

# Madeline Dulchin

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[LinkedIn](#) | [GitHub](#) | [Medium](#) | [Dulchin Embroidery](#)

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## FULL-STACK SOFTWARE ENGINEER

Experienced in Full-Stack Web Development, including React, Ruby on Rails, JavaScript, SQL, Sinatra, HTML and CSS. Background in customer facing roles with strong communication, leadership, and problem-solving.

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## TECHNICAL SKILLS

Ruby, Ruby on Rails, SQL, Javascript, React, HTML, CSS, Github, Web Development, PostgreSQL, SQLite, SQL, Sinatra, ActiveRecord, Debugging

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## TECHNICAL PROJECTS

**ColorSkein** - [GitHub](#) | <https://colorskein.onrender.com/> | [Demo](#)

*Designed to make choosing embroidery thread colors simpler. Users input photos and are provided thread colors that match best, with options to edit*

- Developed with Ruby on Rails Backend, using RESTful conventions, and a React/ vanilla CSS front-end.
- Built, tested, and troubleshooted alone over the course of 3 weeks.

**NYCleans** - [Github](#) | [Demo](#)

*Sign up for local cleanup opportunities, or create a new one*

- Developed with React, Ruby on Rails, and vanilla CSS
- Integrated Google Maps API to create interactive creation and rendering of volunteer opportunities
- Created with 3 others in less than a week

**Reminiscent** - [Github Frontend](#) | [Github Backend](#) | [Demo](#)

*App that allows users to create and customize scented candles.*

- Built a full stack application with Ruby, Sinatra, and React, and vanilla CSS
- Worked with 3 teammates to create in less than a week

**Synodic** - [Github](#) | [Demo](#)

*Daily planning/wellness application that allows users to plan both morning and evening activities.*

- Engineered using a React front end, vanilla CSS, and several online API's.
- Created with 3 others in less than a week

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## EXPERIENCE

### Unum

*Customer Benefits Advisor*

Portland, ME

02/2021 - 08/2022

- Advised 50+ customers daily with short and long-term disability insurance claims and life insurance payments
- Leveraged 5+ software systems to ensure reliable information for customers and accurate internal documentation
- Maintained 99% accuracy and survey averages by efficiently and empathetically resolving customer issues

### Dulchin Embroidery

*Owner/Artist*

Brooklyn, NY

2021-present

- Hand embroidered a variety of clothes and canvases and marketed/sold pieces through Etsy and Instagram
- Featured in two shows, *2022 Village of New Paltz HPC Art Show* and *Verdant*

### The Body Shop

*Sales Associate*

Burlington, VT

09/19 - 11/20

- Maintained neatly stocked shelves while ensuring accurate inventory
- Drove sales by creating and strengthening relationships with repeat customers through product expertise

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## EDUCATION

### Flatiron School

Full Stack Web Development, Ruby on Rails and JavaScript program

Brooklyn, NY

09/2022 - 01/2023

### Bates College

Bachelor of Arts, English major; History minor; Public Health concentration. GPA: 3.8

Lewiston, ME

2015-2019