

# MEET GAMI

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## TECHNICAL SKILLS

**Languages:** Java, JavaScript, HTML5/HTML, CSS3/CSS, Python, PostgreSQL, MySQL, RDBMS, MongoDB

**Frameworks:** Spring, Spring Boot, Bootstrap, Node.js, React.js/React

**Tools:** JSP, GitLab, GitHub, Micro Services, Linux

**Soft Skills:** Problem-Solving, Teamwork, Adaptability, Time Management, Critical Thinking

## EDUCATION

**B.Tech. in Information Technology**

Graduated 05 2020

Parul University at Vadodara

8.0 CGPA

## SUMMARY

Experienced Senior Full Stack Java Developer with 4.5 years of expertise in backend development, frontend architecture, and building responsive web applications. Proficient in Java, JavaScript, Python, HTML, CSS, and frameworks like React.js. Skilled in developing APIs, optimizing system performance, and web design. Strong background in ERP/CRM systems, MySQL, PostgreSQL, and other RDBMS, as well as Linux server environments. Skilled in clear communication, problem-solving, and consistently providing dependable results.

## PROJECTS

### Facebook Integration

Developed an automated system to streamline lead generation and management from Facebook into the company's CRM reducing manual data entry errors and enhancing lead capture efficiency

- Implemented an intuitive frontend interface for seamless mapping of Facebook form fields to CRM details.
- Utilized a job scheduler in the backend to fetch leads at regular intervals for timely follow-up.
- Achieved significant reductions in lead management time and improved data accuracy, boosting conversion potential for the sales team.

### IVR Integration / Cloud Telephony

Developed an integrated IVR system that modernizes call handling improving customer experience and efficiently routing calls to the appropriate agents.

- Implemented intelligent routing logic to connect callers based on agent skill, availability, and call volume.
- Ensured missed calls were captured through email notifications or voicemail options.
- Maintained detailed call logs for reporting and analysis, enhancing customer satisfaction and agent productivity.

### ERP & CRM System

Enhanced the company's ERP and CRM systems by developing a comprehensive task management system and visually appealing dashboards improving task tracking and data visualization.

- Created a TODO Ticket Management system using JSP for better task organization and team collaboration.
- Developed dashboards and graphical visualizations to present key business metrics and complex sales data effectively.
- Optimized frontend interactions with JavaScript to validate user input, reducing errors and improving user experience.

### Mail Integration

Developed a custom JAR file to automate the extraction of information from emails integrating it directly into the company's internal system to enhance data accuracy and reduce manual entry.

- Implemented a CRON job to read and parse emails from the inbox automatically.
- Utilized advanced HTML parsing logic to extract specific data points for seamless system updates.
- Enhanced data consistency and allowed the system to respond automatically to email content.

### **Data Import and Export Solutions**

Developed comprehensive data export and import solutions to enhance data handling capabilities within the system allowing users to efficiently analyze and manage data sets.

- Created a flexible solution that enables users to select data fields and export them directly into Excel files, facilitating advanced analysis and custom reporting using familiar tools.
- Developed a system that allows users to automatically import selected data fields from both frontend and backend, streamlining data entry processes.

### **PROFESSIONAL EXPERIENCE**

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#### **Sr. Java Developer**

**Strategic ERP : India, Mumbai**

**2020 - Ongoing**

- Promoted to lead the Ahmedabad branch, managing a team of 8+ Java developers.
- Led key projects like Facebook Integration, IVR/Cloud Telephony, and ERP CRM Systems.
- Implemented Agile methodologies, boosting efficiency and project delivery.