” instead of How it works Greetings and Quick status.

Expected Result: The help window should be displayed How it works Greeting and Quick status.

[QATC-811793] [Get Personal: Home title is displayed Get personal instead of Voice mail](#) Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	Voice mail instead of get personal.mp4 voice mail payment window.jpg voice mail quick status.jpg
Severity/Importance:	2-Major
Error Type:	GUI

Description

Steps to reproduce:

- 1. Open Get Personal apps
- 2. Observed the window
- 3. Get Personal is displayed

Actual Result: Home title is displayed Get personal instead of Voice mail


Expected Result: The title should be displayed Voice mail

Additional Information:

- 1. This title should be displayed in the payment window

[QATC-811783] Quick status: Quick status is displayed radio button instead of toggle

Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 Radio button is displayed.mp4		
Severity/Importance:	2-Major		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Ger personal Apps

2. Tap on Quick Status

3. Observed the previously saved status

4. There are radio button

Actual Result:

Quick status is displayed radio button instead of toggle



Expected Result:

Quick status should be displayed toggle button

[QATC-811781] Quick status: Delete status button does not delete the status when taping on it

Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Original Estimate:	Not Specified
Environment:	OS: Android, Version 12.0
Attachments:	 delete status button is not working.mp4  delete status button is not working.txt
Severity/Importance:	3-Average
Error Type:	Functional



Description

Steps to reproduce:
<div>1. Open Get Personal Apps</div> <div>2. Tap on Quick status</div> <div>3. Tap on Hello</div> <div>4. Tap on Delete Status</div> <div>5. Observed the result</div>
Actual Result: Delete status button does not delete the status when taping on it
Expected Result: Delete status button should delete the Quick status when Tapping on it.

[QATC-811775] [Greeting: Create new Greeting: Greeting can be saved when media permission is denied](#) Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23



Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 create greeting can be saved with out media permission.mp4  create greeting can be saved with out media permission.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:
<div>1. Open Get personal Apps</div> <div>2. Tap on Greetings</div> <div>3. Tap on Create new Greeting</div> <div>4. Tap on Record icon</div> <div>5. Tap on check mark button</div> <div>6. Fill the title</div> <div>7. Tap on Save</div> <div>8. Observed the result</div>
Actual Result: Greeting can be saved when media permission is denied
Expected Result: Greeting can't be saved when media permission is denied. A pop up window should be displayed allow media and files permissions
Additional Information: This issue same for the Quick Status Cerate new Status

[QATC-811719] Greeting: New 1: Meeting Greeting: Select recipient switch to contact page and display previously total selected contact when contact permission is denied <small>Created: 25/Jul/23 Updated: 25/Jul/23</small>			
Status:	Open		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 contact permission is dined.mp4  contact permission is dined.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open Get personal Apps

2. Tap on Greeting

3. Tap on New 1

4. Tap on Select a recipient

5. Observed the result

Actual Result: Select recipient switch to contact page and display previously total selected contact when contact permission is denied

Expected Result: Select recipient displayed a pop up message Allow contact permission when tap on it.

[QATC-811711] Greetings: Create new Greeting: Recording is possible when Microphone and files and media permission is denied <small>Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23</small>			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Environment:	OS: Android, Version 12.0
Attachments:	 record without permission.mp4  record without permission.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open Get personal apps
2. Tap on Greetings
3. Tap on Create new greetings
4. Tap on record icon
5. Observed the result

Actual Result: Recording is possible when Microphone and files and media permission is denied



Expected Result: A popup window should be displayed (Microphone and Files and media_) allow permission.

Additional information: This issue is the same for the Quick status creating time

[QATC-811708] [Greetings:New1: The greeting is also saved when the title name is empty](#) Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 without title.mp4  without title.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

1. Open Get Personal Apps
2. Tap on Greetings
3. Tap on New 1
4. Empty the title
5. Tap on Saved button
6. Observed the result

Actual Result: The greeting is also saved when the title name is empty

Expected Result: The Greeting should not be saved without title. A pop up message will be displayed please enter a title.

