

# Softvenece Delta Software Solutions

## About Us

**Softvenece Delta** Software Solutions (KHT Software Solutions) is a cutting-edge technology company dedicated to providing innovative software products and services that empower businesses and individuals worldwide. Established with a passion for technology and innovation, KHT Software Solutions thrives on creativity, technical expertise, and a customer-centric approach to deliver high-quality, reliable, and scalable software solutions.

Our team of skilled developers, designers, and engineers collaborate closely with clients to understand their unique needs and create customized software that drives business success. We believe in continuous learning, embracing new technologies, and maintaining the highest standards of quality and integrity in everything we do.

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## Our Vision

To be a global leader in software development by delivering innovative, efficient, and impactful technology solutions that transform the way businesses operate.

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## Our Mission

- To develop software that enhances productivity and user experience.
  - To foster a culture of creativity, innovation, and excellence.
  - To build lasting partnerships with clients based on trust and mutual growth.
  - To create a positive work environment that nurtures talent and promotes continuous learning.
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# Company Policies and Rules

## 1. Workplace Conduct and Professionalism

### 1.1 Respect and Inclusivity

At KHT Software Solutions, every employee deserves a respectful and inclusive workplace. Discrimination, harassment, or any form of bullying is strictly prohibited. We encourage open communication, mutual respect, and collaboration among team members, regardless of gender, race, ethnicity, religion, age, or any other characteristic.

### 1.2 Punctuality and Attendance

Employees are expected to adhere to agreed working hours, report to work on time, and inform supervisors promptly in case of absence or delays. Consistent tardiness or unapproved absenteeism may lead to disciplinary action.

### 1.3 Dress Code

While we promote a casual and comfortable work environment, employees are expected to maintain a neat and presentable appearance during work hours and client interactions.

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## 2. Work Hours and Leave Policies

### 2.1 Working Hours

Standard working hours are from 9:00 AM to 6:00 PM, Monday through Friday. Flexibility may be provided based on project needs and individual circumstances, subject to management approval.

### 2.2 Breaks

Employees are entitled to a one-hour lunch break and two 15-minute breaks during the workday.

### 2.3 Leave Entitlements

- **Annual Leave:** Employees are entitled to 20 paid vacation days per year, subject to prior approval.

- **Sick Leave:** Up to 10 paid sick days annually, supported by a medical certificate if required.
- **Maternity/Paternity Leave:** Provided as per local labor laws and company provisions.
- **Unpaid Leave:** May be granted in exceptional cases with management consent.

## **2.4 Leave Application**

All leave requests must be submitted in writing through the company's HR system at least 7 days in advance, except in emergencies.

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# **3. Code of Ethics**

## **3.1 Integrity and Honesty**

Employees are expected to uphold the highest standards of honesty and integrity. Any form of dishonesty, fraud, or unethical behavior will result in immediate disciplinary action, including termination.

## **3.2 Confidentiality**

Employees must protect confidential company information, client data, and intellectual property. Sharing sensitive information outside the company without authorization is strictly prohibited.

## **3.3 Conflict of Interest**

Employees should avoid any personal, financial, or other interests that could conflict with their professional duties. Any potential conflicts must be disclosed to management immediately.

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# **4. Communication Policy**

## **4.1 Internal Communication**

Open, respectful, and timely communication is encouraged within teams and departments. Constructive feedback and active listening help maintain a positive work environment.

## **4.2 External Communication**

Only authorized personnel may communicate with clients, partners, media, or public on behalf of KHT Software Solutions. All public statements or press releases must be approved by management.

### **4.3 Use of Company Communication Tools**

Emails, messaging platforms, and other company communication tools should be used responsibly and primarily for work-related purposes. Personal use should be limited and must not interfere with productivity.

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## **5. IT and Security Policies**

### **5.1 Use of Company Equipment**

Company-provided equipment such as laptops, phones, and software must be used responsibly and for work-related tasks. Employees are responsible for maintaining these assets and reporting any damage or theft promptly.

### **5.2 Data Security**

Employees must adhere to best practices for data protection, including using strong passwords, regularly updating software, and avoiding unauthorized access to systems. Sharing login credentials is strictly forbidden.

### **5.3 Software Licensing**

Only legally licensed software approved by the IT department may be installed or used on company devices. Unauthorized software or pirated tools are prohibited.

### **5.4 Internet and Email Usage**

Internet access should be used primarily for work-related research and communication. Excessive personal use, accessing inappropriate content, or downloading unauthorized files is not allowed.

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## **6. Performance and Development**

### **6.1 Performance Reviews**

Regular performance appraisals will be conducted to provide feedback, set goals, and discuss professional development opportunities.

## **6.2 Training and Development**

KHT Software Solutions encourages continuous learning. Employees will have access to training programs, workshops, and certifications to enhance their skills and advance their careers.

## **6.3 Innovation and Suggestions**

We welcome and value employee suggestions for improving processes, products, or workplace culture. Innovation is key to our success, and creative ideas are encouraged.

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# **7. Health and Safety**

## **7.1 Safe Work Environment**

The company is committed to maintaining a safe and healthy workplace. Employees must comply with safety protocols and report any hazards immediately.

## **7.2 Ergonomics**

Workstations should be arranged to minimize physical strain. Employees are encouraged to take breaks and practice proper ergonomics.

## **7.3 Emergency Procedures**

Clear procedures for emergencies such as fire, medical incidents, or natural disasters will be communicated and practiced regularly.

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# **8. Disciplinary Actions**

Failure to comply with company policies may result in the following disciplinary actions based on severity:

- Verbal warning

- Written warning
- Suspension
- Termination of employment

The company reserves the right to take immediate action in cases of serious misconduct.

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## 9. Environmental Responsibility

KHT Software Solutions is committed to minimizing its environmental footprint. Employees are encouraged to:

- Reduce paper usage by adopting digital alternatives.
  - Practice energy-saving habits.
  - Dispose of electronic waste responsibly.
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## 10. Final Provisions

This policy document serves as a framework for maintaining a professional, ethical, and productive workplace. Management reserves the right to update these policies as needed. Employees will be notified of any changes promptly.

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## Acknowledgment

All employees are required to read, understand, and comply with the policies outlined above. Signing the acknowledgment form indicates agreement to abide by company rules and contribute positively to KHT Software Solutions.