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✓ You've applied on 5 September 2023

## IT Support - Cloud Focused

Techtegrity

📍 Canberra ACT

📞 Help Desk & IT Support (Information & Communication Technology)

🕒 Full time

\$ \$65,000 – \$80,000 per year

Posted 8d ago

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Techtegrity is a growing and busy IT support business seeking a new team member to help with day to day IT support of our existing and growing customer base. The job is primarily an IT support and desktop maintenance

role based on the Microsoft cloud suite of products. With a lot of opportunity to learn from a highly capable team and hone your system admin skills and reach your goals.

We are seeking an IT professional who presents well to customers and is able hit the ground running. As a cloud first company, our ideal candidate knows their way around the M365 portal. Certainly beyond just creating and resetting passwords, anyone can do that.

As part of the role you will be regularly required to attend customer sites to resolve issues and complete projects as well as providing support remotely. As such you are required to be based in Canberra or the immediate area.

To be considered for this role you will need to **meet the following requirements:**

- Minimum 1 year recent IT support experience.
- Confident, with excellent customer relationship skills.
- Practical Practical Practical.
- Australian Drivers' License (or foreign equivalent of) with own vehicle
- M365/Azure Administration experience.
- Desktop support experience including deploying machines
- Basic understanding of LANs, networks and connectivity troubleshooting

Candidates with the following will **be highly regarded:**

- Prior experience working for a MSP (Managed Service Provider)
- Our ideal candidate has worked on deployments using Autopilot, Intune and is comfortable and familiar with the M365 endpoint portal
- M365 Certifications / Network Certifications
- Teams/SharePoint Administration
- Security Certifications
- Ability to write PowerShell scripts from scratch

Working from home is fine by us, not 100% of the time though. So you will be required to attend the office regularly as well.

We are looking to recruit as soon as possible and will remove this ad as soon as we have found a new team member.

Please note – Only shortlisted candidates will be contacted. Please do not call our office with a request to discuss this opportunity further. We will call you.

## Employer questions

Your application will include the following questions:

Which of the following statements best describes your right to work in Australia?

Do you have technical support experience?

What's your expected annual base salary?

How would you rate your English language skills?

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