Additional Information: This issue is same for Quick Status

Comments

Comment by [Md Mahirbin Foysal](#) [25/Jul/23]

Greetings:New4: The greeting is also saved when the title name is empty



Steps to reproduce:

- 1. Open Get Personal Apps
- 1. Tap on Greetings
- 1. Tap on New 4
- 1. Empty the title
- 1. Tap on Saved button
- 1. Observed the result

[QATC-811703] [Greetings: Get Personal: New Recording time When tapping on the back button it returns to the Greeting window with out display any pop up message](#) Created: 25/Jul/23 Updated: 27/Jul/23

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 recording time no pop up message.mp4  recording time no pop up message.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

- 1. Open Get Personal App
- 2. Tap on Greetings
- 3. Tap on creating new Greetings
- 4. Tap on the recording icon
- 5. Tap on system navigation or app back button
- 6. Observed the result

Actual Result: New Recording time When tapping on the back button it returns to the Greeting window with out display any pop up message

Expected Result: New recording time when tapping on the back button a popup message should be displayed. like are you save this record or discard this record.

Additional Information: This issue is same for Quick status recording time

Comments

Comment by [Md Mahirbin Foysal](#) [27/Jul/23]

Summary: The back button returns to the Greeting window without pop-up messages when the recording is ongoing

[QATC-811696] [Greetings: The record is still playing when playing a record in the "Greeting" window and switches to the "Quick status" window](#) Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 record playing when change the window.mp4  record playing when change the window.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:
<div><div>1. Open Get Personal Apps</div><div>2. Click on Greetings</div><div>3. Play any greetings</div><div>4. Switch the window to Quick status</div><div>5. Observed the result</div><div>6. Recording is still playing</div></div>
Actual Result: The record is still playing when playing a record in the "Greeting" window and switches to the "Quick status" window
Expected Result: The record should be stopped or paused when switching the window.
Additional Information: This issue is the same for the Quick Status

[QATC-811694] [Greetings: Multiple records are playing at a time when tapping on multiple play button](#) Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Environment:	OS: Android, Version 12.0
Attachments:	Multiple record can be played 1.mp4 Multiple record can be played.mp4 Multiple record can be played.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:	
<div><div>1. Open Ger Personal Apps</div><div>2. Click on Greeting</div><div>3. Tap on the play button on multiple pre-recorded greeting</div><div>4. Observed the result</div></div>	
Actual Result:	Multiple records are playing at a time when tapping on multiple play button
Expected Result:	Only one record can be played at a time
Additional Information:	This issue is the same for Quick status.

[QATC-811690] Get Personal: Settings: Selecting 10 number for Time before greeting when back to the get personal page and then opened the setting window it's changed to 5 <small>Created: 25/Jul/23 Updated: 27/Jul/23</small>			
Status:	To Be Reformulated		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	Time before Greeting.mp4 Time before Greeting.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open Get Personal Apps

2. Tap on menu bar top of the right side

3. Tap on setting

4. Tap on time before greeting

5. Change 5 to 10

6. Back to Get personal window

7. steps 2 to 3 again

8. Observed the result

Actual Result: Selecting 10 number for Time before greeting when back to the get personal page and then opened the setting window it's changed to 5

Expected Result: Selecting number should be same time before greeting when back to the get personal page and then opened the setting window

Comments

Comment by [Md Mahirbin Foysal](#) [27/Jul/23]

Summary: Time before greeting selectng numbers is not saved when back to the setting window

[QATC-811686] Get Personal: Settings: The Purchase option is not working when tapping on it

Created: 25/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	<div><div> Purchase option when open the apps first time.mp4</div><div> Purchase option.mp4</div><div> Purchase option.txt</div><div> Purchase Page.jpg</div><div> use for free 2 weeks.mp4</div><div></div></div>		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open Get Personal Apps

2. Click Menu ban top of the right corner

3. Click on Setting

4. Tap on Purchase

5. Observed the Result

Actual Result: The purchase option is not working when tapping on it

Expected Result: The purchase option should be redirected to the purchase page

Comments

Comment by [Md Mahirbin Foysal](#) [26/Jul/23]

Additional information:

1. when the first time open the app also purchase option is not redirected to the payment or purchase page. It's opens the Greetings window when Tap on it.

