

A Report
On the work done during 3rd semester subject
Database Management System
of
B.Tech. Computer Engineering

Cricket Ticket Management System



Dharmsinh Desai University
October 2023

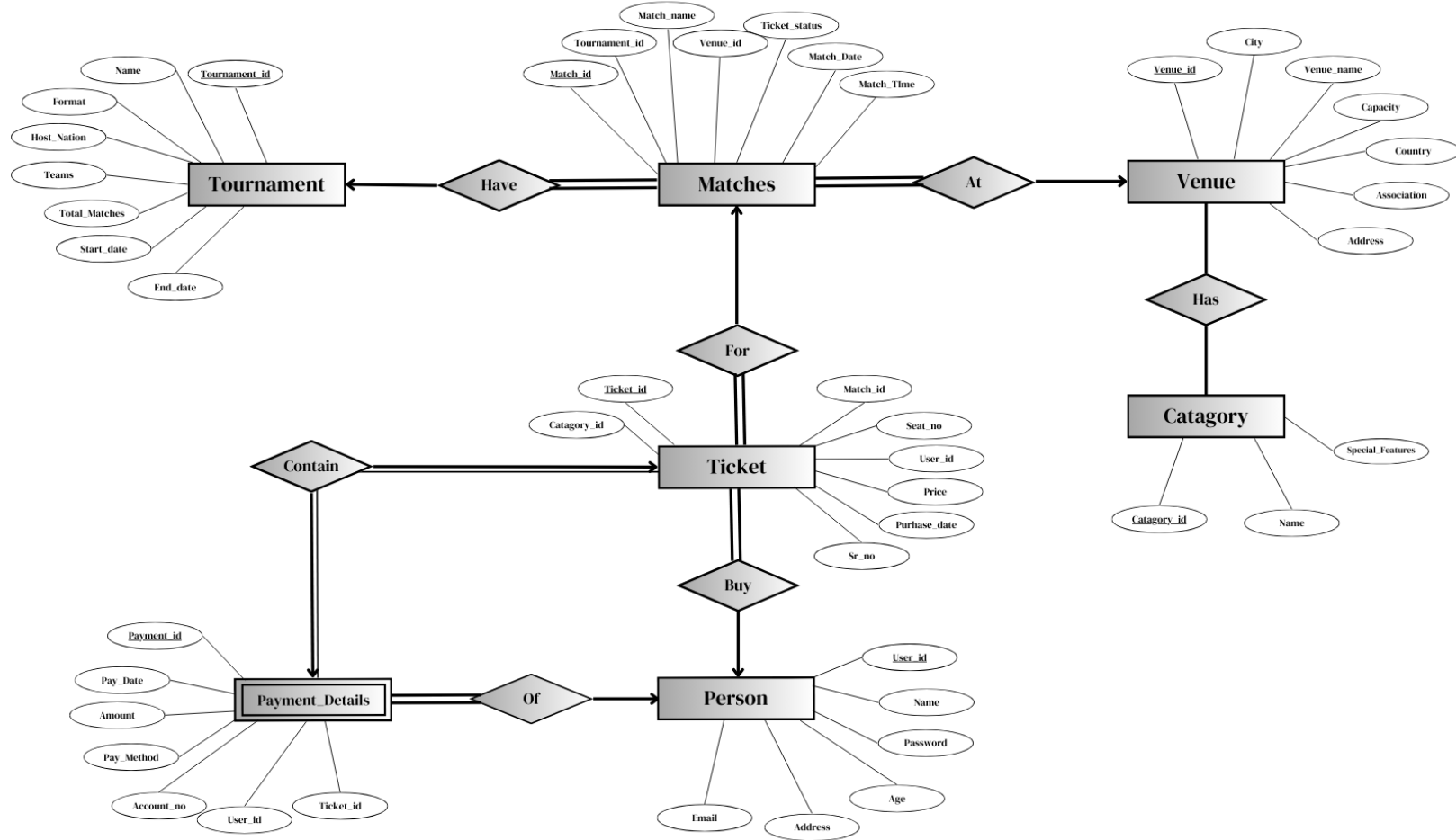
Table of Content

1. Brief information about the system.....	3
2. ER diagram.....	4
3. Schema.....	5
3.1 Tournament.....	6
3.2 Venue.....	7
3.3 Matches.....	8
3.4 Category.....	9
3.5 Person.....	10
3.6 Ticket.....	11
3.7 Payment_Details.....	12
4. Normalization Comments.....	13
5. CRUD.....	14
5.1 Create.....	15
5.2 Read.....	17
5.3 Update.....	18
5.4 Delete.....	18
6. References.....	19

Brief Information about the system

- ❖ The Cricket Ticket Management System is for efficiently handling the entire ticketing process for various events and venues.
- ❖ This Ticket Management System simplifies the ticketing process, making it easier for cricket boards to sell tickets, for audiences to purchase and manage tickets, and for venues to ensure a smooth entry process.
- ❖ It offers user-friendly booking interfaces, secure payment processing, and digital tickets.

