

Kishore kumar Chaudhary

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CARRER OBJECTIVE

Dedicated student with theoretical experience seeking for an organization where I can enhance my knowledge and give my best to the organization.

To work for a professionally managed company with good organizational objective & friendly environment, in a capacity that offers responsibility, challenges, job satisfaction and scope for organizational and personal development and growth.

Work Experience

- Currently working in **Concentrix** from 19th November 2019.
 - **Position:-** Senior Representative, Operations
 - **Process:-** **Sprint (T-Mobile)** Networking
 - **Responsibilities: -**
Setting up, developing and maintaining Mobile **networks** within an organisation or between organisations. Offer support to users, who can be staff, clients, customers and suppliers, and troubleshoot any problems that arise.
 - Maximize network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
 - secure network systems by establishing and enforcing policies, and defining and monitoring access
 - provide remote troubleshooting and fault finding if issues occur upon initial installation
 - Optimize existing processes, and provide ongoing feedback on tools and processes.
 - Interpret customer feedback, monitor satisfaction and help drive programs to improve numbers.
- Worked in **GlobalLogic Technologies Limited** from 12th March 2018 to 5th November 2019
 - **Position:-** Analyst
 - **Role:-** Data Analyst

- **Responsibilities: -**

- Timely deliver different project's data at the highest possible quality standard.
- Quickly learn new project requirements.
- Help design processes for QA of entered data.
- Communicate and participate on project forums.

ACADEMICS QUALIFICATION

Degree	Stream	Board/ University	School/ College	Year of Passing	Percentage
B.Tech.	Computer Science	Apeejay Stya University	Apeejay Stya University	2017	61
12th	Science (Non-Medical)	CBSE	Gyan Sagar Public School	2013	60
10th	-	CBSE	Gyan Sagar Public School	2011	70

INTERNSHIP/PROJECTS/EXPERIENCE

- 3 weeks project in Design Tourism Website.
- 4 weeks project on SAP (system application programming, summer training, 2015).
- Attended Many Workshop in Network Bulls Where I Enhanced my knowledge about Computer Networking.
- 4 weeks Internship on ASP.net framework (summer training, 2016) in **Greenlam industries Pvt Ltd.**
 - **Description: -** Created an Online Examination Portal.
 - **Responsibilities: -** Worked as an active member of a group of 3 people and contributed in designing phase, coding and development process.
 - **Key Technologies:-**
 - Platform – ASP.Net, Power BI
 - Language-VB.Net, HTML
 - Database- SQL Server, Microsoft Excel

- 6 Months Industrial Training on Management Information System & Workflow in TSSC (Telecom Sector Skill Council)
- **Description:** - The Project Management Information System & Workflow is developed to keep the Records of the Company in a single Database that was implemented on the smart portal of the company.
- **Responsibilities:** - Worked as an active member of a group of 6 people and assist the team in Database Management system. Involved in low-level as well as high-level design and development of the application.
- **Key Technologies:-**
- Platform – RDBMS (Relational Database Management System) , Power BI Desktop and Dashboard
- Database- MySQL, Microsoft Access and Microsoft Excel

PERSONAL SKILL SETS

- Punctual , Receptive ,Positive Attitude, Cordial & Highly Determined
- Confidence level that helps in attaining the mental posture.
- Initiative for taking new responsibilities and high interpersonal skills.
- Like to interact with people to know them, understand and help them to solve their problems.
- Others: Computer Networking, Microsoft Excel, MySQL, MS SQL Server, Microsoft Power BI, Data Analytics, CRM (Customer Relationship Management), MS Office, Photo Editing, Video Editing.

COMMUNITY SERVICES/ CO-CURRICULAR ACTIVITIES

- Participated and Coordinated various Web Development Event in University.
- Participated in various Social Activities in University.
- Participated in various Sports Activities in University.