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Getting started

Introduction to Jira Product Discovery User roles and permissions

Quick start guide

• Step 1 - Create a project

Step 2 - Assign project roles

Step 3 - Add ideas Step 4 - Create or update custom fields Step 5 - Add insights Step 6 - Prioritize ideas Step 7 - Create and share roadmap

Step 8 - Connect with Jira Software **Projects**

Insights

Fields Views

Ideas

Delivery

Automation

Integrations

Quick start guide

Follow the steps below to kickstart your first discovery project.

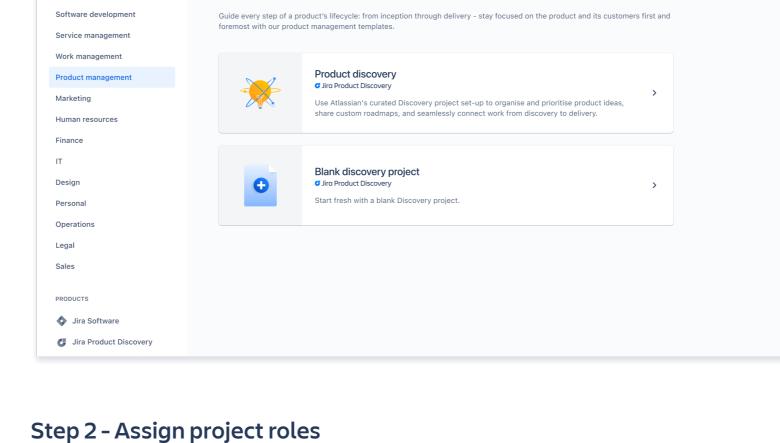
Project templates

Product management

Step 1 - Create a project Log into your Jira Product Discovery site and click on the **Projects** dropdown in the top navigation.

Project templates

Click **Create project**. Here you'll find <u>several templates</u> you can choose from across the Jira suite of products. Select Product management or Software development and find the Product discovery template.



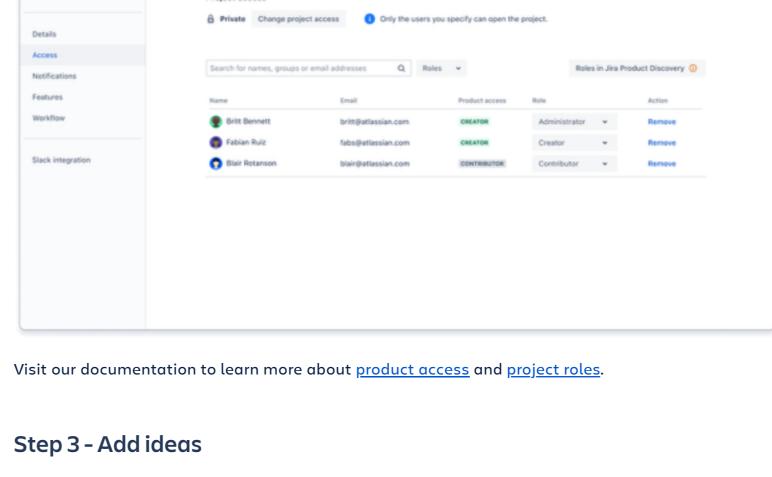
III ₹ Jiro Yeur work - Projects - Filters - Dashboards - Teams - Plans - Apps -

To manage project access and roles, visit Project settings in the lower lefthand navigation of your discovery project, and select **Access**. Note, you must be a Creator or an admin to complete this step.

Contributor (add insights, comments, and reactions, and if permitted, create ideas).

Decide who on your team is a Creator (create and manage ideas, views, and projects) and a

Access



of ideas, which can be anything from opportunities to potential solutions.

custom field of your own.