ER Diagram



Schema

- **Tournament**(Tournament id, Name, Format, Host_nation, Teams, Total_matches, Start_date, End_date)
- **Venue**(Venue id, Venue_name, City, Country, Capacity, Association, Address)
- **Matches**(Match id, Match_name, Tournament_id, Venue_id, Ticket_status, Match_date, Match_time)
- **Category**(Category id, Name, Special_feature)
- **Person**(User id, Name, Password, Age, Address, Email)
- **Ticket**(Ticket id, Match_id, Category_id, Seat_no, Price, User_id, Sr_no, Purchase_date)
- **Payment_Details**(Payment id, User_id, Account_no, Amount, Pay_method, Pay_date, Ticket_id)
- **Has**(Category id, Venue id)

❖ Tournament

```
CREATE TABLE Tournament (  
    Tournament_id INT PRIMARY KEY,  
    Name VARCHAR(50) NOT NULL,  
    Format VARCHAR(50),  
    Host_nation VARCHAR(50),  
    Teams INT NOT NULL,  
    Total_matches INT NOT NULL,  
    Start_date DATE,  
    End_date DATE  
);
```

```
INSERT INTO Tournament  
VALUES(1, 'Cricket World Cup 2023', 'ODI', 'India', 10, 48, '05-Oct-2023', '19-Nov-2023');  
INSERT INTO Tournament  
VALUES(2, 'T20 World Cup 2024', 'T20', 'Australia', 20, 55, '04-Jun-2024', '30-Jun-2024');  
INSERT INTO Tournament  
VALUES(3, 'Asia Cup 2024', 'T20', 'India', 6, 13, '20-Feb-2024', '04-Mar-2024');  
INSERT INTO Tournament  
VALUES(4, 'WTC 2023-25', 'Test', 'England', 9, 69, '16-Jun-2023', '11-Jun-2025');  
INSERT INTO Tournament  
VALUES(5, 'IPL 2024', 'T20', 'India', 10, 74, '28-Mar-2024', '27-May-2024');  
INSERT INTO Tournament  
VALUES(6, 'Ashes 2025-26', 'Test', 'Australia', 2, 5, '28-Nov-2025', '14-Jan-2026');
```

TOURNAMENT_ID	NAME	FORMAT	HOST_NATION	TEAMS	TOTAL_MATCHES	START_DATE	END_DATE
1	Cricket World Cup 2023	ODI	India	10	48	05-OCT-23	19-NOV-23
2	T20 World Cup 2024	T20	Australia	20	55	04-JUN-24	30-JUN-24
3	Asia Cup 2024	T20	India	6	13	20-FEB-24	04-MAR-24
4	WTC 2023-25	Test	England	9	69	16-JUN-23	11-JUN-25
5	IPL 2024	T20	India	10	74	28-MAR-24	27-MAY-24
6	Ashes 2025-26	Test	Australia	2	5	28-NOV-25	14-JAN-26

❖ Venue

```
CREATE TABLE Venue (  
    Venue_id INT PRIMARY KEY,  
    Venue_name VARCHAR(100) NOT NULL,  
    City VARCHAR(50) NOT NULL,  
    Country VARCHAR(50),  
    Capacity INT,  
    Association VARCHAR(100),  
    Address VARCHAR(255)  
);
```

```
INSERT INTO Venue VALUES (1, 'Narendra Modi Stadium', 'Ahmedabad', 'India', 132000, 'Gujarat Cricket Association', 'Sardar Vallabhbhai Patel Sports Complex, Ahmedabad, Gujarat, India');
```

```
INSERT INTO Venue VALUES (2, 'Wankhede Stadium', 'Mumbai', 'India', 45000, 'Mumbai Cricket Association', 'Churchgate, Mumbai, Maharashtra, India');
```

```
INSERT INTO Venue VALUES (3, 'Chinnaswamy Stadium', 'Bangalore', 'India', 40000, 'Karnataka Cricket Association', 'Cubbon Road, Bangalore, Karnataka, India');
```

```
INSERT INTO Venue VALUES (4, 'Chepauk Stadium', 'Chennai', 'India', 35000, 'Tamil Nadu Cricket Association', 'Victoria Hostel Road, Chepauk, Chennai, Tamil Nadu, India');
```

```
INSERT INTO Venue VALUES (5, 'Eden Gardens', 'Kolkata', 'India', 80000, 'Cricket Association of Bengal', 'Acharya Jagadish Chandra Bose Road, Near Eden Garden Stadium, Fort William, Hastings, Kolkata, West Bengal 700021');
```

```
INSERT INTO Venue VALUES (6, 'MCG', 'Melbourne', 'Australia', 100000, 'Cricket Australia', 'Brunton Road, Melbourne, Victoria 3002');
```

```
INSERT INTO Venue VALUES (7, 'SCG', 'Sydney', 'Australia', 56000, 'Cricket Australia', 'Driver Avenue, Moore Park, New South Wales 2021');
```

