Muhammad Kamaluddeen

Frontend Developer

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EDUCATION

2022 - 2023 - ALX Software Engineering Programme- Nairobi
2014 - 2018 - Bachelor of Science: Geology

Alhikmah University - Adewole Estate, Adeta Road, Ilorin, Kwara State.

2011 - 2014 - West African Senior School Certificate - Unity International School, 5th Avenue, Gwarimpa, Abuja.

2009 - 2011 - Junior Secondary School Certificate - Community Secondary School, Asokoro, FCT Abuja

2003 - 2008 Primary School Certificate - Community Secondary School, Asokoro FCT Abuja.

Passionate Web Developer specializing in crafting visually stunning websites, focusing on user-friendly interfaces. Proficient in creating aesthetically pleasing web experiences, bringing a commitment to contribute skills to dynamic projects within a collaborative team.

WORK EXPERIENCE

Customer Service   2020 - 2022
TajBank, No 72 Ahmadu Bello Way, Central Business District, Abuja 900103, FCT

- Maintained high customer satisfaction by assisting a large volume of customers daily with wi
  pa positive attitude, resulting in a 20% increase in customer retention and loyalty.
- Increased customer loyalty by 35% through resolving customer complaints with empathy, resulting in repeat business and positive word-of-mouth referrals.
- Promptly addressed customer concerns, providing accurate information, leading to a 25% increase in customer satisfaction and positive feedback.
- Resolved 95% of customer complaints within 24 hours, resulting in increased customer satisfaction and retention rates.
- Updated account information to maintain customer records, resulting in a 20% reduction in data errors and enhancing overall customer experience.

NYSC   2018-2019
Federal Capital Development Authority, Area 11, Garki, Abuja

- Worked closely with IT to troubleshoot and rectify platform issues, leading to a 20% decrease in user complaints and increased productivity.
- Enhanced IT support by setting up and maintaining computers and other necessary technology, leading to a 25% decrease in system downtime and improved overall operational efficiency.
- Provided efficient administrative support, resulting in improved workflow and increased team productivity.

TECHNICAL SKILLS

- HTML
- CSS
- Javascript
- Tailwind css
- SASS
- Python
- C
- PHP
- React js
- MySQL
- Microsoft office packages

Additional Coursework/certificates.

ALX Software Engineering program.
https://intranet.alxswe.com/certificates/3BFjryRs2Z

Meta frontend Developer Certificate.
https://www.coursera.org/account/accomplishments/specialization/2T9DZLRDRBJH

ALX AiCE - AI Career Essentials.
https://intranet.alxswe.com/certificates/cBLGEZp6SM

INDUSTRIAL TRAINEE   2016 - 2017
Mohtas Consultant Limited, Doma Plaza, Gombe

- Site surveying and surface investigation of groundwater using electrical resistivity method
- Worked under a supervisor and assisted in the documentation and supervision of borehole drilling
- Worked closely with industry professionals to expand upon acquired training with practical knowledge.

Projects

- Responsive fitness center website built with Reactjs, HTML and CSS
https://responsive-fitness-website-seven.vercel.app/
- Responsive Smart Home Landing page built with Reactjs, HTML and CSS
https://smarthome-website-react.vercel.app/