2. Also "Free for two weeks" link in not working


3. [Purchase option when open the apps first time.mp4](#)

4. [use for free 2 weeks.mp4](#)

[QATC-811591] Greetings: Duplicate name is accepted when creating a new greeting Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23	
Status:	Resolved

Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 duplicate greeting.mp4
Severity/Importance:	3-Average
Error Type:	GUI

Description

Steps to reproduce:

- 1. Open Get Personal apps
- 2. Tap on Greeting
- 3. Create a new greeting with the existing title
- 4. Save it
- 5. Observed the result

Actual Result: Duplicate name is accepted when creating a new greeting

Expected Result: Duplicate names should not be accepted for new greeting

Additional Information: This issue is the same for the Quick status

[QATC-811565] Greetings: Get Personal: Spamming on the pause and recording button returns to the greeting page

Created: 24/Jul/23 Updated:

24/Jul/23

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Spamming on the paused and play button.mp4  Spamming on the paused and play button.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open Get personal app

2. Tap op Greeting

3. Tap on create new greeting


4. Tap on Start record icon

5. Then spamming on the pause and start the record button

6. Observed the result

Actual Result: Spamming on the pause and recording button returns to the greeting page

Expected Result: The pause and record buttons should be working after spamming

[QATC-811559] Greetings: The toggle is off when the active greeting is hidden by the header Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 toggle is deactive.mp4  toggle is deactive.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open Get personal Apps

2. Tap on Greetings

3. Toggle on previously saved some greetings

4. Scroll up and down

5. Observed the Result

6. All toggle is Off




Actual Result: The toggle is off when the active greeting is hidden by the header

Expected Result: The toggle should be active when the greeting is hidden by the header

[QATC-811555] Greetings: No progress bar is displayed under the greetings when playing the greetings Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		

Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Greeting under progress bar.jpg  No progress bar is displayed.mp4  No progress bar is displayed.txt
Severity/Importance:	2-Major
Error Type:	GUI

Description

Steps to reproduce:

1. Open Get Personal Apps
2. Tap on any previously recorded play button
3. Observed the result
4. There is no progress bar under the Greeting

Actual Result: No progress bar is displayed under the greetings when playing the greetings

Expected Result: The progress bar should be displayed under the playing greetings

Additional Information: This issue is the same for Quick status no progress bar is displayed when tapping on the play button under the status

[QATC-811552] Greeting: Meeting Greeting: Select Receptient: Selecting numbers becomes unselected when tap on navigation back button and scrolling ups and down <small>Created: 24/Jul/23 Updated: 24/Jul/23</small>	
Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Selecting numbers become unselectable.mp4  Selecting numbers become unselectable.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description



Steps to reproduce:

1. Open Get Personal apps
2. Tap on Meeting Greeting

11/17/23, 8:49 PM	Foysal Get Personal Voicemail (JIRA production)
<div>3. Tap on Select recipient</div> <div>4. Tap on navigation back button</div> <div>5. Scrolling up and down</div> <div>6. Observed the result</div> <div>Actual Result: Selecting numbers becomes unselected when tap on navigation back button and scrolling ups and down</div> <div>Expected Result: Selecting numbers should be selectable when tap on navigation back button and scroll up and down</div>	

[QATC-811549] Greeting: New 1: Select Recepient: The check button is active when no contact is selected



Created: 24/Jul/23 Updated: 24/Jul/23

Status:	Open		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 check mark is also active when no contact in select.mp4  check mark is also active when no contact in select.txt		
Severity/Importance:	3-Average		
Error Type:	Functional		

Description
<div>Steps to reproduce:</div> <div>1. Open Get personal app</div> <div>2. Tap on New 1</div> <div>3. Tap on select recipient</div> <div>4. Select a contact and unselect this contact</div> <div>5. Observed the check mark</div> <div>6. It is also active</div> <div>Actual Result: The check button is active when no contact is selected</div> <div>Expected Result: The check button should be disabled when no contact is selected</div>