VENUE_ID	VENUE_NAME	CITY	COUNTRY	CAPACITY	ASSOCIATION	ADDRESS
1	Narendra Modi Stadium	Ahmedabad	India	132000	Gujarat Cricket Association	Sardar Vallabhbhai Patel Sports Complex, Ahmedabad, Gujarat, India
2	Wankhede Stadium	Mumbai	India	45000	Mumbai Cricket Association	Churchgate, Mumbai, Maharashtra, India
3	Chinnaswamy Stadium	Bangalore	India	40000	Karnataka Cricket Association	Cubbon Road, Bangalore, Karnataka, India
4	Chepauk Stadium	Chennai	India	35000	Tamil Nadu Cricket Association	Victoria Hostel Road, Chepauk, Chennai, Tamil Nadu, India
5	Eden Gardens	Kolkata	India	80000	Cricket Association of Bengal	Acharya Jagadish Chandra Bose Road, Near Eden Garden Stadium, Fort William, Hastings, Kolkata, West Bengal 700021
6	MCG	Melbourne	Australia	100000	Cricket Australia	Brunton Road, Melbourne, Victoria 3002
7	SCG	Sydney	Australia	56000	Cricket Australia	Driver Avenue, Moore Park, New South Wales 2021

❖ Matches

```
CREATE TABLE Matches (
  Match_id INT PRIMARY KEY,
  Match_name VARCHAR(255),
  Tournament_id INT,
  Venue_id INT,
  Ticket_status VARCHAR(50),
  Match_date DATE,
  Match_time VARCHAR(20),
  FOREIGN KEY (Tournament_id) REFERENCES Tournament(Tournament_id),
  FOREIGN KEY (Venue_id) REFERENCES Venue(Venue_id)
);
```

```
INSERT INTO Matches VALUES (1, 'Ind vs Pak', 1, 1, 'Available', '14-Oct-2023','3:00 PM');
INSERT INTO Matches VALUES(2, 'Eng vs Nz', 1, 5, 'Available', '20-Oct-2023','3:00 PM');
INSERT INTO Matches VALUES(3, 'Aus vs Eng', 1, 2, 'Available', '21-Oct-2023','10:30 PM');
INSERT INTO Matches VALUES(4, 'Ind vs Nz', 2, 3, 'Available', '25-Jun-2024','8:00 PM');
INSERT INTO Matches VALUES(5, 'Sl vs Ban', 3, 13, 'Available', '23-Feb-2024','3:30 PM');
INSERT INTO Matches VALUES(6, 'Ind vs Pak', 2, 6, 'Available', '30-Jun-2024','8:00 PM');
INSERT INTO Matches VALUES(7, 'Aus vs Eng', 6, 7, 'Available', '28-Nov-2025','11:00 AM');
INSERT INTO Matches VALUES(8, 'Aus vs Eng', 6, 8, 'Available', '04-Jan-2026','11:00 AM');
```


MATCH_ID	MATCH_NAME	TOURNAMENT_ID	VENUE_ID	TICKET_STATUS	MATCH_DATE	MATCH_TIME
1	Ind vs Pak	1	1	Available	14-OCT-23	3:00 PM
2	Eng vs Nz	1	5	Available	20-OCT-23	3:00 PM
3	Aus vs Eng	1	2	Available	21-OCT-23	10:30 PM
4	Ind vs Nz	2	3	Available	25-JUN-24	8:00 PM
5	Sl vs Ban	3	13	Available	23-FEB-24	3:30 PM
6	Ind vs Pak	2	6	Available	30-JUN-24	8:00 PM
7	Aus vs Eng	6	7	Available	28-NOV-25	11:00 AM
8	Aus vs Eng	6	8	Available	04-JAN-26	11:00 AM

