

Pinnacle Professional Caregivers – Categories of Caregivers and Their Roles

At Pinnacle Professional Caregivers, we offer three categories of caregivers based on the level of medical care required by our clients. This ensures that every client receives appropriate care tailored to their health condition and daily living needs.

1. Professional Nurses

Scope of Work:

Professional Nurses are the highest cadre of caregivers, equipped with advanced medical knowledge and skills to handle severe health conditions. They are responsible for providing strict nursing procedures and are NOT involved in house chores.

Roles & Responsibilities:

Administering injections, IV medications, and other prescribed treatments

Monitoring vital signs (blood pressure, pulse, temperature, respiration, etc.)

Insulin administration and blood sugar monitoring

Wound care and dressing changes

Catheter care and fluid maintenance

Managing chronic illnesses such as diabetes, hypertension, stroke, cancer, and dementia

Post-surgical care and pain management

Tube feeding and oxygen therapy (when required)

Educating clients and families on health management

Coordinating with doctors and other healthcare professionals for better client care

Conditions They Handle:

Severe stroke recovery & rehabilitation

Cancer care (pain management, medication administration, and wound care)

Dementia & Alzheimer's disease

Patients requiring post-surgical nursing care

Diabetic patients needing strict glucose monitoring & insulin administration

Paralysis patients requiring intensive medical support

Exclusions:

House chores, laundry, cooking, or non-medical services

2. Professional Registered Midwives (For Maternity & Childbirth Care)

Who They Are:

Licensed midwives specializing in pregnancy, childbirth, and postnatal care.

Experts in maternal and infant health, offering support before, during, and after delivery.

Roles & Responsibilities:

Prenatal care and health monitoring for expectant mothers.

Postnatal care for mothers and newborns, including vital signs monitoring.

Breastfeeding support and lactation guidance.

Teaching newborn care techniques (bathing, diapering, and swaddling).

Supporting maternal recovery after childbirth, including C-section recovery.

Early detection of postpartum complications.

Emotional and psychological support for new mothers.

Exclusions:

House chores, laundry, cooking, or non-medical services

3. Nursing Assistants (Certified Health Extension Workers - CHEWs & Auxiliary Nurses)

Scope of Work:

Nursing Assistants provide intermediate healthcare services for clients with moderate health conditions that do not require advanced nursing interventions. They assist with basic medical care and provide some level of personal care support.

Roles & Responsibilities:

Medication reminders and assistance (but not administering injections or IVs)

Monitoring vital signs (temperature, pulse, BP, respiration, etc.)

Assisting clients with mobility, transfers, and exercises

Helping with bathing, dressing, and personal hygiene

Assisting with feeding and meal preparation

Supporting clients with mild dementia or forgetfulness

Assisting with simple wound dressing and bandaging

Supporting stroke patients with mild disabilities

Conditions They Handle:

Elderly clients needing assistance with mobility and self-care

Patients recovering from mild strokes or surgeries

Clients with manageable conditions like arthritis, osteoporosis, or mild dementia

Postpartum care for new mothers who need support

Exclusions:

Administering injections, IV medications, or complex medical procedures

Handling severe medical conditions requiring strict monitoring

Performing deep house chores (except maintaining cleanliness in the client's care area)

4. Carers (Companions & Domestic Caregivers)

Scope of Work:

Carers focus on non-medical assistance, companionship, and household support for clients who are independent but need assistance with daily living activities. They have minimal medical training compared to nurses and nursing assistants.

Roles & Responsibilities:

Providing companionship and emotional support

Assisting with bathing, dressing, and light grooming

Housekeeping duties (cleaning, laundry, bed making, organizing the home)

Cooking meals and ensuring proper nutrition

Assisting with mobility and light exercises

Running errands, shopping, and escorting clients to appointments

Ensuring medication reminders but NOT administering any medication

Engaging clients in recreational activities and mental stimulation

Conditions They Handle:

Elderly clients who need companionship and daily support

People with mild disabilities who need help with daily tasks

Clients recovering from minor illnesses or surgeries who require assistance

Exclusions:

Performing medical procedures or handling medications

Managing clients with severe health conditions requiring constant monitoring

Handling financial matters or engaging in monetary transactions with clients

Choosing the Right Caregiver for Your Needs

At Pinnacle Professional Caregivers, we ensure that our clients receive the appropriate level of care based on their medical condition and personal needs. Whether you require a highly skilled professional nurse, a nursing assistant for moderate care, or a compassionate carer for companionship and daily support, we have the right solution for you.

For further inquiries, please contact us today to discuss the best care option for you or your loved one.