



End User Technician

Downer EDI Services Pty Ltd ★ 3.4 · [936 reviews](#)

📍 Canberra ACT

🏢 Help Desk & IT Support (Information & Communication Technology)

🕒 Full time

Posted 1d ago

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At DPS, you'll find purpose, impact and huge opportunity. Join us and help make it happen.

A real endeavour, achieved with you

As EUC Technician for a major Navy program, your responsibilities will include the rolling out of modernised ICT infrastructure with a primary focus on modern end user services technology stack. To succeed in this endeavour, you will contribute to the following aspects of the technology stack:

A real endeavour, shaped by you

As EUC Technician, you will rolling out of modernised ICT infrastructure with a primary focus on modern end user services technology stack. To succeed in this endeavour, you will contribute to the following aspects of the technology stack:

- Development, build and implementation of standardised windows operating environments (SOE)
- Integration of complex ICT infrastructure software and applications with platform operating systems
- Application packaging, virtualisation and deployment
- Proactive maintenance, patching and upgrading of the distributed enterprise solution
- Deployment of ICT infrastructure software and applications
- Development and build defect remediation

- Analyse, log, track, and resolve complex issues pertaining to Windows SOEs, and integrated business applications
- Creation and peer review of Standard Operating Procedure documentation (SOPs), build guides and related artefacts
- Integration and provisioning of privileged access workstations and virtual desktop infrastructure
- Close collaboration with technical stakeholders and wider delivery team

A real endeavour, driven by you

Our work is highly complex and confidential, so there are some things you must have to fulfil this role:

- You must have and maintain a **Negative Vetting 1 (NV1)** security clearance and ability to upgrade to NV2
- Strong appreciation for cybersecurity
- Excellent knowledge of systems maintenance and security vulnerability management

We're also looking for experience with:

- Modern Microsoft Windows SOE Development and Deployment
- Proven experience with Microsoft Active Directory
- Microsoft Deployment Toolkit & Windows Deployment Services
- Citrix Virtual Desktop Infrastructure Implementation & Maintenance
- Microsoft Windows Installer and App-V Experience
- Powershell scripting knowledge

Why Downer Professional Services?

At DPS, you'll find the opportunity to build something remarkable. Here are some of the reasons why our people love working here:

Work with purpose. You'll deliver or enable critical defence projects and programs in Australia, for Australia. Your expertise will help build sovereign capability.

Great projects, influence and impact. You might join us for the projects, but we think you'll stay for the impact you can have. With high project ownership, agile problem solving and accessible leaders, you can go further at DPS.

Your opportunity to build something remarkable. We're proud of all we've achieved. But there's much more to do. Together, we're building a better, stronger, more agile DPS. From process and systems to culture and communications, we're working hard to enable our teams to do their best work, whoever and wherever they are.

We encourage you to join us on our greatest endeavour. We'll support and recognise your contribution, and you'll also enjoy a range of benefits including:

- Veteran support initiatives and policies, including up to 20 days of Reservist Leave for veterans to remain connected as they transition out of active service
- An Employee Assistance Program providing access to professionals to support you (and your family) to achieve your personal or professional goals through wellbeing coaching, counselling, financial advice, legal advice and more.
- Affordable healthcare covers, discounted car purchase and rental (with selected brands), and other retail discounts.

To learn more about why our people choose DPS, read some of the stories of incredible people at our website.

Ready to join us on our biggest endeavour?

Take your career to the next level. Apply for this position.

Downer Professional Services is an equal opportunity employer committed to fostering a diverse and inclusive culture. We do not discriminate on the basis of gender, race, religion, colour, national origin, sexual orientation, age, marital status, veteran status, or disability. Accordingly, we encourage applications from people of diverse backgrounds, including First Nations People and those from culturally and linguistically diverse backgrounds.

Be careful

Don't provide your bank or credit card details when applying for jobs.

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Thinking about a career as a Technician?

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