# Abdulhamit Akyilmaz

## **Personal Information**

Birthday 28.05.1993 National Austria

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Portfolio <a href="https://aakyilmaz.netlify.app/">https://aakyilmaz.netlify.app/</a>





## **Skills & Competencies**

Programming Languages Python3, HTML/CSS, JavaScript (in training)











System knowledge

Windows, Android, iOS

Command Line

IT-Security-Fundamentals

Troubleshooting and technical Support

Microsoft Office Suite

Soft Skills for IT Technical Problem Solving

Self-directed Learning

User Support/Helpdesk-Experience

**Documentation Skills** 

Customer Support Consulting and Sales

Conflict Management

**Multilingual Communication** 

Needs Analysis After-Sales Service

**Management** Team Leadership

Independent Work Employee Training Process Optimization Project Coordination

**Expertise** CRS-System (Amadeus, Sabre)

Basic Accounting Principles

Sales Processes Quality Assurance

International Business Relations

Language German first Language

Turkish second Language

08/2024 - actual Full-Stack Engineer - in training 04/2018 - 07/2024 Sales Account Manager - RIA Money Transfer, Vienna 04/2016 - 09/2016 Managing Director - HBS Investment s.r.o, Vienna 02/2015 - 04/2016 Travel Agency Assistant - HBS Varan Reisen Yilmaz GmbH, Innsbruck 05/2014-01/2015 Civil Service - Rotes Kreuz, Innsbruck 01/2013 - 04/2014 Travel Agency Assistant - HBS Varan Reisen Yilmaz GmbH, Innsbruck 2010 - 12/2012 Apprenticeship as a Travel Agency Assistant – HBS Varan Reisen Yilmaz GmbH, Innsbruck

## **Education**

08/2024 - 10/2024 Codecademy - Command Line

Codecademy – Python 3

Codecademy – OpenAl API Coding with Python Codecademy – HTML/CSS Responsive Design

2012 (1 Week) Intensive Course Englisch in ASA-Collage, USA/New York

2010 – 2013 Vocational School (Apprenticeship as a Travel Agency Assistant)

Vienna

2009 – 2010 Bundes Realgymnasium in der Au – Innsbruck

2008 – 2009 HTL- Anichstraße (Advanced Electrical Engineering) – Innsbruck

2008 (1 Month) Language Course Englisch, Malta 2006 – 2008 Wirtschaftshauptschule - Innsbruck

2003 – 2006 Bundes Realgymnasium Sillgasse - Innsbruck

1999 – 2003 Volksschule Pradl – Innsbruck

#### **Hobbies**

Reading Traveling

Movies/TV Series

PC und Console Gaming

Spending time with family and friends

