

# Full Stack Development with MERN

## Database Design and Development Report

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**Project Title:** Complaint Management System

**Date:** 21<sup>st</sup> July 2024

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### Objective

The objective of this report is to outline the database design and implementation details for the Complaint Management System project, including schema design and database management system (DBMS) integration.

### Technologies Used

- **Database Management System (DBMS):** MongoDB
- **Object-Document Mapper (ODM):** Mongoose

### Design the Database Schema

The database schema is designed to accommodate the following entities and relationships:

#### 1. StudentSchema

- Attributes: studentId, email, password

#### 2. employeeSchema

- Attributes: employeeId, email, password

#### 3. complaintSchema

- Attributes: complaintText, category, date, studentId, status

### Implement the Database using MongoDB

The MongoDB database is implemented with the following collections and structures:

Database Name: Schema

### 1. Collection: studentSchema

- Schema:

```
...  
  
{  
  studentId: { type: String, required: true, unique: true },  
  email: { type: String, required: true, unique: true },  
  password: { type: String, required: true },  
}  
...
```

### 2. Collection: employeeSchema

- Schema:

```
...  
  
{  
  employeeId: {type: String, required: true, unique: true},  
  email: {type: String, required: true, unique: true},  
  password: {type: String, required: true,,},  
}  
...
```

### 3. Collection: complaintSchema

- Schema:

```
...  
  
{  
  complaintText: { type: String, required: true },  
  category: { type: String, required: true },  
  date: { type: Date, default: () => new Date().toISOString().split('T')[0] },  
  studentId: { type: String, required: true },  
  status: {type:String, default:'Pending'}  
}  
...
```

## Integration with Backend

- Database connection:

```
1  const cors = require("cors");
2  const express = require("express");
3  const mongoose = require('mongoose');
4  const studentRoutes = require('./routes/studentRoutes');
5  const complaintRoutes = require('./routes/complaintRoutes');
6  const employeeRoutes = require('./routes/employeeRoutes');
7
8  const app = express();
9  const PORT = 8000;
10
11  app.use(
12    cors({
13      origin: 'http://localhost:3000'
14    })
15  );
16
17  mongoose.connect('mongodb://localhost:27017/ResolveRadar'
18    // , {useNewUrlParser: true, useUnifiedTopology: true,}
19  )
20    .then(() => {
21      console.log("Connected to MongoDB");
22    })
23    .catch((err) => {
24      console.log('Error connecting to the database', err.message);
25    });
26
27  // Middleware
28  app.use(express.json());
29
30  // Routes
31  app.use('/students', studentRoutes);
32  app.use('/complaints', complaintRoutes);
33  app.use('/employees', employeeRoutes);
34
35  // Error handling middleware
36  app.use((err, req, res, next) => {
37    console.error(err.stack);
38    res.status(500).send('Internal Server Error');
39  });
40
41  app.use((req, res, next) => {
42    console.log(`Request received at ${req.url}`);
43    next();
44  });
45
46  app.listen(PORT, () => {
47    console.log(`Server running on http://localhost:${PORT}`);
48  });
49
```

- The backend APIs interact with MongoDB using Mongoose ODM Key interactions include:
  - Students Management:**

### 1. Create a new student:

```
exports.createStudent = async (req, res) => {
  try {
    const { studentId, email, password } = req.body;
    console.log("Request body:", req.body);

    const existingStudent = await Student.findOne({ email });

    if (existingStudent) {
      return res.status(400).json({ message: 'Student already exists' });
    }

    const salt = await bcrypt.genSalt(10);
    const hashedPassword = await bcrypt.hash(password, salt);
    const newStudent = new Student({ studentId, email, password:
hashedPassword });
    await newStudent.save();

    res.status(201).json(newStudent);
  } catch (error) {
    console.error('Error creating student:', error); // Log the full error stack
    res.status(500).json({ message: 'Error creating student', error:
error.message });
  }
};
```

### 2. Get student by studentId:

```
exports.getStudentByStudentId = async (req, res) => {
  try {
    const student = await Student.findOne({ studentId: req.params.studentId
}).populate('complaints');
    if (!student) {
      return res.status(404).json({ message: 'Student not found' });
    }

    res.status(200).json(student);
  } catch (error) {
    res.status(500).json({ message: 'Error fetching student', error });
  }
};
```

### 3. Update student profile:

```
exports.updateStudentProfile = async (req, res) => {
  try {
    const { studentId, email, password } = req.body;
    const student = await Student.findOne({ studentId: req.params.studentId
});
```

```

    if (!student) {
      return res.status(404).json({ message: 'Student not found' });
    }

    if (email) {
      student.email = email;
    }
    if (password) {
      const salt = await bcrypt.genSalt(10);
      student.password = await bcrypt.hash(password, salt);
    }
    await student.save();
    res.status(200).json({ message: 'Profile updated successfully', student });
  } catch (error) {
    res.status(500).json({ message: 'Error updating profile', error });
  }
};