❖ Category

```
CREATE TABLE Category (
  Category_id INT PRIMARY KEY,
  Name VARCHAR(50) NOT NULL,
  Special_feature VARCHAR(255)
);
```

```
INSERT INTO Category VALUES (1, 'General Admission', 'Standard seating with basic amenities');
INSERT INTO Category VALUES (2, 'VIP Lounge', 'Exclusive access to VIP facilities and services');
INSERT INTO Category VALUES (3, 'Premium Box', 'Private seating with a great view of the match');
INSERT INTO Category VALUES (4, 'Hospitality Suite', 'Luxurious seating with gourmet dining options');
INSERT INTO Category VALUES (5, 'Front Row VIP', 'Front-row seating with the closest view of the action');
INSERT INTO Category VALUES (6, 'Platinum Skybox', 'Luxurious skybox seating with panoramic views and premium services');
```

CATEGORY_ID	NAME	SPECIAL_FEATURE
1	General Admission	Standard seating with basic amenities
2	VIP Lounge	Exclusive access to VIP facilities and services
3	Premium Box	Private seating with a great view of the match
4	Hospitality Suite	Luxurious seating with gourmet dining options
5	Front Row VIP	Front-row seating with the closest view of the action
6	Platinum Skybox	Luxurious skybox seating with panoramic views and premium services

❖ Person

```
CREATE TABLE Person (
  User_id INT PRIMARY KEY,
  Name VARCHAR(100) NOT NULL,
  Password VARCHAR(255) NOT NULL,
  Age INT,
  Address VARCHAR(255),
  Email VARCHAR(100) UNIQUE NOT NULL
);
```

```
INSERT INTO Person VALUES (1, 'Rohit Sharma', '264', 34, 'Mumbai, India', 'rohit@gmail.com');
INSERT INTO Person VALUES (2, 'KL Rahul', '112', 29, 'Bangalore, India', 'klrahul@gmail.com');
INSERT INTO Person VALUES (3, 'Virat Kohli', '183', 32, 'Delhi, India', 'virat@gmail.com');
INSERT INTO Person VALUES (4, 'Mitchell Starc', '6/28', 31, 'Sydney, Australia', 'mitchell@gmail.com');
INSERT INTO Person VALUES (5, 'Trent Boult', '7/34', 32, 'Tauranga, New Zealand', 'trent@gmail.com');
```

USER_ID	NAME	PASSWORD	AGE	ADDRESS	EMAIL
1	Rohit Sharma	264	34	Mumbai, India	rohit@gmail.com
2	KL Rahul	112	29	Bangalore, India	klrahul@gmail.com
3	Virat Kohli	183	32	Delhi, India	virat@gmail.com
4	Mitchell Starc	6/28	31	Sydney, Australia	mitchell@gmail.com
5	Trent Boult	7/34	32	Tauranga, New Zealand	trent@gmail.com

❖ Ticket

```
CREATE TABLE Ticket (
  Ticket_id INT PRIMARY KEY,
  Match_id INT,
  Category_id INT,
  Seat_no VARCHAR(10) NOT NULL,
  Price DECIMAL(10, 2) NOT NULL,
  User_id INT,
  Sr_no INT NOT NULL,
  Purchase_date DATE NOT NULL,
  FOREIGN KEY (Match_id) REFERENCES Matches(Match_id),
  FOREIGN KEY (Category_id) REFERENCES Category(Category_id),
  FOREIGN KEY (User_id) REFERENCES Person(User_id)
);
```

```
INSERT INTO Ticket VALUES (1, 1, 1, 'VIP1', 200000, 1, 101, '20-July-2023');
INSERT INTO Ticket VALUES (2, 1, 1, 'VIP2', 200000, 1, 102, '20-July-2023');
INSERT INTO Ticket VALUES (3, 2, 2, 'GA1', 5000, 2, 103, '20-July-2023');
INSERT INTO Ticket VALUES (4, 2, 2, 'GA2', 5000, 2, 104, '20-July-2023');
INSERT INTO Ticket VALUES (5, 3, 3, 'PB1', 15000, 3, 105, '20-July-2023');
INSERT INTO Ticket VALUES (6, 3, 3, 'PB2', 15000, 3, 106, '20-July-2023');
```

