

MINEX360 SERVICES PROFILE

Introduction

MINEX 360 SERVICE LIMITED is a limited liability company registered in the Republic of Ghana. The Company is run on strong ethical principles and values which serve as critical guides to ensuring long-term trust for its services and brands. The Company's value-based Code of Business Conduct enjoins its staff to adhere to policies geared towards delivering exciting quality products and services to its clients in an ethical manner.

The Company understands its growth is hinged, critically, on the trust of its clients in the Company's good business conduct accentuated by the core values of honesty, integrity, compliance to the law, ethical behaviour, proactivity and respect.

Board, Management and Staff

The Company's Board of Directors, responsible for the its strategic direction, leadership and management control, comprises the Executive Chairman and two Non-Executive Directors.

Management of the Company comprises its Chief Vision Officer, Heads of Finance and Administration, Research & Development, Products & Happy Partners Team, and Coordinator of Mining Services.

The Company presently has a staff strength of fifty-five with strong and diverse backgrounds.

Services and Products

The company offers 24/7 technical support services for collision avoidance systems as well as dispatch monitoring services in the mining industry. It also collaborates with high-tech multinational companies to provide mining technology solutions, including installation of technical systems and equipment to the mining industry in Ghana and West Africa.

Additionally, the company is engaged in software development. In 2017, the company launched its innovative application for schools, namely, *SmartSapp*. The *SmartSapp* software application is currently used by many high-end international schools in Ghana.

The innovative *SmartSapp* application helps schools manage drop-off and pick-up of students to ensure **only authorised** persons can pick up children from the premises of schools during dismissal times. It also helps eliminate delays and traffic congestion during peak drop-off and pick-up times. SmartSapp offers parents peace of mind regarding the security of their children in schools as the problem of child kidnapping and/or stealing within school premises is effectively handled. Also, *SmartSapp* has a module for digitalisation of canteen operations into a cashless and paperless system. Again, it has the E-class, Online fee payment and Online Shop modules. *SmartSapp*, importantly, makes it easier for parents to be actively involved with their children's school life.

In the mining industry, MineX 360 Services Limited has been providing technical support services since 2012 to Goldfields Ghana Limited, Tarkwa, Newmont Golden Ridge Limited, Akyem, and Newmont Ghana Gold Limited, Ahafo.

Data Protection Policy

Data transmission between the SmartSapp and all servers and devices is encrypted and a firewall protects against attacks. A separate specialised technology protects against "Brute Force Attacks" while (HSTS) protects against packet sniffers. Enhanced server security - server hardening - protects against numerous attacks.

In Simple terms; your data/information is secured and safe on the *SmartSapp* platform. It's easy and user-friendly, well organized and has many features that makes it easy for you to be involved with your child's school life.

Clientele

The table below shows our clients in the mining industry and the relevant contact details

Name of Client	Contact Person	Phone No. of Contact Person	E-mail address of Contact Person
Newmont Ghana Gold Limited	Emmanuel Attifu	024433 0439	emmanuel.Attifu@newmont.com
Newmont Gold Resources Limited	Kwesi Aglago	054433 4085	kwesi.aglago@newmont.com
Goldfields Ghana Limited	Isaac Tandoh	054431 1009	isaacandrews.tandoh@goldfields.com

Additionally, we have collaborated with Hexagon Mining to deliver technical services to Goldfields Ghana Limited, Damang.

Shown in table below is a list of some of the schools which have been using SmartSapp for the past few years:

Client Schools & Contact Persons			
Dodi International School	Rising Sun Montessori Limited		
Sarah Quagraine	Sampson Amoako		
020 692 4657	020 300 3026		
quagraine_s@dodiinternational.com	sampson.amoako@therisingsunschools.com		
Ghana International School	Sunflower School		
Richard Agbettoh	Derek Amekortu		
050 167 2794	020 969 7080		
ragbettoh@gis.edu.gh	derek.amekortu@sunflowergh.org		
Country Kids International School	International Community school		
Nana Ama Asiedu	Ophelia Akom		
024 232 4935	0209391333		
nasiedu@countrykidsschool.edu.gh	ophelia.akom@icsghana.info		
Oakbridge International School	Afahjoy International School		
Eyram Awumey	Annobil Reuben		
054 379 3386	024 625 8910		
awumeyeyram@yahoo.com	atp4eva@gmail.com		
Gold Avenue School	Mary Star of the Sea School		
Elolo Bediako	Benedicta Ekenlebe		
054 708 6198	020 300 7774		
elolobediako2020@gamail.com	ekenlebie@gmail.com		

Conclusion

MINEX 360 SERVICES LIMITED is poised to deepen its impact in its areas of operation to ensure greater client satisfaction and maximize the value of the Company.



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