[QATC-811545] Greeting: New 1: Select Recepient: Select and unselect a contact search bar and the close button are disappeared		Created:
24/Jul/23		Updated: 24/Jul/23
Status:	Open	
Project:	Training Center	
Component/s:	Voicemail	
Affects Version/s:	1.0	
Fix Version/s:	None	
Security Level:	Leads and Reporter only (Security level Leads and Reporter)	

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Select and unselect a contact.mp4  Select and unselect a contact.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

- 1. Open Get Personal App
- 2. Tap on New 1
- 3. Tap on select recipient
- 4. Select any contact
- 5. Unselect this contact
- 6. Observed the result

Actual Result: Select and unselect a contact search bar and the close button are disappeared

Expected Result: The search bar should be displayed when selecting and unselect a contact

[QATC-811543] Greeting: New 1: Select Receipient: Contact name is hidden by number when name contain 29 characters Created: 24/Jul/23 Updated: 24/Jul/23

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 29 charecter.jpg
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

- 1. Open Get Personal app
- 2. Tap on New 1
- 3. Tap on select recipient
- 4. Scroll down the contact list
- 5. Observed the result

11/17/23, 8:49 PM

Foysal Get Personal Voicemail (JIRA production)

Actual Result: Contact name is hidden by number when name contain 29 characters


Expected Result: The contact name should be displayed properly

[QATC-811541] **Greeting: New 1: Select Recipient: Contact image is displayed small size and the contact name is hidden by numbers** Created:

24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 contact icon is small.mp4		
Severity/Importance:	3-Average		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Get Personal apps

2. Tap on New 1

3. Tap on Select recipient

4. Observed the contact list by scrolling



Actual Result: Contact image is displayed small size and the contact name is hidden by numbers

Expected Result: The contact image should be displayed properly also name should be visible clearly.

[QATC-811538] **Greeting: New 1: Select Receipient: Searching by alphabet display all name that contains this alphabet instead of which name is started by this alphabet** Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		



Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		

Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	OS: Android, Version 12.0
Attachments:	 searching by alphabet.mp4  searching by alphabet.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce: <ul style="list-style-type: none">1. Open the Get Personal app2. Tap on the New 13. Tap on Select Recipient4. Tap on the search bar5. Input any contact First alphabet6. Observed the result
Actual Result: Searching by alphabet display all name that contains this alphabet instead of which name is started by this alphabet.
Expected Result: Searching by alphabet should display all names starting with this alphabet.

[QATC-811506] Greeting: Meeting Greeting: The save button is disabled when unselecting all repeat days that are saved before Created: 24/Jul/23
Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 Repeat day unselectable.mp4  Repeat day unselectable.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce: <ul style="list-style-type: none">1. Open the Get Personal app2. Tab on any previously saved greetings3. Unselect all repeat day4. Try to save5. Observed the day picker window6. The save button is disabled
Actual Result: The save button is disabled when unselecting all repeat days that are saved before
Expected Result: The save button should be active when unselecting all the repeat days.

Comments

Comment by [Md Mahirbin Foysal](#) [24/Jul/23]

Steps to reproduce:



1. Open the Get Personal app
2. Tab on Meeting Greeting
3. Unselect all repeat day
4. Try to save
5. Observed the day picker window
6. The save button is disabled

[QATC-811505] **Greeting: Meeting Greeting: The end time can be set less than the start time choosing only one repeat day** Created: 24/Jul/23
Updated: 26/Jul/23 Resolved: 26/Jul/23

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:

 start time can be less than end time.mp4  start time can be less than end time.txt

Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open the get personal app
2. Tap on any previously saved greetings
3. Try to set the time from 9:00 pm to 8:00 Pm
4. Select only one Repeat day
5. Try to save
6. It can be saved

Actual Result: The end time can be set less than the start time when choosing only one repeat day

