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#### **About Me**

I'm very motivated and commited to what i do, because it's the small steps are what it takes to make the difference. Very ponctual and serious when it comes to time, because time is a double-edged sword.

#### Teamwork:

Excellent relational sense, and a great teamwork spirit.

#### Client-Side:

Welcoming, analysing the inquires and complete assistance of the costumer till statisfaction.

#### Contact



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## Education

2020 - Present

Certificate of Higher Technician in Multimedia Institue des Nouvelles Technologies Tunis, Tunisia

2016 - 2018

Bechalor's Degree, Computer Science Eszterházy Károly Egyetem Eger, Hungary

2014 - 2016

Bechalor's Multimedia
Higher Institute of Informatics
Kef, Tunis

# JOUDI Mohamed CS / BO Representative.

## **Experience**

#### **CUSTOMER SERVICE REPRESENTATIVE- Present**

Transcom/Tunisia

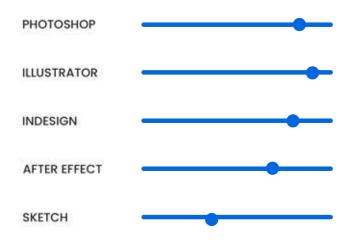
Our main mission is to take care of the services provided by our clients on regular basis. Solving issues like they never existed in the first place and providing customers in English/French market with the best assistance.

SALES REPRESENTATIVE- 2018

City sightseeing/ Budapest. Hungary

Our mission was to take care of the inquires in real life time of our customers all around the world. Recemmendations and suggestions regarding what to visit and where to go. Sales made me more open minded, more aware of customers satisfaction and how does it really

# **Professional Skills**



## Interests

Gaming Traveling Singing Sketching