



VARA PRASAD MEE SALA

Jr. Software Engineer

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Summary

Software Engineer with strong backend fundamentals and hands-on experience in **ASP.NET, C#, SQL Server, and MVC architecture**. Developed web applications during training and worked on GenAI-based automation, ServiceNow, and application monitoring using AppDynamics. Passionate about building scalable .NET applications and continuously improving backend skills.

Education

**Saveetha School of Engineering ,
Chennai, Tamilnadu**

CSE(2020-2024)

Core Skills

➤ ASP.NET C# Linux GIT PL/SQL
➤ CI/CD Gen Ai SQL Server App Dynamics Web API
➤ Docker Open shift Microservices Service Now HTML, CSS, JS

Work Experience

Jr. Software Engineer

- Worked on ServiceNow application workflows and issue handling.
- Monitored applications using AppDynamics.
- Supported backend operations using PL/SQL and Linux.
- Assisted in performance analysis and incident resolution

Cognizant

Oct 2024-Present

Programmer Analyst

GenAI Project

- Worked on AI-based Ticket Categorization Assistant.
- Integrated backend services with Azure OpenAI.
- Automated ticket analysis, reporting, and data insights.
- Gained experience in backend APIs and AI-driven workflows

Programmer Analyst Trainee

- Trained in ASP.NET, C#, SQL Server, and MVC architecture.
- Developed a Food Booking System using ASP.NET MVC and SQL Server.
- Implemented backend logic, CRUD operations, and database integration.
- Worked with layered architecture and basic REST concepts.

Key Projects

Food Booking System

[ASP.NET](#) | C# | SQL Server | Angular

- Web-based food ordering application with user and admin modules.
- Implemented user authentication, menu listing, order placement, and order management.
- Backend developed using C# (ASP.NET MVC) with SQL Server for data storage.
- Frontend components built using Angular for dynamic UI and improved user experience.

AI Ticket Categorization & Assistant (GenAI Project)

Developed a GenAI-based ticket categorization assistant using Azure OpenAI, Python, Cosmos DB, and ServiceNow integration. Implemented RAG, embeddings, and automated ticket processing workflows