TICKET_ID	MATCH_ID	CATEGORY_ID	SEAT_NO	PRICE	USER_ID	SR_NO	PURCHASE_DATE
1	1	1	VIP1	200000	1	101	20-JUL-23
2	1	1	VIP2	200000	1	102	20-JUL-23
3	2	2	GA1	5000	2	103	20-JUL-23
4	2	2	GA2	5000	2	104	20-JUL-23
5	3	3	PB1	15000	3	105	20-JUL-23
6	3	3	PB2	15000	3	106	20-JUL-23

❖ Payment_details

```
CREATE TABLE Payment_Details (
  Payment_id INT PRIMARY KEY,
  User_id INT,
  Account_no VARCHAR(20),
  Amount DECIMAL(10, 2) NOT NULL,
  Pay_method VARCHAR(50),
  Pay_date DATE,
  Ticket_id INT,
  FOREIGN KEY (User_id) REFERENCES Person(User_id),
  FOREIGN KEY (Ticket_id) REFERENCES Ticket(Ticket_id)
);
```

```
INSERT INTO payment_details VALUES (1, 1, 'XXXX-XXXX-XXXX-1234', 200000, 'Credit Card', '20-July-2023', 1);
INSERT INTO payment_details VALUES (2, 1, 'XXXX-XXXX-XXXX-1234', 200000, 'Credit Card', '20-July-2023', 2);
INSERT INTO payment_details VALUES (3, 2, 'XXXX-XXXX-XXXX-5678', 5000, 'PayPal', '20-July-2023', 3);
INSERT INTO payment_details VALUES (4, 2, 'XXXX-XXXX-XXXX-5678', 5000, 'PayPal', '20-July-2023', 4);
```

PAYMENT_ID	USER_ID	ACCOUNT_NO	AMOUNT	PAY_METHOD	PAY_DATE	TICKET_ID
1	1	XXXX-XXXX-XXXX-1234	200000	Credit Card	20-JUL-23	1
2	1	XXXX-XXXX-XXXX-1234	200000	Credit Card	20-JUL-23	2
3	2	XXXX-XXXX-XXXX-5678	5000	PayPal	20-JUL-23	3
4	2	XXXX-XXXX-XXXX-5678	5000	PayPal	20-JUL-23	4
5	3	XXXX-XXXX-XXXX-9876	15000	Credit Card	20-JUL-23	5
6	3	XXXX-XXXX-XXXX-9876	15000	Credit Card	20-JUL-23	6

Normalization comments

- In the Matches table, we have a dependency on Tournament_id and Venue_id. To avoid redundancy, we can create a new table Tournament_Match to link tournaments with matches. Similarly, we can create a new table Venue_Match to link venues with matches.
 - Tournament_Match (Tournament_Match_id, Tournament_id, Match_id)
 - Venue_Match (Venue_Match_id, Venue_id, Match_id)

- In the Ticket table, we have a dependency on Match_id, Category_id, and User_id. We can create a new table Match_Ticket to link matches with tickets, and a table User_Ticket to link users with tickets. This will eliminate redundancy.
 - Match_Ticket (Match_Ticket_id, Match_id, Category_id, Seat_no, Price, Sr_no, Purchase_date)
 - User_Ticket (User_Ticket_id, User_id, Ticket_id)

