

Best business process management software in 2024

Is your business stuck in a rut, carrying out the same processes day after day because “that’s just the way we do things around here?” Unfortunately, stale business processes seldom achieve great results. Instead? You can expect frustration, low productivity and lack of growth.

That’s where business process management software is invaluable. BPM tools take a magnifying glass to every step in your processes and highlight where the problems and solutions lie. This guide explores five popular BPM systems in the market, and introduces monday work management to keep you organized.

[Get started](#)

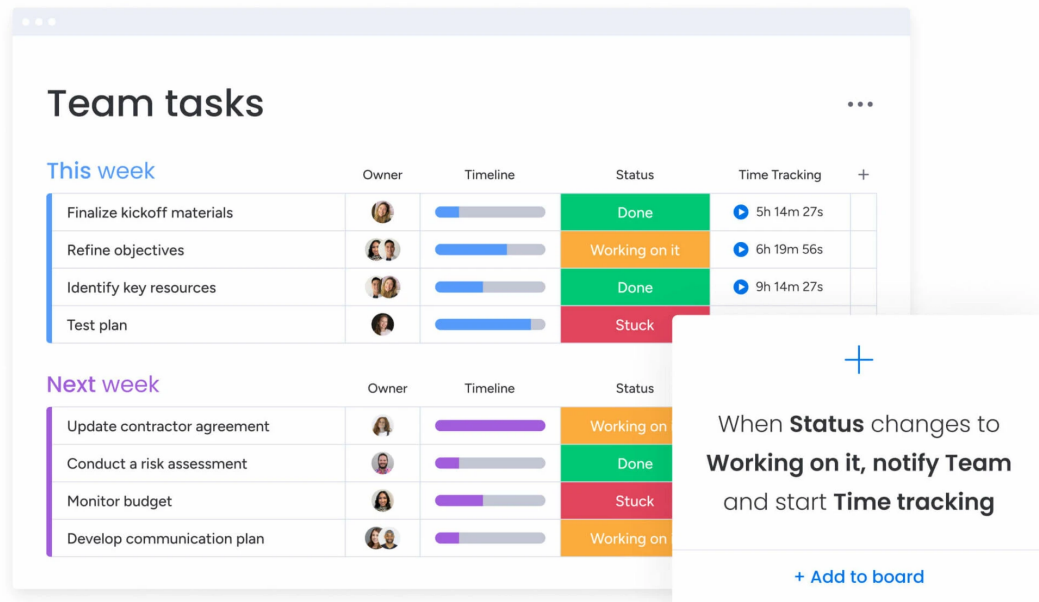
Business process management is the practice of documenting, analyzing, and improving a company’s processes to increase efficiency, reduce costs, and achieve business goals. To simplify these tasks, business process management software keeps everything automated and streamlined, enabling companies to manage their operations and adapt to changing market conditions. With the right tools in place, organizations can:

- Optimize their workflows
- Improve collaboration between teams
- Gain valuable insights into performance metrics.

Take customer onboarding as an example. Without BPM software, welcoming new customers would involve manually collecting customer contact data, setting up their account, sending follow-up emails, and tracking their activity as a new buyer. BPM software streamlines these tasks to create a smoother, more impressive introduction to your customer brand.

Your choice of business process management software typically comes down to the budget you can afford, the features you require, and how other customers have experienced a particular product. Check out these five popular options to select the best pick for your organization.

1. monday work management



Best for: Teams of any size

Top features:

- Resource management & time tracking
- 27+ visual work views
- Integration with 200+ third-party apps
- Automations & AI-tools

Pricing:

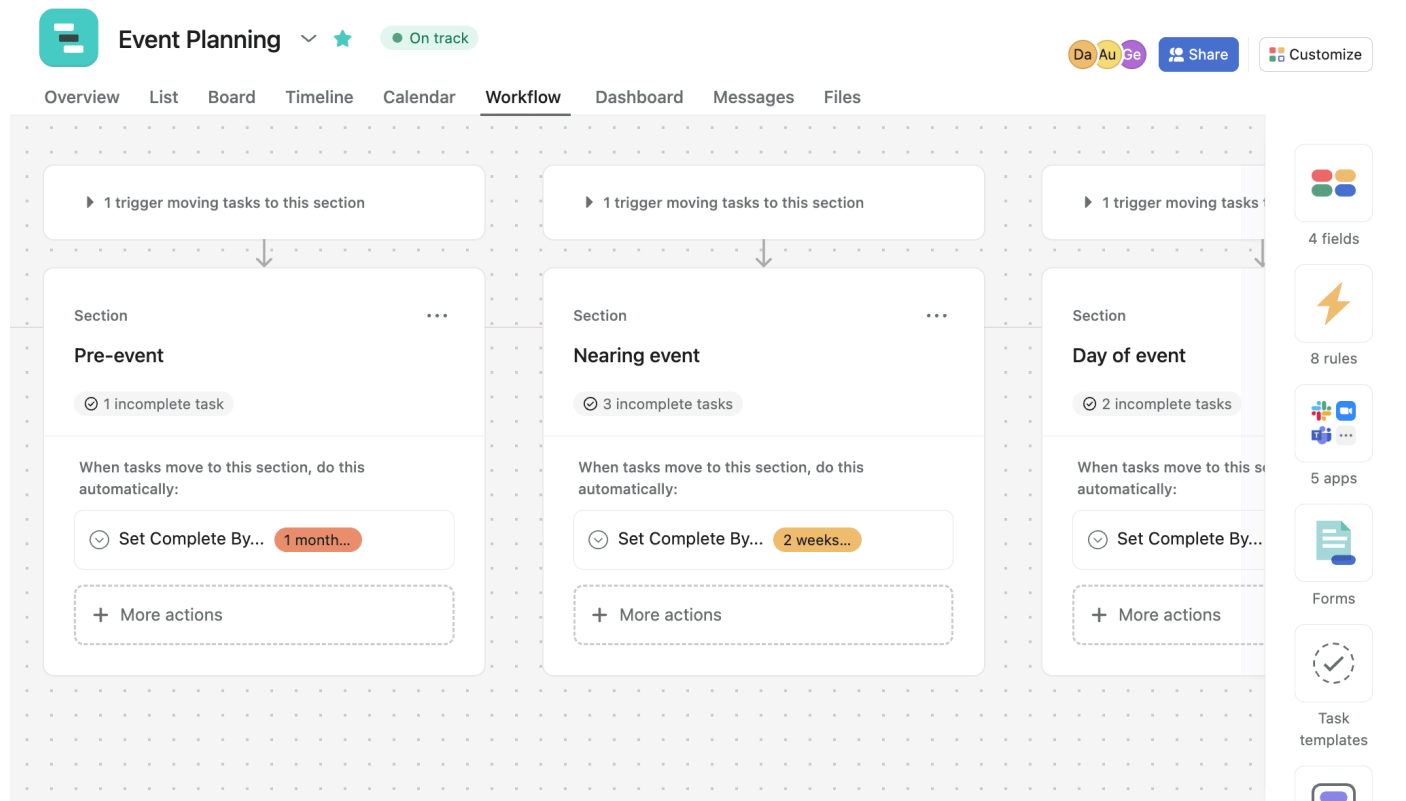
Free plan available.

Plans starting from \$8/user/month

See all monday.com/pricing/plans

[Get started](#)

2. Asana work management



Best for: Task-focused workflows

Top features:

- Task tracking with multiple views
- Integration with other tools
- Task dependencies & automations

Pricing:

Free plan available.

Plans starting from \$10.99/user/month

Read full review: [Asana Review](#)

3. Trello

Website Campaign					Calendar Power-Up	Filter	Share	
Card	List	Labels	Members	Due date				
Build customer list	Prerequisites	One more step	G	<input type="checkbox"/> Jul 26				
Finalize team resources	Planning and Design	Priority	D	<input type="checkbox"/> Jul 27				
Approve budget	Planning and Design	Priority	A	<input type="checkbox"/> Jul 28				
Kick off	Planning and Design	Priority	D	<input type="checkbox"/> Aug 7				
Plan campaign	Planning and Design	Priority	D	<input type="checkbox"/> Aug 8				
Edit email drafts	Development and Testing	Product Marketing	G	<input type="checkbox"/> Aug 11				
Finish legal review	Development and Testing	One more step	A	<input type="checkbox"/> Aug 4				
Update website	Development and Testing	Design Team	G	<input type="checkbox"/> Aug 9				
Test website	Development and Testing	Design Team	G	<input type="checkbox"/> Aug 11				
Execute social media posts	Development and Testing	Product Marketing	A	<input type="checkbox"/> Aug 20				
Go Live	Release and Close Out	Priority	D A G	<input type="checkbox"/> Aug 12				
Conduct project review	Release and Close Out	Design Team	D A G	<input type="checkbox"/> Aug 16				
Sign contract	Done	Priority	A	<input checked="" type="checkbox"/> Jul 30				
Freelancer contracts	Done	Priority	A	<input checked="" type="checkbox"/> Jul 28				

Best for: Visual small teams

Top features:

- Kanban-style boards with lists, and cards
- Checklists and due date setting
- Commenting and tagging teammates

Pricing

Free plan available.

