

JONATHAN MEDALLA ALISTE

Full-Stack Developer

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GitHub | **Linkedin** | **Portfolio**

EDUCATION

INACAP

Programmer Analyst Degree

Santiago, Chile

March 2023 - December 2024

Liceo Industrial Hardware

Telecommunications Technician Degree

Santiago, Chile

March 1999 - December 2002

EXPERIENCE

VTR | Senior BackOffice Support Executive

Santiago, Chile | August 2009 - January 2023

- Failure analysis, correction of technical errors and provisioning of services on internal platforms.
- Proactive detection of massive failures, training of staff in error correction on the front line of support.
- Handling of large workloads and management of incidents at a technical and commercial level.

Konecta | Support Technician

Santiago, Chile | January 2007 - July 2009

- Customer service and fault detection
- Technical level corrections
- Installation of services and provisioning of equipment
- Configuration of internal and external equipment

Anovo | Mobile Equipment Repair Technician

Santiago, Chile | February 2003 - November 2006

- Analysis of electronic and software failures
- Electronic repair and replacement of terminals
- Software update and configuration of mobile devices

SKILLS

Programming Languages: Python, Javascript, Html, CSS

Libraries/Frameworks: React, Django, Bootstrap

Tools / Platforms: GitHub, VSCode

Databases: SQL, NoSQL

CERTIFICATIONS

- Full Stack Development - **INACAP**
- Database Design and Management - **INACAP**
- Agile Systems Design - **INACAP**
- Computer Support - **INACAP**
- Operating Systems Administration - **DUOC UC**