CRUD

1. Create

```
CREATE TABLE Tournament (  
    Tournament_id INT PRIMARY KEY,  
    Name VARCHAR(50) NOT NULL,  
    Format VARCHAR(50),  
    Host_nation VARCHAR(50),  
    Teams INT NOT NULL,  
    Total_matches INT NOT NULL,  
    Start_date DATE,  
    End_date DATE  
);
```

```
CREATE TABLE Venue (  
    Venue_id INT PRIMARY KEY,  
    Venue_name VARCHAR(100) NOT NULL,  
    City VARCHAR(50) NOT NULL,  
    Country VARCHAR(50),  
    Capacity INT,  
    Association VARCHAR(100),  
    Address VARCHAR(255)  
);
```

```
CREATE TABLE Ticket (  
    Ticket_id INT PRIMARY KEY,  
    Match_id INT,  
    Category_id INT,  
    Seat_no VARCHAR(10) NOT NULL,  
    Price DECIMAL(10, 2) NOT NULL,  
    User_id INT,  
    Sr_no INT NOT NULL,  
    Purchase_date DATE NOT NULL,  
    FOREIGN KEY (Match_id) REFERENCES Matches(Match_id),  
    FOREIGN KEY (Category_id) REFERENCES Category(Category_id),  
    FOREIGN KEY (User_id) REFERENCES Person(User_id)  
);
```

```
CREATE TABLE Matches (  
    Match_id INT PRIMARY KEY,  
    Match_name VARCHAR(255),  
    Tournament_id INT,  
    Venue_id INT,  
    Ticket_status VARCHAR(50),  
    Match_date DATE,  
    Match_time VARCHAR(20),  
    FOREIGN KEY (Tournament_id) REFERENCES Tournament(Tournament_id),  
    FOREIGN KEY (Venue_id) REFERENCES Venue(Venue_id)  
);
```

```
CREATE TABLE Category (  
    Category_id INT PRIMARY KEY,  
    Name VARCHAR(50) NOT NULL,  
    Special_feature VARCHAR(255)  
);
```

```
CREATE TABLE Person (  
    User_id INT PRIMARY KEY,  
    Name VARCHAR(100) NOT NULL,  
    Password VARCHAR(255) NOT NULL,  
    Age INT,  
    Address VARCHAR(255),  
    Email VARCHAR(100) UNIQUE NOT NULL  
);
```

```
CREATE TABLE Payment_Details (  
    Payment_id INT PRIMARY KEY,  
    User_id INT,  
    Account_no VARCHAR(20),  
    Amount DECIMAL(10, 2) NOT NULL,  
    Pay_method VARCHAR(50),  
    Pay_date DATE,  
    Ticket_id INT,  
    FOREIGN KEY (User_id) REFERENCES Person(User_id),  
    FOREIGN KEY (Ticket_id) REFERENCES Ticket(Ticket_id)  
);
```


2. Read

- **Select * from Tournament;**

TOURNAMENT_ID	NAME	FORMAT	HOST_NATION	TEAMS	TOTAL_MATCHES	START_DATE	END_DATE
1	Cricket World Cup 2023	ODI	India	10	48	05-OCT-23	19-NOV-23
2	T20 World Cup 2024	T20	Australia	20	55	04-JUN-24	30-JUN-24
3	Asia Cup 2024	T20	India	6	13	20-FEB-24	04-MAR-24
4	WTC 2023-25	Test	England	9	69	16-JUN-23	11-JUN-25
5	IPL 2024	T20	India	10	74	28-MAR-24	27-MAY-24
6	Ashes 2025-26	Test	Australia	2	5	28-NOV-25	14-JAN-26

- **SELECT * FROM Matches WHERE Match_name = 'Ind vs Pak' AND Tournament_id = 1;**
 - Shows Ind vs Pak Match of Cricket World Cup 2023
- **SELECT * FROM Matches**
WHERE Tournament_id = (SELECT Tournament_id FROM Tournament WHERE Name = 'Ashes 2025-26');
 - Shows all matches of Ashes 2025-26
- **SELECT DISTINCT P.Name FROM Person P**
INNER JOIN Ticket T ON P.User_id = T.User_id
INNER JOIN Matches M ON T.Match_id = M.Match_id
INNER JOIN Venue V ON M.Venue_id = V.Venue_id
WHERE V.Venue_name = 'Wankhede Stadium' AND T.Price > 4000;
 - Shows all users who buy tickets greater than 4000 price at Wankhede stadium
- **SELECT Venue_name, Capacity FROM Venue WHERE Capacity > 80000;**
 - Shows venues with capacity > 80000

3.Update

- **UPDATE Ticket SET Price = 22000 WHERE Ticket_id = 1;**
 - Update the price of a specific ticket
- **UPDATE Matches SET Match_date = '15-Oct-2023', Match_time = '4:00 PM' WHERE Match_id = 1;**
 - Update the match date and time
- **UPDATE Category**
SET Special_feature = 'Enhanced seating experience with complimentary snacks'
WHERE Category_id = 2;
 - Update the special feature of a category
- **UPDATE Matches m**
SET m.Ticket_status = 'Sold Out'
WHERE NOT EXISTS (
SELECT 1
FROM Ticket t
WHERE m.Match_id = t.Match_id AND m.Ticket_status = 'Available'
);
 - update the Ticket_status in the Ticket table to 'Sold Out' for all matches that have no available tickets

4.Delete

- **DELETE FROM Category WHERE Special_feature = 'Luxurious seating with gourmet dining options';**
 - Delete all rows from the Category table where Special_feature is like this
- **DELETE FROM Ticket WHERE User_id IS NULL;**
 - remove all tickets that do not have an associated user

References

- Henry Korth Book for designing ER Diagram
- Canva to create the ER diagram digitally