```

- **Employee Management:**

- 1. **Create a new employee:**

```

exports.createEmployee = async (req, res) => {
  try {
    const { employeeId, email, password } = req.body;
    console.log("Request body:", req.body);

    const existingEmployee = await Employee.findOne({ email });
    if (existingEmployee) {
      return res.status(400).json({ message: 'Employee already exists' });
    }
    const salt = await bcrypt.genSalt(10);
    const hashedPassword = await bcrypt.hash(password, salt);
    const newEmployee = new Employee({ employeeId, email, password:
hashedPassword });
    await newEmployee.save();
    res.status(201).json(newEmployee);
  } catch (error) {
    res.status(500).json({ message: 'Error creating employee', error });
  }
};

```

- 2. **Get employee by ID**

```

exports.getEmployeeById = async (req, res) => {
  try {
    const employee = await
Employee.findById(req.params.id).populate('complaints');
    if (!employee) {
      return res.status(404).json({ message: 'Employee not found' });
    }
    res.status(200).json(employee);
  }
};

```

```

    } catch (error) {
      res.status(500).json({ message: 'Error fetching employee', error });
    }
  };

```

### 3. Update employee profile:

```

exports.updateEmployeeProfile = async (req, res) => {
  try {
    const { employeeId, email, password } = req.body;
    const employee = await Employee.findOne({ employeeId:
req.params.employeeId });

    if (!employee) {
      return res.status(404).json({ message: 'Employee not found' });
    }

    if (email) {
      employee.email = email;
    }
    if (password) {
      const salt = await bcrypt.genSalt(10);
      employee.password = await bcrypt.hash(password, salt);
    }
    await employee.save();

    res.status(200).json({ message: 'Profile updated successfully', employee });
  } catch (error) {
    res.status(500).json({ message: 'Error updating profile', error });
  }
};

```

#### ○ Complaints management:

##### 1. Create a new complaint:

```

exports.createComplaint = async (req, res) => {
  try {
    const { complaintText, category, studentId } = req.body;

    const newComplaint = new Complaint({
      complaintText,
      category,
      studentId
    });
    const savedComplaint = await newComplaint.save();
    res.status(201).json(savedComplaint);
  } catch (error) {
    res.status(500).json({ message: 'Error creating complaint', error });
  }
};

```

2. **Get all complaints:**

```
exports.getAllComplaints = async (req, res) => {
  try {
    const complaints = await Complaint.find();
    res.status(200).json(complaints);
  } catch (error) {
    res.status(500).json({ message: 'Error fetching complaints', error });
  }
};
```

3. **Get complaint by ID:**

```
exports.getComplaintById = async (req, res) => {
  try {
    const complaint = await Complaint.find({ studentId: req.params.studentId });
    if (!complaint) {
      return res.status(404).json({ message: 'Complaint not found' });
    }
    res.status(200).json(complaint);
  } catch (error) {
    res.status(500).json({ message: 'Error fetching complaint', error });
  }
};
```

4. **Get complaints by Status:**

```
exports.getComplaintByStatus = async (req, res) => {
  try {
    const complaint = await Complaint.find({ status: req.params.status });
    if (!complaint) {
      return res.status(404).json({ message: 'Complaint not found' });
    }
    res.status(200).json(complaint);
  } catch (error) {
    res.status(500).json({ message: 'Error fetching complaint', error });
  }
};
```

5. **Mark a complaint as Done:**

```
exports.markAsDone = async (req, res) => {
  try {
    const complaint = await Complaint.findById(req.params.id);
    if (!complaint) {
      return res.status(404).json({ message: 'Complaint not found' });
    }
    complaint.status = 'Done';
    await complaint.save();
    res.json(complaint);
  }
};
```

```

    } catch (error) {
      res.status(500).json({ message: error.message });
    }
  };

```

6. **Mark a complaint as In Progress:**

```

exports.markAsInProgress = async (req, res) => {
  try {
    const complaint = await Complaint.findById(req.params.id);
    if (!complaint) {
      return res.status(404).json({ message: 'Complaint not found' });
    }
    complaint.status = 'In Progress';
    await complaint.save();
    res.json(complaint);
  } catch (error) {
    res.status(500).json({ message: error.message });
  }
};

```

7. **Delete a complaint:**

```

exports.deleteComplaint = async (req, res) => {
  try {
    const complaint = await Complaint.findById(req.params.id);
    if (!complaint) {
      return res.status(404).json({ message: 'Complaint not found' });
    }
    const student = await Student.findById(complaint.studentId);
    if (student) {
      student.complaints.pull(complaint._id);
      await student.save();
    }

    await complaint.remove();

    res.status(200).json({ message: 'Complaint deleted successfully' });
  } catch (error) {
    console.error('Error deleting complaint:', error);
    res.status(500).json({ message: 'Error deleting complaint', error });
  }
};

```