Plans starting from \$5 per user/month

Read full review: [Trello Review](#)

4. Wrike

Public | 3 members | Add bookmark | ⚙️ ⓘ ...

Table Board Gantt Chart All ▾
All tasks ↑↓ Priority Fields Task workflow Edit workflow ...

Planned 6 +

Client kickoff !
Web Design
DA
Jul 28 (1d)

Team brainstorming and planning !
Web Design
DO AU DA
Jul 28 (1d)

Development and testing !
Web Design
DO
Jul 31 – Aug 4 (5d)

Feedback and revisions
Web Design
DO AU
Aug 14 – 18 (5d)

Beta testing
Web Design
AU
Aug 7 – 11 (5d)

In progress 3 +

Social media calendar
Web Design
AU
Jul 26 – 27 (2d)

Social media promotions
Web Design
AU
Aug 17 – 28 (8d)

SEO !
Web Design
DO
Aug 7 – 9 (3d)

+ Item

In review 2 +

Design brief !
Web Design
AU
Jul 26 (1d)

Design assets !
Web Design
AU
Jul 27 – Aug 2 (5d)

Completed 4 +

Budget and resource planning
Web Design
DA
Jul 24 – 27 (4d)

Sales handoff
Web Design
AU
Jul 24 (1d)

Internal kickoff
Web Design
DA
Jul 25 (1d)

Project work plan
Web Design
DA
Jul 25 – 27 (3d)

Best for: Workflow management

Top features:

- Document management
- 400+ app integrations
- Customizable workflows

Pricing

Free plan available.

Plans starting from \$9.80/user/month

Read full review: [Wrike Review](#)

5. Smartsheet

File Automation Forms		Website Design Work Plan ★						Share	
Grid View Filter		Arial 10		B I U					
	Primary	Start Date	End Date	Assignee	Status	% Complete	Working Days Remaining		
34	Initiation	08/02/23	08/04/23		Complete	100%			
35	Sales handoff	08/02/23	08/02/23	A Audrey	Complete	100%	8		
36	Internal project team kickoff	08/03/23	08/03/23	D Dale	Complete	100%	9		
37	Client kickoff	08/04/23	08/04/23	D Dale	Complete	100%	10		
38	Design	08/07/23	08/18/23		In Progress	20%			
39	Branding and design approach	08/07/23	08/08/23	A Audrey	Complete	100%	12		
40	Assets requirements preparation	08/09/23	08/14/23	D Donna	In Progress	0%	16		
41	Final design specifications	08/15/23	08/18/23	D Dale	In Queue	0%	20		
42	Implementation	08/09/23	08/25/23		In Queue	0%			
43	Build assets	08/09/23	08/14/23	D Donna	In Queue	0%	16		
44	Build website	08/21/23	08/22/23	D Dale	In Queue	0%	22		
45	Functional and non-functional testing	08/23/23	08/25/23	A Audrey	In Queue	0%	25		
46	Release	08/28/23	09/11/23		In Queue	0%			
47	Alpha and beta release (internal testing)	08/28/23	09/01/23	D Donna	In Queue	0%	30		
48	Feedback and revisions	09/04/23	09/08/23	A Audrey	In Queue	0%	35		
49	Go live	09/11/23	09/11/23	D Dale	In Queue	0%	36		
50									

Best for: Dynamic spreadsheets

Top features:

- Grid-, calendar- and work views
- Automates calculations across sheets
- Strong reporting features
- Spreadsheet export

Pricing

Free plan available.

Plans starting from \$7/user/month

Read full review: [Smartsheet Review](#)

The information provided in this article is accurate and up-to-date at the time of publication. Changes and updates in the business operations, policies, or any other relevant factors may occur after publication and we encourage readers to verify any information directly.