Product timeline

III - Jiro Your work - Projects - Filters - Dashboards - Teams - Plans - Apps -# 0 0 @ All ideas Share About this view ₽ 💞 Q. Find an idea in this view

⊕ Roadmap fx Impact score

Insights

© Comments

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Q Search

⊕ Roadmap

Fields

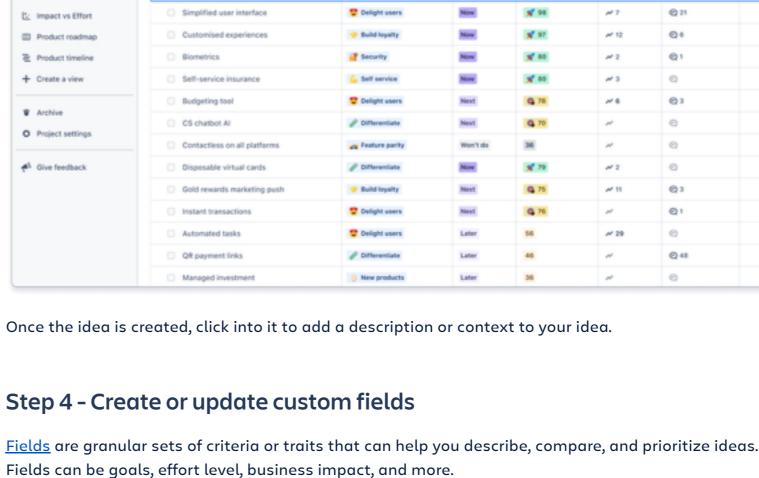
⊙ Goal

Once you've set up your project it's time to add your ideas. A Jira Product Discovery project is made up

Add a summary of an idea and press enter Simplified user interface

□ An Summary

To add an idea, click the blue **Create** button.



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Group by + Filter + Sort + Fields 6 4

To add a new field click the **Fields +** button. Select from our out-of-the-box options, or create a

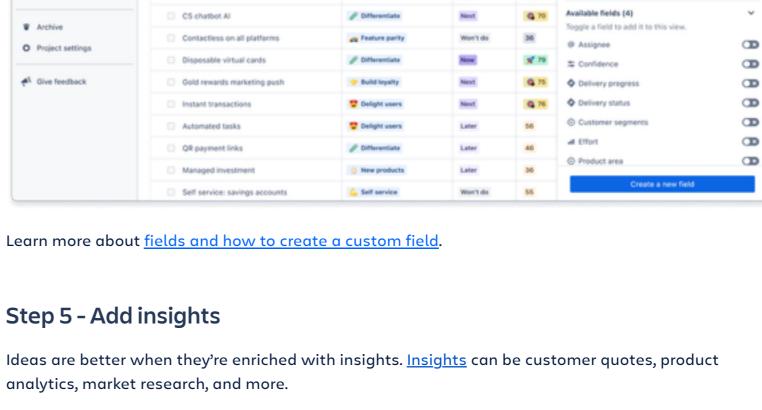
Build loyalty

Self-service insurance

All ideas

8 Available fields (4) # Differentiate CS charbot Al O Project settings

💪 Self service



1 Within an idea

a Click on an idea and click the **Insights** tab.

There are two ways to gather insights:

b Click the blue **Create an insight** button and paste plain text or a link, like a Jira Service Management ticket or a Slack message

