Job Description
Dynamics Developer

Job Number	1861
Grade	ASC Grade 5
Engagement type	Full-time
Location	Canberra, ACT
Immediate manager	Application Development Manager
Branch	ICT
Security Clearance	AGSVA - Baseline
Date of Effect	13 October 2023

Sport has a place for everyone and delivers results that make Australia proud

The Australian Sports Commission (ASC) is the Australian Government agency responsible for supporting and investing in sport at all levels. Our role is to increase involvement in sport and enable continued international sporting success through leadership and development of a cohesive and effective sports sector, targeted financial support and the operation of the Australian Institute of Sport (AIS).

Sport drives all we do at the ASC, including our culture. We are committed to building a culture we can all be proud of, one that is based on our values of Respect, Integrity, Teamwork, and Excellence. From grassroots sport to elite international competition, we recognise the role sport can play in engaging every Australian. The actions we take to achieve our vision for reconciliation is outlined in our Innovate Reconciliation Action Plan (RAP).

☖ The Role

This role will contribute to the development and maintenance of technical platforms across SharePoint, CRM, integration, and analytics environments to ensure platform solutions provide reliable, secure, and efficient digital services for ASC. It will also proactively engage across ICT and its multi-disciplinary environment to prioritise and coordinate cohesive service delivery.

1. In consultation with the Application Development Manager, drive and implement the organisational strategic agenda to achieve section and business outcomes. This includes:
   - Develop ASC business capability, integration, reporting, and productivity solutions using ASC technology platforms to develop, debug, test, and deploy solutions.
   - Communicate effectively with stakeholders and ICT colleagues to design solutions that integrate to the enterprise architecture, security, and service resilience context.
   - Ensure development approaches align to best practice with a strong focus on developing sustainable solutions.
   - Develop documentation, flowcharts, layouts, diagrams, charts, code comments and clear code / configuration to facilitate a team-based approach to ongoing support and service resilience.
   - Build ASC technology environments within defined security and resilience measures and oversight of controls (including control measures for all changes to platform environments).
   - Contribute to the development of platform service approaches and standards to ensure that these services align to forward ASC strategy and ICT service performance objectives.
   - Actively participate in product design reviews by providing creative and practical ideas and solutions in a teamwork environment. Leading cooperative and creative design processes.
   - Integrate solutions and data into the broader platform ecosystem.
   - Support and troubleshoot issues that arise.
   - Contribute to long-term planning aligned to ASC strategy underpinned by core technology platforms that are reliable, secure, efficient and sustainable.
2. Assist in the development and implementation of sustainable business development plans, strategies, and systems.
3. Assist in the development and implementation of frameworks, policies, guidelines, and other resources that deliver business outcomes for ASC.
4. Actively promote and role model the ASC values of Excellence, Integrity, Respect and Teamwork, and contribute to positive organisational change, effective communication, and continuous improvement at ASC.
5. Work collaboratively as part of a high performing team/organisation, establishing and maintaining effective partnerships with key internal and/or external stakeholders to identify and deliver high quality business outcomes.

Key Capabilities

- Tertiary qualifications and/or business experience using structured methods.
- Experience and strong understanding of Microsoft Dynamics CRM and/or Azure integration services and reporting tools.
- Excellent communication and problem-solving skills with a demonstrated ability to communicate persuasively in both written and verbal communication.
- Demonstrated capacity to provide timely, compelling, and concise advice to inform executive members and senior leaders.
- Excellent understanding and knowledge of core Microsoft technologies.
- Ability to create high quality functional documentation and strong requirements gathering skills.
- Demonstrate experience leading development of fit-for-purpose solutions that are sustainable and secure.
- Ability to provide technical system solutions, specifying overall design direction and providing recommendations for complex technical issues.
- Understanding of current technologies and ability to map to future/emerging technologies/industry trends.
- Demonstrated ability undertake self-directed and autonomous work that delivers timely outcomes in a service performance context.
- Demonstrated knowledge of Cyber Security principles.
- Solid understanding of systems integration and product implementation approaches.

The Team

The Information, Communications & Technology (ICT) team is within the Technology Branch of the Australian Sports Commission (ASC). The section delivers a range of strategic and advisory services relating to ICT to ASC and the wider sport community through its internal capabilities. The section also coordinates ICT support services to the ASC through several internal and external capabilities and arrangements.

The Branch

The Technology branch shapes and drives the ASC's technology and digital strategy, to deliver capabilities and services for the ASC and the sector and ensure technology remains consistently integrated and leveraged across the business. The branch provides technical and digital expertise to ASC business areas, including delivering, maintaining, and supporting ICT architecture, digital platforms, and tools to enable ASC's delivery of effective digital experiences for the sector.

Employment Requirements

- The successful candidate will be subject to a National Police Criminal History Check and an International Police Criminal History Check if they have resided overseas for a period of 12 months or more in the last 10 years.
- The ASC's Child Safe Commitment provides insight into how seriously the organisation takes its responsibility to provide an environment that is caring, nurturing and safe. It is an essential requirement that all ASC employees obtain and maintain an active clearance/s to work with children.
- This position requires/may require weekend work, or outside ordinary work hours.
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- AGSVA (Baseline) - This position requires the holder to be able to obtain and maintain a AGSVA Security Clearance to Baseline. Candidates must be an Australian Citizen to meet eligibility requirements.