Expected Result: The end time can't be set less than the start time when only one repeat day is chosen

Additional Information: The grating can be saved by keeping the start time and end time the same



Comments

Comment by [Md Mahirbin Foysal](#) [24/Jul/23]

Greeting: New 2: The end time can be set less than the start time choosing only one repeat day

Steps to reproduce:

1. Open the get personal app
2. Tap on New 2
3. Try to set the time from 9:00 pm to 8:00 Pm
4. Select only one Repeat day
5. Try to save

[QATC-811499] Greetings: New Greetings: Discard button is displayed a delete icon instead of a cross icon Created: 24/Jul/23 Updated: 27/Jul/23 Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	 Discard button.jpg  Discard button.mp4		
Severity/Importance:	4-Minor		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Get Personal app

2. Tap on Create new greeting

3. Tap on the start recording icon

4. Tap on the check button

5. Observed the Discard button



6. There is a delete icon instead of cross iocn

Actual Result: Discard button is displayed a delete icon instead of a cross icon

Expected Result: Discard button should be displayed cross icon beside the left side of the text.

Additional Information: This issue is the same for the Quick status New status window.

[QATC-811498] Greeting: Get personal: After pausing tap on the record button its started recording from the beginning instead of Pause time Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		



Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	OS: Android, Version 12.0
Attachments:	 paused and start beganing.txt  Pausing its start from first.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce: <div>1. Open the get personal app 2. Tap on Create new greeting 3. Tap on the recording icon 4. Then Tap on the paused button 5. Tap on the recording button 6. Observed the result 7. Recording started from first</div> Actual Result: After pausing tap on the record button its started recording from the beginning instead of Pause time Expected Result: After pausing tap on the record button it should be recording from the paused time Additional Information: This issue is the same for the Quick status paused and the recording button

[QATC-811494] Greeting: Get personal: Pause button is displayed Stoped instead of Paused when tap on it <small>Created: 24/Jul/23 Updated: 24/Jul/23</small>			
Status:	Open		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Paused.jpg  Paused.mp4
Severity/Importance:	5-Enhancement
Error Type:	GUI

Description

Steps to reproduce: <div>1. Open the Get Personal app 2. Tap on Create New Greeting 3. Tap on the recording icon 4. Tap on the paused button 5. Observed the result 6. Stoped is displayed instead of Paused</div> Actual Result: Pause button is displayed Stoped instead of Paused when tap on it Expected Result: Paused button should be displayed Paused when tapping on it

Additional Information: This issue is the same for the Quick status paused button

[QATC-811490] Greetings: Ger personal: Recording started without moving the progress bar when tapping on the record icon <small>Created: 24/Jul/23</small>			
<small>Updated: 24/Jul/23</small>			
Status:	Open		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		
Attachments:	progress bar is moving.jpg progress bar is moving.mp4 progress bar.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce: <div><div>1. Open Ger Personal app</div><div>2. Tap on Create new status</div><div>3. Tap on the record icon</div><div>4. Observed the Progress bar</div><div>5. Progress bas is not moving</div></div>
Actual Result: Recording started without moving the progress bar when tapping on the record icon
Expected Result: The progress bar should be moving when the recording is started.
Additional Information: This issue is the same for the Quick status recording progress bar.

[QATC-811487] Greetings: Get personal: Record max time is displayed 9.00 Minuit's instead of 9.59 Minuit's <small>Created: 24/Jul/23 Updated: 26/Jul/23 Resolved: 26/Jul/23</small>			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Md Mahirbin Foysal	Assignee:	Unassigned

Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android, Version 12.0		

Attachments:	 Record time.jpg	 recording time.mp4	 Voicemail_record_v1_1a.jpg
Severity/Importance:	3-Average		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open Get Personal Apps

2. Tab on Create new greeting

3. Observed the window

4. Recording time is displayed 9.00

Actual Result:

Record max time is displayed 9.00 Minuit's instead of 9.59 Minuit's

Expected Result:

Recording max time should be 9.59 Minuit's

Additional Information:

This issue is the same for Quick status recording time.