



✓ You've applied on 23 September 2023

IT Support Officer - Part Time



Michael Page

📍 Canberra ACT

📞 Help Desk & IT Support (Information & Communication Technology)

🕒 Contract/Temp

💰 \$32 - \$46 p.h. + 11% superannuation

Posted 2d ago

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We have a new Part Time (20 hours) IT Support Officer opportunity to join Australia's leading fisheries research organisation based in Canberra.

Client Details

The Fisheries Research & Development Corporation (FRDC) invests in research, development, and extension activities to increase economic, social, and environmental benefits for Australian fishing and aquaculture and the wider community. Our client's mission is to act as a national thought leader, facilitating knowledge creation,

collaboration, and innovation to shape the future of fishing and aquaculture in Australia for the benefit of the Australian people.

Description

FRDC is seeking experienced and motivated applicants to join our dynamic team in Canberra as an IT Support Officer. The position is responsible for providing level 1 IT Helpdesk support to the FRDC, and will assist in keeping the ICT systems secure and contribute to the development of ICT solutions.

- Provide Level 1 IT helpdesk support to FRDC.
- Assist in maintaining the security, availability, and resilience of ICT systems.
- Support the FRDC's ICT infrastructure, including computing, storage, network, security, and hybrid-cloud environments.
- Assist with the development, support, and maintenance of various systems and solutions, including SharePoint, Dynamics CRM, Nintex K2 Five, SQL Reporting Services, and Microsoft Power BI.
- Contribute to the development of ICT solutions and technological research and assist in communicating the implications to all FRDC staff members.
- Contribute to aligning the digital and ICT strategy with FRDC priority areas and strategies set by the ICT Manager

Profile

To excel in this role, applicants should have an Information Technology background and demonstrate experience in the following areas:

- Proficiency in effectively prioritising workloads.
- Familiarity with a diverse range of stakeholders.
- Proficiency in using computer programs and systems.
- Experience in project management is advantageous.
- Previous experience in Information Technology fields is highly valued.

- This position will require the individual to apply for an Australian Government baseline level security clearance.

Mandatory Requirements:

- Must be an Australian Citizen.
- Baseline security clearance is very highly regarded.
- Must be prepared to travel as and when required.
- Must be willing to undergo all Pre-employment Medical and Police checks.

Job Offer

- 20 hours per week across three days
- Three years non-ongoing
- Part Time or Casual employment options
- Part Time Hourly pay of \$32.00 to \$37.00 + 11% superannuation
- Casual Part Time pay of \$41.00 to \$46.00 + 11% superannuation
- Workplace flexibility
- Excellent team environment
- Free parking

The deadline for application submissions is 5:00pm Monday 16th October 2023.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Danielle Bogun on **0416 981 471** | **daniellebogun@pagepersonnel.com.au**

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