Joshua Brown

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EDUCATION

Bachelor of Science in Computer Science

Portland State University

Minor In Mathematics

Relevant Coursework

 Intro to Computer Science, Data Structures, Computer Systems Programming, Programming Methodologies & Implementation, Discrete Structures(1 & 2) Calc(1,2,3), Linear Algebra

EXPERIENCE

Field Services Technician (Information Technology)

April 2024 - Present

Graduation: May 2025

Portland, OR

Office Of Information Technology (PSU)

Portland OR

- Deep dive with computer hardware & software.
- Lots of experience with audio/video hardware & software.
- Collaborated with a team to solve complex IT problems.

Desk Operations Group (Information Technology)

September 2023 - Present

Computer Action Team (PSU)

Portland OR

- Improved on a bash script for checking printer levels around the PSU Engineering building.
- Familiar with ticketing systems.
- Proficient with Windows, Linux, Apple operating systems.

Software Developer

January, 2022 - October, 2022

LUMS R&D

Warrenton, OR

- Developed a Blockchain network to store data for vehicle liens and titles.
- Collaborated with partner developers using github to expedite the process.

Valet Supervisor

August, 2021 – Present

Towne Park LLC

Portland, OR

- Improved vehicle accounting software to run more efficiently.
- Featured in several positive reviews from guests.
- Ran valet operation by myself, or overseeing other valets many times throughout my time as an associate.

Server/Expeditor

March, 2021 – September, 2021

Columbia Hospitality

Cannon Beach, OR

- Featured in several positive personalized reviews through review mail and online review services.
- Led a team of guest service associates in hosting banquets such as high class weddings, celebrations, etc.

HONORS & ACTIVITIES or VOLUNTEER EXPERIENCE

Honors

- Admission into PSU Honors College
- o Dean's list recipient
- o President's list recipient

• Volunteer Experience

- Computer Action Team
- Team Member
 - Ski & Snowboard Club
 - o Table Tennis Club
 - o Intramural Basketball

SKILLS

- Proficient with programming languages:
 C++, C, Python, Assembly, Java
- Proficient in navigating/manipulating linux terminals
- 8 years of customer service experience
- Leadership skills, Resolving issues, User interaction
- Proficient with microsoft office software such as word, excel, powerpoint
- Experience with IT related concepts such as VPN, AV, ticket systems, OS, hardware