

# Evaluation Report

## 1. Evaluation Goals

The evaluation focuses on four dimensions:

1. **Accuracy** – Are summaries and claims correct and relevant?
2. **Efficiency** – How fast does the system respond?
3. **Reliability & Robustness** – Does it handle edge cases and failures?
4. **Agent Behavior & Coordination** – Do agents collaborate as intended?

The system being evaluated is the **CrewAI-based Agentic Research Assistant** with:

- Controller Agent
- Research, Analysis, Writer Agents
- DuckDuckGo web search
- Summarizer tool
- Custom Claim–Evidence Extractor
- Formatter tool
- ChromaDB vector memory + SQLite history

## 2. Test Design

### 2.1 Test Categories

I designed test cases across five categories:

1. **General Concept Queries** – Intro-level questions about AI, agentic systems, etc.

2. **Multi-Agent / Orchestration Queries** – Questions specifically about multi-agent coordination.
3. **Technical Deep-Dive Queries** – RL, architecture, tradeoffs.
4. **Edge Cases & Failure Simulation** – Empty queries, junk input, tool failure.
5. **Stress & Performance Cases** – Sequential queries to measure latency and stability.

## 2.2 Example Test Cases

ID	Category	Input Query
TC1	General Concept	“What is agentic AI?”
TC2	Orchestration	“How do multiple agents coordinate in an AI system?”
TC3	Technical / RL	“How can reinforcement learning improve an agentic research assistant?”
TC4	Edge / Nonsense	“asdfghjkl zzzz what??”
TC5	Long Context	A 3–4 sentence paragraph with embedded questions
TC6	Stress (10 calls)	10 back-to-back research queries

Each test run captures:

- Response time
- Output length
- Claim count
- Errors/exceptions
- Whether structure (Overview / Claims / Evidence / Sources) was preserved

## 3. Metrics & Results

### 3.1 Accuracy

I evaluated **accuracy** in terms of:

- **Topical relevance** – Does the answer stay on topic?
- **Technical correctness** – Are definitions and explanations correct at a high level?
- **Claim–Evidence alignment** – Do extracted “claims” match the “evidence” sentences?

#### Method:

For 10 diverse queries, I manually checked:

- Whether each claim is supported by evidence
- Whether any hallucinations or obviously wrong statements were produced

#### Summary:

Metric	Result
Topical relevance	~95%
High-level technical correctness	~90%
Claim–evidence alignment	~85%
Hallucination rate (obvious)	Low / rare

Most inaccuracies were **minor phrasing or over-generalization**, not catastrophic errors.

### 3.2 Efficiency (Latency)

I measured **end-to-end latency** from the moment the user hits “Submit” in the UI until the response appears.

#### Conditions:

- Mac local environment
- Single user

- Average network conditions

**Results (approximate):**

Query Type	Avg. Latency
Simple factual (TC1)	2.5–3.0 sec
Orchestration (TC2)	3.0–3.5 sec
Reinforcement learning (TC3)	3.5–4.0 sec
Long prompt (TC5)	4.0–4.5 sec
Under 10-query stress (TC6)	3.5–4.2 sec

Latency is dominated by:

- Web search time
- LLM/summarization time
- Crew orchestration overhead

Overall, **response time is acceptable for an interactive research assistant.**

### **3.3 Reliability & Robustness**

I looked at three things:

1. **Error Handling**
2. **Tool Failure Recovery**
3. **State & Memory Stability**

#### **1) Error Handling Cases**

- **Empty query** → System returns a helpful validation message instead of crashing.

- **Nonsense query (TC4)** → System still returns a structured answer, but acknowledges limited relevant results.
- **Network/Tool errors (simulated)** → Controller retry logic and fallback messaging kick in.

## 2) Tool Failure Simulation

I simulated scenarios such as:

- Web search raising an exception
- Summarization tool returning empty text
- Custom NLP tool failing

In each case:

- Controller Agent retried the failing step up to a max retry count
- When all retries failed, a **graceful fallback message** was returned
- The UI never crashed; user always received a response

## 3) State & Memory

- SQLite was used for query history; no corruption observed in normal conditions
- JSON short-term memory auto-prunes older entries, avoiding unbounded growth
- ChromaDB vector store handled multiple inserts without noticeable slowdown

## 3.4 Agent Behavior & Coordination

I evaluated agents on:

- **Role clarity** – Research vs. Analysis vs. Writer
- **Information handoff** – Does each agent get the right context?

- **Redundancy** – Is work duplicated?

### Findings:

- The **Research Agent** consistently passes clean, structured search results.
- The **Analysis Agent** properly uses both summarization and claim extraction and outputs a rich intermediate representation.
- The **Writer Agent** almost always preserves the expected final structure: Overview → Claims → Evidence → Sources.

The behavior matches the intended **sequential pipeline**:

Research → Analyze → Write

No circular calls or deadlocks were observed.

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## 4. Behavior Over Time (Agent Improvement)

The system uses a **simple feedback loop**, not full RL, but still:

- Logs quality-related signals, like number of claims, presence of evidence, and user-visible structure.
- Could adapt thresholds (like when to re-run analysis) based on these signals.

In practice:

- When responses had very low content (e.g., no claims extracted), the controller re-ran the analysis step once.
- This slightly improves coverage without adding too much latency.

This is a **lightweight, pragmatic interpretation of “reinforcement learning concepts”** — using feedback and retries rather than heavy policy gradients.

## 5. Limitations

Despite strong performance for an assignment-scale system, there are limitations:

- **No parallelization:**  
Agents run sequentially. With CrewAI, this could be extended to parallel branches.
- **NLP quality ceiling:**  
Claim–evidence extraction is decent but not near SOTA. It can miss nuanced claims.
- **Search dependence:**  
Quality depends heavily on web search results; no domain-specific sources integrated yet.
- **No user feedback learning:**  
User ratings or corrections are not yet used to adapt behavior.

## 6. Future Improvements (Realistic Roadmap)

If this were extended into a real product, logical next steps would be:

1. **Parallel Agent Execution**
  - Research and evidence gathering can run concurrently to reduce latency.
2. **Domain-Specific Retrieval**
  - Add Wikipedia, arXiv, or custom PDFs as structured sources.
3. **Richer Feedback Mechanism**
  - Let users rate answers; store ratings and adapt thresholds.
4. **Semantic Memory Search**
  - Use vector similarity over past answers to reuse chunks of previous work.
5. **Configurable Personas**
  - Let the user choose summary depth: “brief,” “academic,” “executive.”