

Meg Divringi

Software Engineer

Walnut Creek, CA

[Linkedin](#) | [Github](#) | [Portfolio](#) | [Email](#)

Software Engineer with a background in Startup Client Success

TECHNICAL SKILLS:

Languages: C++, JavaScript, Python, HTML, CSS, TypeScript

Tools and Technologies: React, Redux, Node.js, Express, TailwindCSS, PostgreSQL, ElephantSQL, Sequelize, Supabase, Plotly, VSCode, XCode

PROJECTS:

[Avocado](#) | Mar 2023 | React | Redux | TailwindCSS | Plotly

- Avocado is a restaurant point of sale and database management system.
- Group project - Login, signup, dashboard queries, logic, and routing, slice creation and reducers logic, state persist setup, reporting routing and logic, Plotly implementation.

[Dalle](#) | Feb 2023 | React | Redux | TypeScript | TailwindCSS

- Dalle is an e-commerce AI generated art website that allows users to add and remove art pieces to and from a cart.
- Solo project - Design and Implementation of React framework using Redux state library in TypeScript.

[Vote](#) | Jan 2023 | JavaScript | CSS | EJS | PostgreSQL | Sequelize | BCrypt

- Voter website - create a personal account, log in, and admins have ability to add, update, or delete new positions.
- Project Manager for two person team, backend server development, JavaScript logic to parse input, technical documentation.

[It's A Circus](#) | Dec 2022 | JavaScript | CSS | HTML | TailwindCSS

- Spending a day at the circus your age is guessed and then your fortune is told - data pulled from public APIs via async/await functions.
- Solo project - Design and Implementation.

PROFESSIONAL EXPERIENCE:

Glidian - Head of Customer Success (Dec 2019 - Jan 2021) - Redwood City, CA

- Customer integration requests, recurring calls, deliverables, and invoicing. Engineering collaboration on customer design requests and prioritization of JIRA tickets. Maintenance of Zendesk macros, Airtable insurance table, outstanding accounts receivable, and CS spreadsheets. Management of the Customer Success Specialist and Beacon Enrollment Specialist roles.

TrueAccord - Client Success Manager (Sept 2017 - Dec 2019) - San Francisco, CA

- Client lifecycle operations - onboarding, profile creation and maintenance, implementation assessment and logic refactoring, Looker/MYSQL bespoke statements, 30+ monthly deliverables. Google BigQuery SQL query logic design and platform oversight for cross-departmental quality control, code review, and implementation fault notification. Zendesk platform rollout and HTML email design. New hire foundational training.

EDUCATION:

Diablo Valley College - Associates in Computer Science

DigitalCrafts - Immersive Software Engineering