III Impact assesment

Product roadmap

Product timeline

+ Create a view

a Highlight any text

III - Jiro Your work - Projects - Filters - Dashboards - Teams - Plans - Apps -

Self-service insurance

Budgeting tool

All ideas

b Click on the extension in your Chrome browser

<u>Jira Product Discovery Chrome extension</u>

c Select the idea you'd like to add to, or create a new idea, and click **Add**

Group by + Filter + Sort + Fields 6 4

⊙ Goal Delight users

🐡 Build loyalty

Security

💪 Self service

Delight users

AWE-123

Biometrics

Implementing biometrics could be a game-changer in our

Q Find an idea in this view

€ 6

€ 1

€ 3

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Contactless

+ Add idea

February 2023

QR payment links

Managed investment

October 2023

Q Search

> 4 AWE-45 Deliver new biometrics system

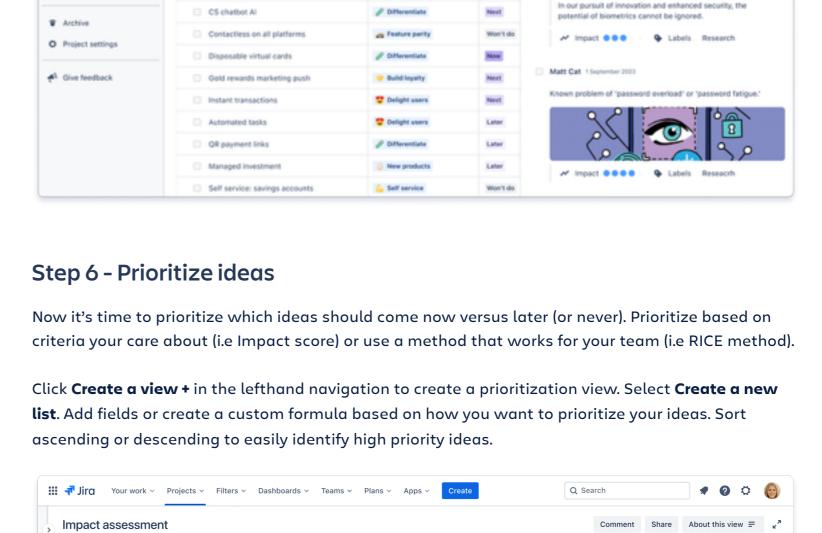
Biometrics

Self service: savings accounts

mpact score 🕺 80

Comments

security system and overall user experience.





Self service: savings accounts

O Project settings

■ Product timeline

+ Create a view

Project settings

Give feedback

∃ All ideas

Impact assesment
Impact assesment

Software projects from your site.

+ Create a view

Jira

Jira Your work v Projects v Filters v Dashboards v Teams v Plans v Apps v

Budgeting tool

All ideas

★ Archive

Customised experiences

% 97

% 80

% 80 Self service

Disposable virtual cards Impact 🚀 79

Simplified user interface

Self-service insurance

Security

Biometrics

Build loyalty

Group by + Filter + Sort 1 Fields 7

⊙ Goal

Delight users

Build loyalty

Self service

Security

Differentiate **Q** 76 • Build loyalty **Q** 75 ••• € 3 **Q** 70 € 1 Instant transactions Delight users \bigcirc **№** 29 € 48 Differentiate 55 QR payment links

% 98

% 80

% 79

Q 78

. Impact

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• Effort

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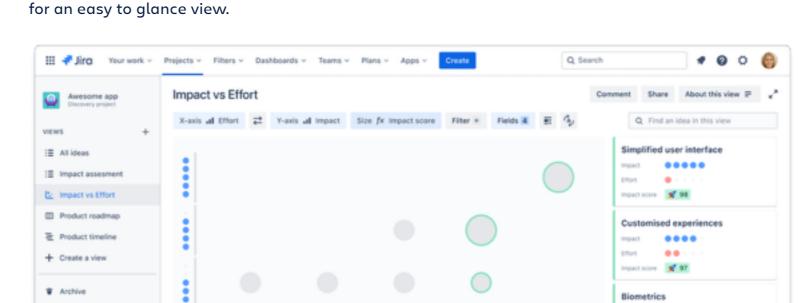
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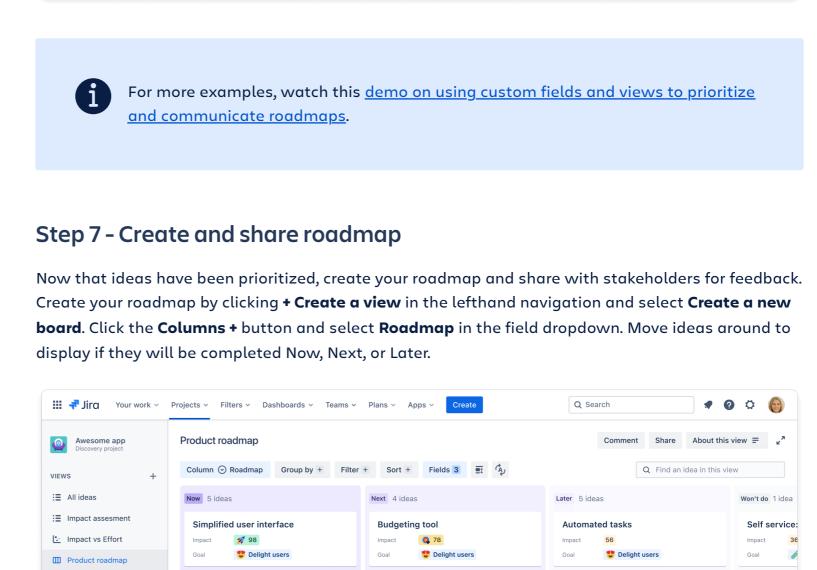
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Differentiate \bigcirc Looking for inspiration on how other teams triage and prioritize? Watch our video on how one team at Atlassian uses Jira Product discovery.

