Needs Identification and Solution Proposal for Accra Grammar School

AGS Needs	SmartSapp Solution
Drop-off 1. Parents of students who are dropped off by the school bus or other people are unable to tell if their children were actually in school.	Parents receive SMS notification whenever their child is picked up from school.
2. The school is unable to accurately account for and track attendance of students due to inaccurate attendance information.	Effortlessly record student attendance records in quick simple steps, reducing traffic while maintaining quality and accurate information
3. Parents are unable to communicate effectively to the school when their children will be absent or late for school.	Parents can send absence and lateness requests which informs the school when a student will be absent. This ensures accurate records of all absences.
Pick-up 1. Parents have no way of knowing when a friend or someone else picks up their children from school. Parents sometimes get to the school before they are informed that someone else already picked up their child.	Parents receive SMS notification whenever their child is picked up from school.
2. Parents spend long periods of time waiting for their children to be released to them for pick up	SmartSapp "On My Way" helps notify school of a parents' estimated tie of arrival so they can prepare ahead for parents and avoid delays.
Child Security 1. During pickup, schools are unable to verify if people who want to pick up their friends' children have the permission to do so.	SmartSapp verifies the identity of pickup persons using photos and unique QR codes through the mobile app. QR codes can be printed for pickup persons as ID cards
Communication 1. Due to numerous, unorganized communication channels, parents miss important information and updates concerning their children in school.	Ensure parents never miss an important moment or update using a single, easy-to-manage channel of communication.
2. Some parents have privacy concerns	Through SmartSapp Connected community,

about their phone numbers being added on school whatsapp groups	there is no need to expose parents' numbers and privacy of members is secure.
Inability to send customised messages to parents	Send customized messages/ notifications to communicate with parents. For example during drop off, parents can be shown a message which says "child cannot be dropped off when fees are outstanding"

Click Link below to see how SmartSapp Works:

https://bit.ly/ssAutoAttendance