GIT LAB TASK MANAGEMENT/DEFECT REPORTING

Overview

- What is a Defect/Bug?
- What is a Defect Life Cycle?
- What status do we have for a task?
- How do we change the status?
- What is bug and bug reporting?
- What is a task?
- Task Status
- Task Assigning Parameters
- Priority of a task

What is a Defect/ Bug?

- A <u>defect</u> is a variation or deviation from the original business requirements
- A **bug** is the consequence/outcome of a coding fault
 - When a tester executes the test cases, he/she might come across the test result which is contradictory to expected result.
- This variation in the test result is referred as a Software Defect. These defects or variation
 are referred by different names in a different organization like issues, problem, bug or
 incidents.

A DEFECT REPORT SHOULD:

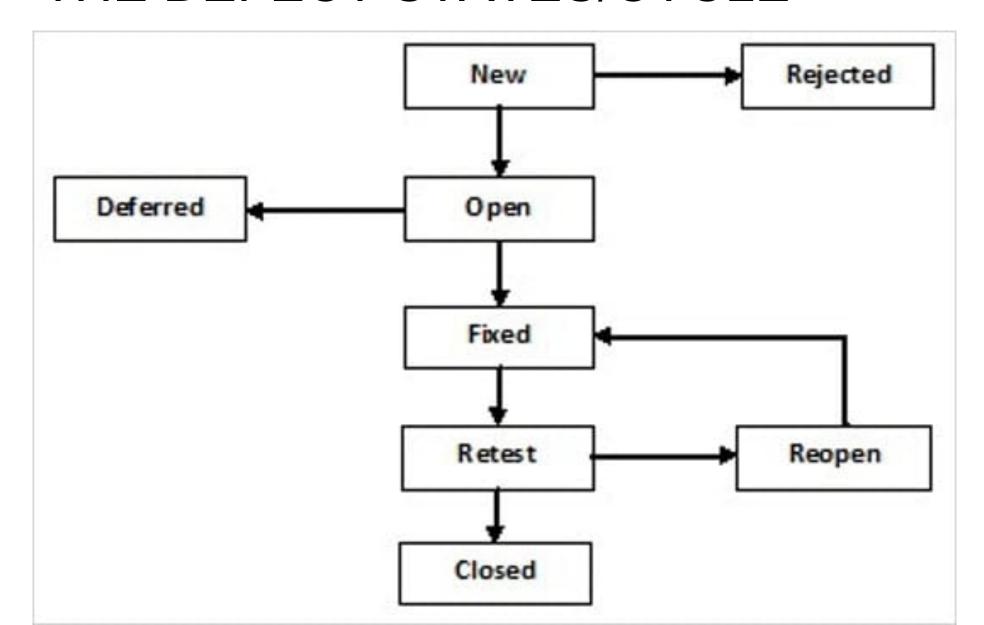
- Be well written.
- Reproducible: make it easy to reproduce the defect by developer
- **Specific**: be specific and to the point
- Informational: add more useful information
- Should have sufficient and high quality information to reproduce and fix defects in the software.
- Note: The report should also enable stakeholders to make wise decisions about the defects that need to be fixed.

A DEFECT LIFE CYCLE

Defect Life Cycle or Bug Life
Cycle in software testing is the
specific set of states that defect or
bug goes through in its entire life.

The **purpose** of Defect life cycle is to easily coordinate and communicate current status of defect which changes to various assignees and make the defect fixing process systematic and efficient.

THE DEFECT STATES/CYCLE



A DEFECT CYCLES

- New: When a new defect is logged and posted for the first time. It is assigned a status as NEW.
- Assigned: Once the bug is posted by the tester, the lead of the tester approves the bug and assigns the bug to the developer team
- Open/Active: The developer starts analyzing and works on the defect fix
- Fixed: When a developer makes a necessary code change and verifies the change, he or she can make bug status as "Fixed."
- **Verified**: The tester re-tests the bug after it got fixed by the developer. If there is no bug detected in the software, then the bug is fixed and the status assigned is "verified."
- Retest: Tester does the retesting of the code at this stage to check whether the defect is fixed by the developer or not and changes the status to "Re-test."

A DEFECT CYCLES cntd...

Reopen: If the bug persists even after the developer has fixed the bug, the tester changes the status to "reopened". Once again the bug goes through the life cycle.

Closed: If the bug is no longer exists then tester assigns the status "Closed."

Duplicate: If the defect is repeated twice or the defect corresponds to the same concept of the bug, the status is changed to "duplicate."

Rejected: If the developer feels the defect is not a genuine defect then it changes the defect to "rejected.".A defect can be rejected for any of the 3 reasons; viz - duplicate defect, NOT a Defect, Non Reproducible.

Deferred: If the present bug is not of a prime priority and if it is expected to get fixed in the next release, then status "Deferred" is assigned to such bugs

Defect Report Sample with data

Example: Defect Report for Employee Login Page

• **Defect id:** D001

Project Name: MyASP

Module Name: Login

• Sub Module Name: Employee Login

Type of Defect: Missing

• Status: New

Priority: High

Summary: Employee Login Page Not Opening

Description :

Enter Url

Click On the Employee Login Option

• **Expected Result:** Employee login page should get open

Actual Results: Employee login page does not get open

Reported By: ABC Tester

Assign To: XYZ Developer

Date & Time: 12/28/2019

TASKS

- Basically, finalized project requirements divided into individual sections.
- Tasks are created and assigned using different Task management tools such as
- Gitlab
- Other Defect tracking tools

TASK STATUS

- Backlog/ Open: Task is created but not assigned.
- To Do: Task has been assigned.
- In progress/ Doing: Started working on the task.
- Done/ Fixed : Task done by dev
- Review: Ready to be tested by QA
- Closed: Task Tested and Verified By QA

TASK ASSIGNING PARAMETERS

- 1. Subject
- 2. Description
- 3. Attachments
- 4. Assigning

1. Subject...

- Should cover THE MODULE NAME
- Should not include:
 - Long Explanations and unnecessary Information

Example:

[Profile Module] – Implement Personal Information Section

2. Description...

Should Contain:

A very brief explanation about the actual requirements of the tasks.

Steps to do the tasks.

Expected Result

Should Not Contain:

Informal Languages and texts

Same content as in Subjects

Deviation from subjects and unrelated issues

Example:

Subject:

[Profile Module] – Implement Personal Information Section

Description:

This module should allow the users to enter the user details like First name, Last name, Permanent Address, Temporary Address, Gender...etc.

Steps:

- a. Click on the Profile icon.
- b. Enter the First name.
- c. Enter the Last name.
- d. Upload the User Image
- e. Click on the Submit Button.

Expected Result: The user should be able to fill in the details and submit the form.

3. Attachments...

Can be:

- Documents (SRS portions)
- Design Links
- Understandable by novice (new user)

4. Assigning..

• Developer/programmer - particular project for particular purpose

Yourself

PRIORITY

Priority: How important it is to be done now.

Priority: High/ Medium /Low

Assignment

- 1. Create a Gitlab account->Project(public) and setup an issue board and create few issues/tasks with proper data. (gitlab.com)
- 2. Class Assignment: Class groupism

REFERENCE LINKS

1. Scrum VS Kanban board: https://www.lucidchart.com/blog/kanban-vs-scrum

1. Scrum Basics

What Is Scrum Methodology? & Scrum Project Management