For an easy visual way to compare ideas against two fields, use a matrix view. Click Create a view + in the lefthand navigation and select **Create a new matrix**. Move ideas around and customize cards



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CS chatbot Al

Build loyalty

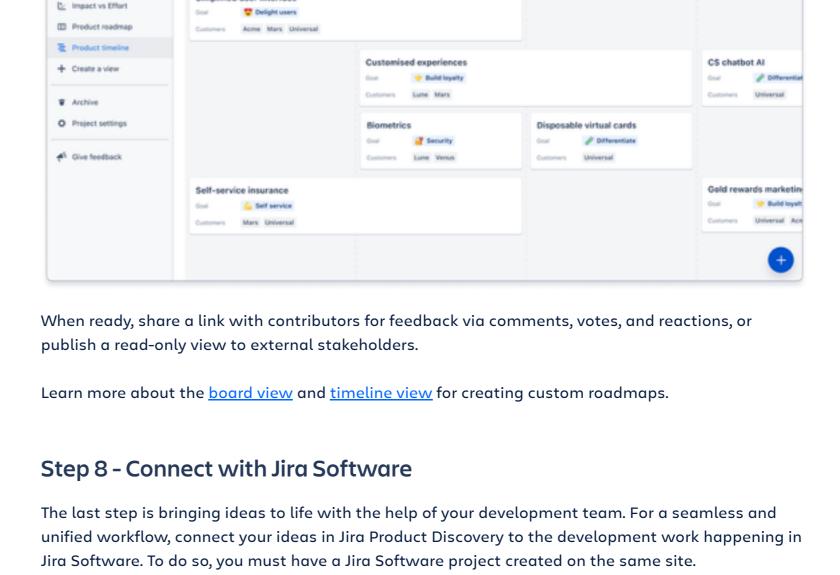
Delight users

Instant transactions

to your timeline. III 🚜 Jirg Yeur work - Projects - Filters - Dashboards - Teams - Plans - Apps -* O O 📵 Comment Share About this view ₽ 🚜 Product timeline # Aug 2023 - Mar 2024 ▼ Group by + Filter + Sort + Fields # 4y Q. Find an idea in this view

September 2023

You can also create a timeline view to show rough estimates of delivery dates using a timeline view. Click + Create a view in the lefthand navigation and select Create a new timeline. Click the Select fields + button to set your start and end date in months or quarters, and the blue + icon to add ideas



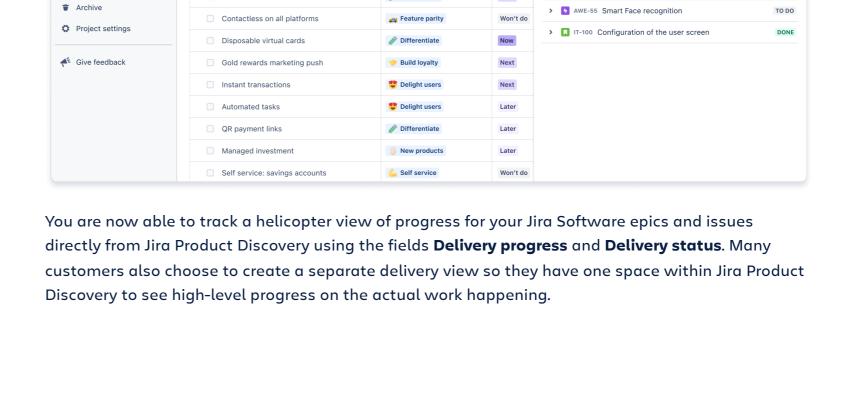
Delight users Simplified user interface :≡ Impact assesment : Impact vs Effort Self service

Understand Delight users

Click into one of your committed ideas, and select the **Delivery** tab in the idea panel. If you already

to add a new epic or issue from within Jira Product Discovery. This will auto-populate with Jira

have existing epics and issues, then select **Add a delivery ticket**. If not, select **Create a delivery ticket**



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