

Muhammad Kamaluddeen

Frontend Developer

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Portfolio-website: <https://portfolio-website-template-delta.vercel.app/>

I am a dedicated software engineer who recently completed a 12-month coding bootcamp. With 2 years of banking customer service experience, I bring strong technical and interpersonal skills. Proficient in HTML, CSS, React.js, and TypeScript, I aim to transition into a frontend web developer role to create innovative web solutions.

EDUCATION

2022 - 2023 - ALX Software Engineering Programme

2014 - 2018 - Bachelor of Science: Geology

Alhikmah University - Adewole Estate, Adeta Road, Ilorin, Kwara State.

TECHNICAL SKILLS

- ReactJS, TypeScript
- HTML, CSS, JavaScript
- Tailwind CSS, SASS
- Python, C, PHP
- MySQL, Git

WORK EXPERIENCE

Customer Service

2020 - 2022

TajBank, No 72 Ahmadu Bello Way, Central Business District, Abuja 900103, FCT

- Maintained high customer satisfaction by assisting a large volume of customers daily with positive attitude, resulting in a 20% increase in customer retention and loyalty.
- Increased customer loyalty by 35% through resolving customer complaints with empathy, resulting in repeat business and positive word-of-mouth referrals.
- Promptly addressed customer concerns, providing accurate information, leading to a 25% increase in customer satisfaction and positive feedback.
- Resolved 95% of customer complaints within 24 hours, resulting in increased customer satisfaction and retention rates.
- Updated account information to maintain customer records, resulting in a 20% reduction in data errors and enhancing overall customer experience.

NYSC

2018-2019

Federal Capital Development Authority, Area 11, Garki, Abuja

- Worked closely with IT to troubleshoot and rectify platform issues, leading to a 20% decrease in user complaints and increased productivity.
- Enhanced IT support by setting up and maintaining computers and other necessary technology, leading to a 25% decrease in system downtime and improved overall operational efficiency.
- Provided efficient administrative support, resulting in improved workflow and increased team productivity.

INDUSTRIAL TRAINEE

2016 - 2017

Mohtas Consultant Limited, Doma Plaza, Gombe

- Site surveying and surface investigation of groundwater using electrical resistivity method
- Worked under a supervisor and assisted in the documentation and supervision of borehole drilling
- Worked closely with industry professionals to expand upon acquired training with practical knowledge.

Projects

- Responsive Fitness Center Website
Technologies Used: HTML, CSS, ReactJS
Developed a fully responsive and visually appealing fitness center website.
Key features include: Sections: Home, About Us, Gallery, Services, Plans, Trainers, Contact.
Technologies used: ReactJS for component-based development, HTML for structure, CSS for styling and responsiveness This project enhanced my skills in ReactJS, HTML, and CSS, and emphasized the importance of user experience and responsive design.
Website link: <https://responsive-fitness-website-seven.vercel.app/>
- Responsive Travel website UI
Technologies Used: ReactJS, TypeScript, HTML, CSS.
This dynamic and interactive website showcases various destinations, travel tips, and booking options. Key features include a homepage with popular destinations, detailed destination pages, and a responsive layout. I used ReactJS for component management, TypeScript for type safety and better code organization, HTML for structure, and CSS for styling and responsiveness. This project deepened my understanding of ReactJS and TypeScript, showcasing my ability to build complex web applications.
Website link: <https://travelia-website-react-typescript.vercel.app/>
- Responsive Smart Home Landing page
Technologies Used: ReactJS, , HTML and CSS.
A fully mobile responsive smart home website providing information about smart home products and solutions. The website features sections on smart home technologies, product listings, detailed descriptions, and testimonials.
Website link: <https://smarthome-website-react.vercel.app/>

Additional Coursework/certificates

- ALX Software Engineering program
<https://intranet.alxswe.com/certificates/3BFjryRs27>
- Meta frontend Developer Certificate.
<https://www.coursera.org/account/accomplishments/specialization/2T9DZLRDRBJH>
- ALX AiCE - AI Career Essentials <https://intranet.alxswe.com/certificates/cBLGEZp6SM>